

CUBE/Duck Creek Release Notes

July Release (7/12/2025)

All Duck Creek changes have a policy effective and quote date of 8/1/2025 unless otherwise stated below. If the quote date varies for an item, it will be indicated in red font.

Right-click > Open Hyperlink

CUBE	Duck Creek
Processing Advisories/Quick Cards Manual Issuance User Guide	Processing Advisories/Quick Cards Duck Auto User Guide Duck BOP User Guide Duck Package User Guide Duck Umbrella User Guide
Core Changes	Businessowners // Minor Release
Aviation	Commercial Auto // Minor Release
Cyber	Package // Minor Release
Manual Issuance	Umbrella / Excess // Minor Release
Misc. All Other	
SafePak	
Worker's Compensation	

Core Changes (CUBE)

New Functionality

Item / Incident # / RRF	Business Unit	Description	Documentation
US75316	CORE – All	If a policy has multiple DBAs for the Primary Named Insured, the DBAs will all be listed on the Quote Letter between the Primary Named Insured and the Named Insured Mailing Address.	
US260892 (DUCK) US374257 (BRIDGE)	CORE – All	The transaction effective date will now be disabled on the CUBE Change Details Modal for endorsement transactions once the date has already been selected and the transaction is in 'Worked' status. Users will receive a validation error message on the Change Activity pop-up and transaction effective date will not be updated. Multiple DUCK Incidents: INC1650146, INC1644936, INC1405519, INC1447868, INC1509063, INC1632301, INC1630593, INC1753431, INC1758365, INC1742993	
US365479 / INC1675475	Public Sector	Anytime the Assignment Reason is changed from the Change Details window, a reminder will now be published in BDM.	

Defects Fixed

Item / Incident # / RRF	Business Unit	Description	Documentation
DE86950 / INC1732018	Strategic Comp	When a user enters the actual exposure on 'Add Annual Basis' modal, then CUBE will use 7 decimals for pro rata calculation to automatically calculate Audited basis exposure for a segment. Previously, it was incorrectly rounded to 4 decimal places.	
DE84510	Strategic Comp	Dispatch errors will no longer appear on the Submission screen if a user searches the Account Lookup with special characters.	
DE86041	Strategic Comp	Production reports have been corrected so that the primary named insured will appear on all records.	

Aviation**New Functionality**

Item / Incident # / RRF	Description	Documentation
US372706	Updating Signature Blocks for Two Employees	

Defects Fixed

Item / Incident # / RRF	Description	Documentation
DE56281	On Aviation General Liability policies, there are some required fields edit missing for Aviation Liability Coverage - Damages to Premises Rented to You modal	
DE56280	On Aviation General Liability policies, there are some required fields edit missing for Aviation Liability Coverage - Medical Expense modal.	
DE60907	On Aviation General Liability policies, there are some required fields edit missing for Aviation Liability Coverage - Products and Completed Operations Coverage modal.	
DE76939	On Aviation General Liability policies, missing error message for Limit(mandatory) field for Aviation Liability Coverage - Premises modal.	
DE45431	Yellow triangle icon is not shown when Quote Status is Must Rerate.	
DE86097	A defect has been identified in the rating calculation for Written Premium (PRP) and APRP when a user adds fully earned coverage. As per the requirement changes made during the January 2023 update, when coverage is fully earned, the full assessment should be charged for that portion of the surcharge basis without being Pro-Rate. However, the PRP calculation does not fully align with this logic, resulting in miscalculations that need correction. Since PRP is inaccurate, the APRP calculation (APRP = PRP – PREVPRP) is also incorrect, leading to discrepancies in premium adjustments and surcharge computations.	

DE87269	For form AV 4016 07/24 edition date “Additional Insured Endorsements”, This form is not printing “X” in the document when in cube the boxes are checked. Changes made by the Content Publishing Team, no CUBE development required.	
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Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
RRF0004894/US383119	Updating Unmanned Aerial Vehicle Endorsement	CT, FL, LA, MD, NC, TX	04/01/2025	
RRF0005184/US379848	2025-2026 Kentucky Municipal Tax Schedule Updates	KY	07/01/2025	
RRF0004831/US383558	AV4021_0724 (Policy Territory Endorsement) configured for Montana State	MT	04/01/2025	

Cyber

New Functionality

Item / Incident # / RRF	Description	Documentation
N/A		

Defects Fixed

Item / Incident # / RRF	Description	Documentation
N/A		

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
N/A				

Manual Issuance

New Functionality

Item / Incident # / RRF	Description	Documentation
US353095	Public Sector - Quote Letter, Binder Letter, Reinsurance Quote Letter and Reinsurance Binder Letter are all available on the Policy Information screen.	

Defects Fixed

Item / Incident # / RRF	Description	Documentation
DE85097	Downstream – Previously when the Earthquake Deductible on the SBP line of business was entered as a Percentage, it was flowing downstream to FDW in the Deductible Amount field. This has been corrected and the percentage deductible is now flowing to FDW in the Deductible Percent field.	

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
US376521 / RRF0005100	The following forms have been updated to edition 02/25 and should be used on policies written in the state of WA with an effective date of 7/1/2025 or greater for Umbrella/Excess products. <ul style="list-style-type: none"> EXS1004_0225 – Washington – Employers Liability - Exclusion 	WA	07/01/2025	
US376534 / RRF0005135	The following forms have been updated to edition 07/25 and should be used on policies written in the state of WA with an effective date of 7/1/2025 or greater for Commercial Crime products. <ul style="list-style-type: none"> CR0135_0725 – Washington Changes 	WA	07/01/2025	
US376750 / RRF0005107	The following forms have been updated to edition 05/25 and should be used on policies written in the state of GA with an effective date of 7/1/2025 or greater for Equipment Breakdown products. <ul style="list-style-type: none"> BM7314_0525 – Georgia Changes 	GA	07/01/2025	
US376876 / RRF0005144	The following forms have been updated to edition 03/25 and should be used on policies written under the SHS business unit in all states with an effective date of 7/1/2025 or greater for all products. <ul style="list-style-type: none"> SHS5611_0325 – The Moment of Truth – Reporting a Claim 	All	07/01/2025	
US380731 / RRF0005178	The following forms have been updated to edition 08/25 and should be used on policies written in the state of NC with an effective date of 7/1/2025 or greater for Commercial Auto products.	NC	Effective: 07/01/2025025 In Service: 04/01/2025	

	<ul style="list-style-type: none"> CA2116_0825 – North Carolina Uninsured Motorists Coverage 			
US380969 / RRF0005133	<p>The following forms have been updated to edition 03/25 and should be used on policies written in the state of NY with an effective date of 7/1/2025 or greater for Commercial Auto products.</p> <ul style="list-style-type: none"> SDM541_0325 – Supplemental Spousal Liability Coverage 	NY	07/01/2025	
US379581 / RRF0005041	<p>The following forms have been updated to edition 08/25 and should be used on policies written in the state of FL with an effective date of 8/1/2025 or greater for Commercial Auto products.</p> <ul style="list-style-type: none"> CA2147_0825 – Florida Uninsured Motorist Coverage – Stacked CA2210_0825 – Florida Personal Injury Protection CA2172_0825 – Florida Uninsured Motorists Coverage – Nonstacked CA2250_0825 – Florida Extended Personal Injury Protection 	FL	<p>Effective: 08/01/2025025 In Service: 05/01/2025</p>	

Misc. All Other

New Functionality

Item / Incident # / RRF	Description	Documentation
N/A		

Defects Fixed

Item / Incident # / RRF	Description	Documentation
DE58942	Claims Made Indicator will now populate on all General Liability coverages in FDW	
DE85959	Embedded Solutions – The PCN screen was previously not shown in the Left Hand Nav (LHN). This has been corrected and the screen is now available.	
DE85097	Downstream – Previously when the Earthquake Deductible on the SBP line of business was entered as a Percentage, it was flowing downstream to FDW in the Deductible Amount field. This has been corrected and the percentage deductible is now flowing to FDW in the Deductible Percent field.	

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
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N/A				
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Safepak

New Functionality

Item / Incident # / RRF	Description	Documentation
N/A		

Defects Fixed

Item / Incident # / RRF	Description	Documentation
N/A		

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
N/A				

Worker's Compensation



New Functionality

Item / Incident # / RRF	Description	Documentation
OR Basic Manual Change RRF0005187	Effective 7/1/2025, Class Codes 8006 and 8018 are being discontinued for OR policies	


Rate Changes

In-service date of assessment changes and law filings are backdated three months to ensure all issued policies have the correct rates. Policies already issued or rated that are impacted will change next time the policy is adjusted.

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
MA PRC Turn-Off	The MA pending rate change for 7/1/2025 will be turned off as MA will not be updating their rates this year	MA	7/1/2025	

NY PRC Turn-On	A pending rate change is available for NY effective 10/1/2025	NY	10/1/2025	
WI PRC Turn-On	A pending rate change is available for WI effective 10/1/2025	WI	10/1/2025	
GA Loss Cost Revision RRF0005154	Please see attached documentation	GA	6/1/2025	 GA+6-1-25+Rate+P ages.xlsx
SD Loss Cost Revision RRF0005176	Please see attached documentation	SD	7/1/2025	 SD+7-1-25+Rate+P ages.xlsx
NY Deviation Change for GAAS and GAAL RRF0004967	Effective 8/1/2025, the rate deviation for GAAS and GAAL in NY will change from 1.14/0.90 to 1.10/0.87 and from 1.14/0.90 to 1.06/0.83 respectively	NY	8/1/2025	
OH Other States Rate Change RRF0005190	Effective 7/1/2025, Class Code 7219 will have a rate of 5.91 for OH Other States Rate policies in GSPR only	OH	7/1/2025	
VT Logging Safety Training Company Premium Credit Establishment RRF0005153	Effective 7/1/2025, the VT Logging Safety Training Company Premium Credit will be available to select in the optional coverages on VT policies containing the 2721 Version 002 Class Code – Logging Safety Training Company – No Commercial Logging Operations. This credit will show up under stat code 0149 and will provide a 50% premium credit to the premium generated from Class Code 2721 Version 002.	VT	7/1/2025 Effective 7/12/2025 Quote	

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
Leasing Labor Contractor PEO Forms Update (Group 4) RRF0005068	Please see attached documentation for Group 4 of updates to the Leasing Labor Contractor PEO forms effective 8/1/2025. There will be 13 groups of 5-6 forms that will be implemented throughout the coming releases.	Multi	8/1/2025	 US376520 Documentation.xlsx

Defects Fixed

Item / Incident # / RRF	Description	Documentation
DE84936 – Dates for Class Codes Missing on State Only Locations INC1753198	Previously, the Rating Worksheet would not display coverage dates for Class Codes for locations that are set to State Only. This has been fixed, and dates are now displaying properly.	
DE82724 – Account Summary PDF Missing Date Values	Previously in Strategic Comp and ABAIS, dates would be missing on the PDF output for the Account Profile Form on the Account Summary page. This has been fixed, and the dates are now generating.	

(Strategic Comp and ABAIS Only) INC1735356		
DE85591 – Error Message when adding Entity Blanket Waiver on a Mid-Term Endorsement (Alt Markets Only) INC1758060	Previously in Alt Markets, the user would receive an error message when attempting to add an Entity Blanket Waiver on a Mid-Term Endorsement. This has been fixed, and users no longer receive an error message.	
DE81699 – Error Saving the Premium Audit Screen INC1728113/INC1763141	Previously, users would receive an error message when attempting to save the Premium Audit screen on a policy that has a Class Code with State/Federal Coal Governing Law set to “State Act and Federal Coal Mine Health and Safety Act”. This has been fixed, and users no longer receive this error when saving the Premium Audit screen.	
DE85664 – Delete Option Missing for Experience Modification that was added Mid-Term INC1760513	Previously, when a user would add Experience Modification mid-term, then create another mid-term endorsement, the option to delete Experience Modification was missing. This has been fixed and the option is available again.	

Businessowners

New Functionality

Item / Incident # / RRF	Description	Documentation
N/A		

Rate Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
RRF0005076	Delaware Businessowners Advisory Prospective Loss Cost <ul style="list-style-type: none"> This circular announces the revised Advisory Prospective Loss Costs representing a combined 0.2 percent statewide change. Rates/Loss Costs Modified: <ul style="list-style-type: none"> Base Loss Costs Wind Hail Exclusion Rates This is a delayed adoption of circular LI-BP-2024-029 	DE	8/1/25	
RRF0005079	Hawaii Businessowners Advisory Prospective Loss Cost Revision	HI	8/1/25	

	<ul style="list-style-type: none"> This circular announces the revised Advisory Prospective Loss Costs representing a combined 9.3 percent statewide change. Rates/Loss Costs Modified: <ul style="list-style-type: none"> Base Loss Costs Wind Hail Exclusion Rates This is a delayed adoption of circular HIB 240056 			
RRF0005061	<p>Florida Businessowners Advisory Prospective Loss Cost Revision</p> <ul style="list-style-type: none"> This circular announces the revised Advisory Prospective Loss Costs representing a combined -1.0 percent statewide change. Rates/Loss Costs Modified: <ul style="list-style-type: none"> Base Loss Costs Wind Hail Exclusion Rates Wind Hail Exclusion Direct Damage Rates This is a delayed adoption of circular LI-BP-2023-310 	FL	8/1/25	

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
INC1736390/ RRF0004672	<p>Attachment of BP455 01 06 (CW) and BP0462 07 07 (NY)- <i>Broadened Coverage for Damage to Premises Rented to You</i> form modification for TCP Profit Center 3163 and ASAE Profit Center 2983</p> <ul style="list-style-type: none"> BP0455 0106 - <i>Broadened Coverage for Damage to Premises Rented to You</i> and the NY state specific form BP0462 0707, will no longer print on an ASAE or TCP policy when the Broadened Coverage for Damage to Premises Rented to You with a coverage limit of \$300,000. BP0455 0106 - <i>Broadened Coverage for Damage to Premises Rented to You</i> and the NY state specific form BP0462 0707 will print when the Broadened Coverage for Damage to Premises Rented to You limit is increased to more than the included \$300,000 limit, the BP0455 & BP0462 will print. <ul style="list-style-type: none"> The limit that will be printed on the form is the increased dollar amount entered. For example, if \$500,000 is entered in the UI, \$200,000 will print on the BP0455/BP0462. 	All	8/1/25	

	<ul style="list-style-type: none"> ○ The total limit will be printed on the Declarations page. For example, if \$500,000 is entered in the UI, \$500,000 will print on the Declarations page. 			
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Defects Fixed

Item / Incident # / RRF	Description	Documentation
INC1685791/INC1710211	Resolved an issue reported by Alt Markets. Effective 7/1/25 , The 'is Policy auditable' field in DUCK CREEK on a mid-term endorsement transaction is no longer editable. <ul style="list-style-type: none"> • The field can be edited on New Business, Cancel/Rewrite & Full-Term Endorsement 	
INC1736004/ INC1734355/INC1741436	Fixed issue with the 'Estimate Premium' button appearing incorrectly; now only visible for Final Audit transactions effective 8/1/2024 . Alt Markets reported this.	
Duck Template Fix	Corrected the Property Rate Number for class code 74361	
Duck Template Fix	Resolved an issue that was causing an error when you opened the Pricing page after leaving the Deductible field for Condominium Directors and Officers Liability blank on the Liability Endorsements page. <ul style="list-style-type: none"> • Now there is a default limit of \$500 deductible instead of it being blank, and when navigating to the pricing page, no error occurs. 	
Duck Template Fix	Added a premium format mask to ensure premium values on the Stat Code page have a dollar sign (\$).	

Known Issues / Work Around

Item / Incident # / RRF	Description	Workaround
Windstorm Construction/ Wind Mitigation Program	<p>PDC found a defect while testing the new Georgia Windstorm Construction program. It was determined to be an issue with all states that use this program and have the IBHS Certificate Level. The states impacted are Alabama, Georgia, Louisiana, Mississippi, & Oklahoma.</p> <p>When any value other than N/A is selected for the IBHS Certificate Level on the building detail screen, a wind mitigation factor applies. However, the rating algorithm is incorrect and will overcharge the insured.</p> <p>None of the policies in production have a value other than N/A, so there is currently no production impact.</p> <p>When applied, the wind mitigation factor is used for rating in the following coverages: Building, BPP, Building Automatic Increase, Damage to Premises Rented to You, Debris Removal Additional</p>	<p>None – Policy will rate correctly if the IBHS Certificate Level is left at its default value of N/A.</p> <p>The fix for this will be delivered in the August Major with a 9/1/25 effective date.</p>

	Insurance, Accounts Receivable, Business Income Dependent Properties, Outdoor Property, Valuable Papers, and Records.	
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Businessowners - Minor Release

Item / Incident # / RRF	Type	Description

Commercial Auto

New Functionality

Item / Incident # / RRF	Description	Documentation
US371086	Standardized the premium rounding logic for the LRARO Factor in Duck Creek's vehicle export to match the rounding logic in Strategic Comp's UAP Target Premium calculation. This change was made for Strategic Comp BU and MA manuscript.	
US388566	Added new Profit Center: 2728 - Nuptial Risk, LLC for Producer code: 216183 with Processing Cincinnati Office – 27.	

Rate Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
US374302 / RRF0005124	We are Revising the Proprietary factors for large liability deductibles discount factors Rule 298.A. if the deductible amount greater than 100,000 ISO deductible amount (i.e. Proprietary Deductible amounts and Deductible factors) based on ISO Rating algorithm for BU Strategic Comp and Policy Type are Large Deductible/ Intermediate Deductible.	ME, LA, MT, DC, MD, ND, OK & GA	8/1/2025	
US357974 / RRF0005064	<p>NC Loss Cost Revision</p> <p>Adopting ISO's Advisory Loss Costs and Increased Limit Factors in North Carolina. Please note changes to higher physical damage deductibles for Hired coverage. The deductible range now extends up to \$5,000 for both comp and collision. This will impact package and needs tested for CAP, MAC, PAC.</p> <p>Our company LCMs weren't revised with this filing.</p>	NC	11/1/2025 , 8/1/2025	

	<p>Note: "Reference Connect is not updated for 05/01/25. Please refer to the circular for rates"</p> <p>The following rules are being modified for the above Loss Cost Revision:</p> <ul style="list-style-type: none"> • Rule 223, 232, 240 – Liability and Physical Damage Base Loss Costs • Rule 249 – Auto Dealers • Rule 255 – Garagekeepers It's Just an Edition Changes only. No Changes in Rates- We can't find this in Circular. • Rule 290 – Hire Autos • Rule 300 – Increased Liability Limits 			
US349641 / RRF0005011	<p>New Jersey Loss Cost Revision</p> <p><u>We lowered our LCMs with this filing.</u> New checklist, manual pages, and portal task attached.</p> <p>Adopting ISO's Advisory Loss Costs and Increased Limit Factors in New Jersey. Please note the introduction of higher physical damage deductibles for Hired coverage. The deductible range now extends up to \$5,000 for both comp and collision. This will impact package and needs tested for CAP, MAC, PAC.</p> <ul style="list-style-type: none"> • The following rules are being modified for the above Loss Cost Revision: <ul style="list-style-type: none"> • Rule 223, 232, 240 – Liability and Physical Damage Base Loss Costs • Rule 249 – Auto Dealers • Rule 255 – Garagekeepers • Rule 290 – Hire Autos • Rule 300 – Increased Liability Limits 	NJ	8/1/2025	
US364884 / RRF0005040	<p>Connecticut Loss Cost Revision</p> <p>Adopting ISO's Advisory Loss Costs and Increased Limit Factors in Connecticut. Additionally, we are adopting ISO's 2024 Zone Rated Rules and Loss Costs. All Changes are reflected in the checklist.</p>	CT	11/1/2025, 8/1/2025	

	<p>Our company LCMs weren't revised with this filing.</p> <ul style="list-style-type: none"> The following rules are being modified for the above Loss Cost Revision: <ul style="list-style-type: none"> Rule 222 – Trucks- Premium Development- Other than Zone-Rated Autos Rule 223, 232, 240 – Liability and Physical Damage Base Loss Costs Rule 224 – Truckers/Motor Carriers Rule 225 – Trucks- Premium Development- Zone-Rated Autos Rule 239 – Public- Premium Development – Other than Zone-Rated Autos Rule 240 – Public Auto Classification Rule 249 – Auto Dealers Rule 250 – Auto Dealers – Additional Provisions Rule 255 – Garagekeepers Rule 268 – Schools and Auto repair Training Rule 277 – Motorcycles Rule 278 – Registration Plates not Issued for a Specific Auto Rule 283 – Auto Held for Sale by Service Operations Rule 284 – All-Terrain Vehicles and Utility Task Vehicles Rule 288 – Drive Other Car Coverage Rule 290 – Hire Autos Rule 298 – Deductible Insurance Rule 300 – Increased Liability Limits Rule 306 – Industrial Classification Rule 319 – Auto Hacking Expense Coverage 			
US386857/ RRF0005211	<p>NC Loss Recoupment Surcharge</p> <p>The NC loss recoupment surcharge of 2.68% is effective 10/1/25. The new surcharge percentage will apply to all new and renewal policies effective on or after 10/1/25.</p>	NC	10/1/25 , 8/1/25	

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
US373127 / RRF0005172	The new edition of SDM664 07/25 <i>Illinois Consumer Complaint</i> will replace the old edition 01/25.	IL	8/1/2025	
US357974 / RRF0005173	The new edition of CA2160 10/25 <i>AK UM/UIM</i> will replace the old edition 03/15.	AK	10/1/2025 , 8/1/2025	

Defects Fixed

Item / Incident # / RRF	Description	Documentation
DE74591 / US376959 / INC1758854 / INC1685394	Resolved an issue reported by ABAIS. OTC Coverage should be rated as a Repossessed Auto with a deductible factor >0 and premium for OTC should not be zero dollars.	
DE61277 / INC1724346	Resolved an issue reported by SHS where an out of balance was created when a policy minimum was introduced mid-term.	
DE80350	Resolved an issue found while testing where CA0456 <i>New Hampshire Autos Leased, Hired, Rented or Borrowed with Drivers – Physical Damage Coverage</i> was listing other states' vehicle information. It should only list New Hampshire vehicles.	
US366636	Resolved an issue found while testing where the incorrect class code for MA Hired Auto Excess Liability was going downstream.	
DE74505/US376959	Resolved an issue reported by ABAIS. The system should not compute KY city tax for Auto because no risk is associated. Issue seen on a package policy with HNOA.	
US371360	Resolved an issue found while testing where data was not coming downstream for COMMTOWST coverage code.	
DE85969	Resolved an issue found while testing where states other than NY display \$0.00 premium on the 'Total Premium Information' section of the rating worksheet.	
DE83823	Resolved an issue found in DMV reporting. In the DMV files, the plate number that is shown in the front-end UI on the vehicle details screen should be populating.	
DE84402	Resolved an issue found while testing where SDM24 <i>Agent Countersignature</i> was reprinting on endorsement transactions on AR policies.	
DE74166 / INC1678043	Resolved an issue reported by Agribusiness. The user should be able to issue the transaction successfully after adding GA Location & Risk and then removing both on a Mid-Term Endorsement.	
TA583515 / US376959	Resolved an issue reported by Duck Creek that was causing the Divide by Zero error message for Cost of Hire Basis coverage to appear on the Pricing page if you did not add any risks.	
TA580220 / US376959	Implemented several adjustments to ensure field names no longer appear on the rating worksheet for coverage premium breakdowns, prevent Drive Other Car Collision coverage from being listed on the rating worksheet when it is not applicable, calculate accurate Hired and Borrowed Liability Primary and Excess premiums, and prevent the Physical Damage rating message from showing on the Pricing page when it is not applicable.	
DE82547 / INC1736004/ INC1734355/INC1741436	Resolved an issue reported by Alt Markets. The 'Estimate Premium' button should only appear for Final Audit transactions. Effective 8/1/2024 .	

DE82902 / INC1739106/ INC1744452/ INC1738319/ INC1749585/ INC1772792	Resolved an issue reported by Alt Markets and SHS. Page Break error no longer generates when switching a MAC/PAC with Additional Interest to a CAP policy.	
DE82592 / INC1718352	Resolved an issue reported by Alt Markets. Rating message on the pricing screen for Final Audit transactions should not appear when CA0413 form (Additional Interest) is on the policy and issue button should appear. Effective 8/1/2024 .	

Commercial Auto - Minor Release

Item / Incident # / RRF	Type	Description

Known Issues / Work Around

Item / Incident # / RRF	Description	Workaround
DE79471 / DE64489	There is a known issue with written premium vs premium amounts in Duck Creek and Cube due to taxes/surcharge amounts.	User can refresh the pricing screen and written vs premium amounts will match.

Package

New Functionality

Item / Incident # / RRF	Description	Documentation
US375828/ RRF0004751	For Specialty Construction, General Liability SIR UI changes have been made for SIR Option 3, 4, and 5 to support the new form called out within the Form Changes section – CG9383 SELF-INSURED RETENTION. Group 5 States: VA	
US380422	Per the request of SHS, the CGL tab on General Liability policies will now display the Location Address next to the Location Name. Previously, only the Location Name was displayed.	
US373832	<i>Requested by ABAIS</i> - Property/SBP: When a location is deleted on a New Business / Renewal / Rewrite / Reinstatement, a new button that says 'Reset Location Name' will appear under the locations. Upon clicking this button, the names of the locations will be modified to sync up with the Location #. This was originally implemented in the May Major release but had further development in this release to make it applicable to New Business transactions and SBP.	
US379590	<i>Ocean Marine only</i> : 'Add Additional Location' button has been added within the edit screen for SB8169 <i>Additional Property Not Covered</i> . When clicked, blank fields show up where any number can be entered for 'Location Number' and 'Building Number'.	

	<i>Ocean Marine & Alt Markets</i> : Only locations with ‘Description of Property Not Covered’ entered within the edit screen for SB8169 populate on the form now.	
Equipment Pro- F31302	The Contractor’s Equipment Rewrite new coverage ‘Equipment Pro’ is going to production with the July Release with 7/1/2025 dates. See Known Issues*	Equipment Pro Quick Reference Guide.docx
US388566	Added new Profit Center: 2728 - Nuptial Risk, LLC for Producer code: 216183 with Processing Cincinnati Office – 27. Requested by Alt Markets	


Rate Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
US287163/ RRF0004960	<p>Texas – General Liability - Adoption of revised Loss Costs, ILTA’s, and LCM</p> <p><u>Edition Dates per Product</u></p> <ul style="list-style-type: none"> Loss Costs = 08/01/2024 ILFTA's = 04/01/2021 <p><u>Loss Cost Multiplier/Company Deviation:</u></p> <ul style="list-style-type: none"> LCM changing from 2.10 to 2.22 	TX	Effective 11/1/2025; In-Service: 8/1/2025	
US376059/ RRF0005179	UTAH GENERAL LIABILITY GOVERNMENTAL UNITS/POLITICAL SUBDIVISIONS INCREASED LIMITS RULE REVISION - Rule 56.B.8	UT	8/1/2025	

Form Changes


Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
US373127/ RRF0005172	Amending the SDM664 – <i>Important Notice – Illinois – To Obtain Information or to Make a Complaint</i> to attach with new addition date 07/25	IL	8/1/2025	
US373838/ RRF0004751	Previously, the CG9384 06/24 <i>Sole Agent Endorsement</i> was only implemented for Specialty Construction SIR policies. This change will make the form applicable for all SC policy types.	CW	8/1/2025	
US375826/ RRF0004751	The following ten forms have been implemented into Duck Creek for Specialty Construction. They are all applicable only to Producer Control Group 25 and Policy Type of Large Deductible, except for CG9384,	VA	8/1/2025	

	<p>which is only applicable when Policy Type is set to Self-Insured Retention and SIR Type has an option selected.</p> <ul style="list-style-type: none"> • CG9390 06/24 UNINTENTIONAL FAILURE OF A CONTRACTOR TO ENROLL – DESIGNATED PROJECT • CG9392 06/24 DAMAGE TO YOUR PRODUCT EXCLUSION • CG9393 06/24 EXPECTED OR INTENDED INJURY MODIFICATION • CG9394 06/24 AMEND EXCLUSION L. DAMAGE TO YOUR WORK • CG9381 06/24 AMENDMENT - EXTERIOR INSULATION AND FINISH SYSTEMS • CG9384 06/24 - SOLE AGENT ENDORSEMENT • CG9385 06/24 - SITE-BLANKET NAMED INSURED ENDORSEMENT • CG9389 06/24 - NON-VITIATION CLAUSE • CG9382 06/24 EXTENSION OF POLICY PERIOD FOR REPAIR WORK • CG9391 06/24 - GENERAL AGGREGATE REINSTATEMENT <p>The forms will show up as optional on the Policy Forms Grid.</p> <p>Group 4 States: CT</p>			
US375828/ RRF0004751	<p>A new form has been developed and tested for Specialty Construction. The form will be available to select on the Additional Interest screen on General Liability policies when the Coverage Form is CGL.</p> <ul style="list-style-type: none"> • CG9380 06/24 AMENDMENT OTHER INSURANCE CONDITION - PRIMARY AND NON-CONTRIBUTORY <p>Group 5 States: VA</p>	VA	8/1/2025	
US375828/ RRF0004751	<p>The following three forms have been developed and tested for Specialty Construction. They are all applicable only to Producer Control Group 25 and the CGL Coverage Form. When one is selected, the other 2 will no longer be available for selection and vice versa.</p>	VA	8/1/2025	

	<ul style="list-style-type: none"> CG9386 06/24 EXCLUSION J. DAMAGE TO PROPERTY AMENDMENT OF SUBSECTIONS (5) and (6) CG9387 06/24 EXCLUSION J. DAMAGE TO PROPERTY AMENDMENT OF SUBSECTIONS (1) and (2) CG9388 06/24 EXCLUSION J. DAMAGE TO PROPERTY AMENDMENT OF SUBSECTIONS (1), (2), (5) and (6) <p>Group 5 States: VA</p>			
US375828/ RRF0004751	<p>A new form has been developed and tested for Specialty Construction. The form will generate on General Liability policies that are part of an Aggregate which is designated as having a line of business of 'Multi.'</p> <ul style="list-style-type: none"> CG9401 08/24 MULTILINE AGGREGATE DEDUCTIBLE ENDORSEMENT <p>Group 5 States: VA</p>	VA	8/1/2025	
US212005 INC1552033/INC1723948/ INC1533389	<p>The following GL multi-occurrence forms will now behave the same as single independent forms. They will display individually on the F&E Schedule, and they should only reprint on endorsement transactions if they are edited within that transaction.</p> <ul style="list-style-type: none"> CG2010 <i>ADDITIONAL INSURED - OWNERS, LESSEES OR CONTRACTORS - SCHEDULED PERSON OR ORGANIZATION</i> CG2037 <i>ADDITIONAL INSURED - OWNERS, LESSEES OR CONTRACTORS - COMPLETED OPERATIONS</i> CG2404 <i>WAIVER OF TRANSFER OF RIGHTS OF RECOVERY AGAINST OTHERS TO US (WAIVER OF SUBROGATION)</i> CG2026 <i>ADDITIONAL INSURED - DESIGNATED PERSON OR ORGANIZATION</i> 	CW	8/1/2025	
US381133 / US381134	<p>Property: Forms listed as 'July Major 2025' in the attached Excel sheet now attach based on Primary Rating State instead of any Risk State on the policy.</p>	Multi	8/1/2025	 <p>Duck Creek Form Attachment Updates.x</p>
US84185	ISO Property:	OH, OK, WV	8/1/2025	

	<p>Ohio: OHMSI-2 <i>OHIO MINE SUBSIDENCE INSURANCE UNDERWRITING ASSOCIATION MINE SUBSIDENCE INSURANCE COVERAGE FORM</i> now attaches mandatorily when 'Yes' is selected for 'Mine Subsidence' and 'Non-Dwelling' is selected for 'Structure Type' on an Ohio building risk.</p> <p>Oklahoma: The option for Mine Subsidence coverage has been hidden for Oklahoma building risks as we have no filed rates.</p> <p>West Virginia: WVMS-2 <i>COAL MINE SUBSIDENCE COVERAGE PART (NON-DWELLING STRUCTURE)</i> now attaches mandatorily when 'Yes' is selected for 'Mine Subsidence' and 'Non-Dwelling' is selected for 'Structure Type' on a West Virginia building risk.</p>			
US136080	<p>SBP Property:</p> <p>Illinois: IL0903 <i>MINE SUBSIDENCE SCHEDULE</i>, IL0912 <i>ILLINOIS CHANGES - MINE SUBSIDENCE - NON-RESIDENTIAL BUILDING</i>, and IL0934 <i>ILLINOIS CHANGES - MINE SUBSIDENCE - RESIDENTIAL BUILDING</i> have been activated for SBP and will match the attachment conditions and mapping that exist for ISO Property.</p> <p>Indiana: IL0903 <i>MINE SUBSIDENCE SCHEDULE</i> has been activated for SBP and will match the attachment conditions and mapping that exists for ISO Property.</p> <p>Ohio: OHMSI-2 <i>MINE SUBSIDENCE INSURANCE UNDERWRITING ASSOCIATION MINE SUBSIDENCE INSURANCE COVERAGE FORM</i> now attaches mandatorily when 'Yes' is selected for 'Mine Subsidence' and 'Non-Dwelling' is selected for 'Structure Type' on an Ohio building risk.</p> <p>West Virginia: WVMS-2 <i>COAL MINE SUBSIDENCE COVERAGE PART (NON-DWELLING STRUCTURE)</i> now attaches mandatorily when 'Yes' is selected for 'Mine Subsidence' and 'Non-Dwelling' is selected for 'Structure Type' on a West Virginia building risk.</p>	IL, IN, OH, OK, WV	8/1/2025	

Defects Fixed

Item / Incident # / RRF	Description	Documentation
DE84402	SDM24 09/15 <i>AGENT COUNTERSIGNATURE</i> attachment has been corrected so that the form no longer is reprinted on the endorsement policy pack.	
DE61277/ INC1724346	Resolved an issue reported by SHS where an out of balance was created when a policy minimum was introduced mid-term.	
DE74505/ INC1676944	System is incorrectly computing KY city tax for newly added locations on lines of business that have the location excluded	
US349122/ INC1700100	Expiring IL0985 <i>Disclosure Pursuant to Terrorism Risk Insurance Act</i> in CA and enabling IL7210 and IL7368 <i>Disclosure Pursuant to Terrorism Risk Insurance Act</i> forms. This was reported by Specialty Construction.	
DE83311 / INC1742298	Effective 7/1/2025 , when GL Professional Liability coverage is added via an endorsement transaction, the CG8711 09/07 <i>Professional Liability Coverage Declarations Page</i> will now automatically generate and attach.	
DE82369 / INC1728160	An issue reported by Alternative Markets has been resolved where a stat validation error was occurring on Package policies having GL as one of the lines and any of the additional interest forms CG2015, CG8936, or CG2018 attached.	
DE85528	Liquor Liability Coverage Form – the Audit SDM101 form has been updated, effective 6/1/2025 , so that the Liquor class codes and their descriptions appear as expected with each corresponding premium amount.	
DE86083	The CG0425 (<i>CYBER INCIDENT LIABILITY COVERAGE SUBJECT TO EACH CYBER INCIDENT OCCURRENCE AND AGGREGATE LIMITS</i>) and CG0495 (<i>CYBER INCIDENT LIABILITY COVERAGE AND LOSS OF ELECTRONIC DATA LIABILITY COVERAGE SUBJECT TO LOSS OF ELECTRONIC DATA, EACH CYBER INCIDENT OCCURRENCE AND AGGREGATE LIMITS</i>) forms have had their FDW logic updated to send the correct aggregate amount.	
DE86486	An issue reported by Specialty Construction has been corrected so that the IL7125 <i>NAMED INSURED ENDORSEMENT</i> footer will display the correct page numbers when there is more than one page.	
DE85425	For the monoline GL Liquor Liability standalone product, a fix has been made on the rating worksheet display so that the Rate Modification Factor (RMF) section shows the correct Expense Mod selected on the Pricing screen.	
US383362	When a package policy had Property risks deleted via endorsement followed by a Final Audit, the Final Audit transaction sometimes had incorrect written values flowing downstream to FDW for risks.	
US383590	For the monoline GL Liquor Liability standalone product, the Experience Modification and Rating Plan fields on the Pricing screen have been made 'read-only'.	
TA583850	Resolved a Duck Creek out of the box issue for GL Audit transactions so that invalid segments are not created any longer if IL1201 <i>POLICY CHANGES</i> is added via mid-term endorsement.	
TA583159	Attachment rules have been modified for condominium-related class codes based on the selections that are entered/made on the user interface. Please see attachment for additional information. States: IL, MN, MO, PA	 TA583159 – Duck Creek Condo Coverag
DE82547 - INC1736004/ INC1734355/INC1741436	Resolved an issue reported by Alt Markets. The 'Estimate Premium' button should only appear for Final Audit transactions. Previously, it was incorrectly available on out of sequence transactions. Effective 8/1/2024 .	

US383795 INC168579/INC170211	Effective 7/1/2025 , the GL "Is Policy Auditable?" field has been updated so that it is not editable on a Mid-term endorsement. The field is now only editable on New Business, Renewal, rewrite and full-term endorsement. This was reported by Alternative Markets.	
DE85078	SBP: Multiple country-wide and state-specific <i>SELECT BUSINESS POLICY WINDSTORM OR HAIL PERCENTAGE DEDUCTIBLE</i> forms now attach based on primary rating state. These forms include SB8207 (CW), SB8306 (LA), SB8265 (NH), and SB8211 (SC).	
DE83106 / INC1740461	SBP: SB8117 <i>SELECT BUSINESS POLICY ENHANCED PLUS DECLARATIONS</i> was updated to correctly print 'Fire Protection Device Recharge' and 'Personal Effects' under Section A of the Supplementary Declarations.	
DE80178 / INC1710892	Property/SBP (PAC): A Final Audit transaction no longer goes on Hold when a building and it's associated risks were deleted on a prior Endorsement transaction.	
US350996 / INC1700901	<i>Reported by SHS</i> - Property/SBP: Separate premiums, limits, and deductibles and now being sent to the Quote Letter for Building Glass and Building Property Other than Glass coverages.	
TA583870	Property: On a Georgia Building's details, when a value other than N/A is selected for 'Windstorm Construction Program', the "The BG2 Territory on the Location Details page is required for the Windstorm Loss Mitigation Credit to apply." message appears as it should.	
TA583981	Property: Resolved an issue that was causing the Territory stat code to be blank for Georgia and Florida locations if you did not select a BG2 Territory.	
TA584010	Property: Radio or Television Antennas coverage now populates correct coverage code when added on Building and Personal Property risks.	
TA584013	Property: Corrected the rating worksheet captions for Specified Property Away from Premises and Business Personal Property - Limited International Coverage.	
TA584015	Property: Resolved an issue that was causing the system to apply an incorrect package modifier to the Pollutant Cleanup premium for the second and subsequent locations.	
DE85356	CR2547- <i>U.S Department of Labor- ERISA Plan Coverage Amendment</i> is now withdrawn for FL, GA, HI & TX for Crime and Property print jobs. Reported by SHS.	
TA583140	Removed form CR04010622 – <i>Employee Theft of Clients Property</i> from the FormsControl Manuscript because this is a Government Crime form that Duck Creek does not currently support.	
DE59739/ INC1645424	Resolved an issue where an LOB added Midterm is getting dropped in CUBE during RollForward OOS transaction	
US390073	Enable Contractor's Equipment forms instead of Equipment Pro Forms for SBP Policies. Requested by Alt Markets after Equipment Pro conversation.	

Known Issues / Work Around

Item / Incident # / RRF	Description	Workaround
Equipment Pro- F31302	Quote Letter changes for Equipment Pro will be completed in August Major.	

Package - Minor Release

Item / Incident # / RRF	Type	Description

Hot Fix

Item / Incident # / RRF	Type	Description
DE88798	Rating	Resolved an error on class code 94444 when added to a NY location for an SHS policy.

Umbrella / Excess

New Functionality

Item / Incident # / RRF	Description	Documentation

Rate Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
US361922/RRF0005098	Revising UMS4000 <i>Abuse or Molestation Coverage-Following Form</i> and UMS4027 <i>Professional Liability Coverage-Following Form</i> to the new 0125 edition States: AK, AL, CT, DE, GA, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MS, MT, NC, ND, NE, NH, NM, NV, OH, OK, SC, SD, TN, UT, WA, WI, WV, WY	Multi	8/1/2025	
US373127/ RRF0005172	Amending the SDM664 – <i>Important Notice – Illinois – To Obtain Information or to Make a Complaint</i> to attach with new addition date 07/25	IL	8/1/2025	

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Defects Fixed

Item / Incident # / RRF	Description	Documentation
DE85934	A fix was put in place to display the footer correctly on the first pages of EXS11870123 & EXS40320123.	
DE79582/INC1725416/INC1737290 (+4)	Resolved an issue with system inconsistency while Retrieving Underlying policies when directly visiting the 'Underlying Policy' page (without navigating to Policy Coverage screen first).	

Umbrella/Excess - Minor Release

Item / Incident # / RRF	Type	Description