CUBE/Duck Creek Release Notes

June Release (6/14/2025)

All Duck Creek changes have a policy effective and quote date of 7/1/2025 unless otherwise stated below. If the quote date varies for an item, it will be indicated in red font.

Right-click > Open Hyperlink

CUBE	Duck Creek		
Processing Advisories/Quick Cards Manual Issuance User Guide	Processing Advisories/Quick Cards Duck Auto User Guide Duck BOP User Guide Duck Umbrella User Guide		
Core Changes	Businessowners // Minor Release		
Aviation	Commercial Auto // Minor Release		
Cyber	Package // Minor Release		
Manual Issuance	<u>Umbrella / Excess</u> // <u>Minor Release</u>		
Misc. All Other			
<u>SafePak</u>			
Worker's Compensation			

Core Changes (CUBE)

New Functionality

Item / Incident # / RRF	Business Unit	Description	Documentation
US72335/ INC0972246	CORE – All	Adjusts the current logic for which transactions show up on the dashboard. Holds,	
		out of sequence pending issuance, and rewrites will now be displayed on the	
		dashboard.	
US295391	CORE – All	Make currency type available in BDM at the quote level, so it is seen pre-issuance.	
US243049	Strategic Comp,	Add Push Policy to FDE functionality to admin page.	
	Specialty		
	Construction		
US372902	ABAIS	Updated static wording under Additional Terms & Conditions	
US373042	SHS, Ocean Marine	Updated the Quote Contingencies to include one new option and remove two	
		existing options.	
US304866	SHS	Enhancement to allow users to select state selection/rejection forms and	
		disclosures as PDFs included within Quote Letter PDF	

Item / Incident # / RRF	Business Unit	Description	Documentation
DE83355	Alt Markets	Resolved a hold issue when the user converts their SPP policy to BOP.	
DE81045	Ocean Marine	CR 35 27 – Property of Designated Agents premium is now included in Insuring Agreement - Inside the Premises - Theft of Other Property on Quote Letter	
DE84128/ INC1747707/ INC1748171	Ocean Marine	Location 0 Building 0 should no longer be displayed on the Quote Letter.	
DE85249/ INC1755766	Alt Markets	The deductible displayed on the Policy Coverage screen and the Quote Letter for the Inland Marine line of business should be consistent and accurately aligned.	
DE84413/ INC1750399	SHS	Resolved an issue that was causing deleted Special Events to remain on the Quote Letter.	
DE84391/ INC1750079	SHS	When Human Services Business Income Extra Expense coverage is added to a policy, the Quote Letter will no longer display the \$0 premium Hsbiee section.	
DE84290	CORE - All	Kentucky Municipal Tax and Surcharge will now display on the Quote Letter when there is a KY location present on the policy.	

Aviation

New Functionality

Item / Incident # / RRF	Description	Documentation
US55167	When the user works a subsequent transaction that contains a risk with an Additional Interest, and deletes	
	an Additional Interest from an aircraft, then the user will see the AI with a strikethrough (soft deleted).	
US112139	For QS and AP (general liability) the twistie drop downs for Hangarkeepers Liability and Garagekeepers	
	Liability are in this order: Limits > Premiums > Deductibles.	
US373776	Newer edition of AV4236 - NEW YORK UNMANNED AERIAL VEHICLE ENDORSEMENT	
	is getting attached as optional for AH/QS (aircraft) products.	
US370042	"Base Value %" on the Rating Screen for AH, IA, and QS (aircraft) is now required. There is a red asterisk next	
	to the field. User receives error if field is left blank.	
US374267	For AH, AP, IA, QS (aircraft and gl, both leader and follower) - Company type GAIC - Effective date =	
	07/01/2025 and In-service date = 07/01/2025 - Insured state IL: form SDM664_0725 will attach. User should	
	be able to see the old version SDM664_0125 with prior dates.	

Item / Incident # / RRF	Description	Documentation
DE64510	On QS (aircraft) policies, when aircraft have been added via Bulk Schedule Upload, status and the policy has	
	been rated, and more aircraft are added via this same method, then the status correctly changes to Must	
	Rerate.	

	When user leaves the Line Size % field blank on the General Liability screen, a pink error fires that says "Line	
	Size % is required".	
DE56868	When user leaves the Location Count field blank on the General Liability screen, a pink error fires that says	
	"Location Count is required".	

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation

Cyber

New Functionality

Item / Incident # / RRF	Description	Documentation
N/A		

Defects Fixed

Ī	Item / Incident # / RRF Description		Documentation
	N/A		

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
N/A				

Manual Issuance

Item / Incident # / RRF	Description	Documentation
US295391	Currency Type (US Dollar or Canadian Dollar) displays in Business Data Mart (BDM) now.	

New Product	Medical Stop Loss Insurance for the Medical Stop Loss Business Unit will be functional after 6/14/2025	
	Production Move	

Item / Incident # / RRF	Description	Documentation		
Corrected SBP policies with class code 0647 going into HOLD status, as well as SBP EQ coverage going into HOLD after issuance.				
DE75395	The deductibles on Supplemental Extended Reporting Period coverages will now display correctly in FDW.			
DE80662	Any endorsement processed after a commission change endorsement will now retain its original billing type and method.			

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
US369553/RRF0004952	The following form for the state of North Carolina is now available for selection on Cube Manual Issuance Auto policies with effective date of 07/01/2025. CA2116 0225 – North Carolina Uninsured Motorist Coverage	NC	07/01/2025	
US370754/RRF0004837	The following forms for the state of Washington are now	WA	07/01/2025	
US371827/RRF0005060	available for selection on Cube Manual Issuance Crime policies with effective date 07/01/2025.	VVA	07/01/2023	
	CR2040 0725 Washington Changes – Waive Acts Committed by the Employees or ERISA Plan Officials Below an Amount CR9403 0725 Washington Changes – Waive Acts Committed by an Employee Below an Amount			
	Updated Editions:			
	GAI6190 0725 – Washington Changes GAI6745 0725 – Washington Changes			
	GAI8052 0725 – Washington Changes UMU1088 0725 – Washington Changes			

US371824/RRF0005010	The following General Liability forms for Pennsylvania are	PA	03/01/2025	
	available for selection on Cube Manual Issuance policies with			
	effective date 03/01/2025.			
	CG9404 0125 Supplemental Extended Reporting Pastoral			
	CG9403 0125 Supplemental Extended Reporting Period Health			
	Care			
	**			
	** For Alt Markets Use Only**			

Misc. All Other

New Functionality

Item / Incident # / RRF	Description	Documentation
US373806	When Embedded Solutions selects the TKC policy symbol, the General Liability product will now be automatically selected.	
US295391	Currency Type (US Dollar or Canadian Dollar) displays in Business Data Mart (BDM) now.	

Defects Fixed

Item / Incident # / RRF	Description	Documentation

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation

Safepak

Item / Incident # / RRF	Description	Documentation

Item / Incident # / RRF	Description	Documentation

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation

Worker's Compensation

New Functionality

Item / Incident # / RRF	Description	Documentation
"Incomplete Forms" Filter	A filter was added on the Form Selection screen to show only forms that need to be completed if selected.	

Rate Changes

In-service date of assessment changes and law filings are backdated three months to ensure all issued policies have the correct rates. Policies already issued or rated that are impacted will change next time the policy is adjusted.

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
NY PRC Turn-On	A pending rate change is available for NY effective 8/1/2025	NY	8/1/2025	
MD Loss Cost Revision RRF0004918	Please see attached documentation	MD	1/1/2025	MD+1-1-25+Rate+ Pages.xls
LA Loss Cost Revision RRF0005159	Please see attached documentation	LA	5/1/2025	LA+5-1-25+Rate+P ages.xlsx

AR Loss Cost Revision RRF0005141	Please see attached documentation	AR	7/1/2025	AR+7-1-25+Rate+P ages.xlsx
				ages.xisx

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
Leasing Labor Contractor	Please see attached documentation for Group 2 of updates to	AZ	7/1/2025	X
PEO Forms Update (Group	the Leasing Labor Contractor PEO forms effective 7/1/2025.			
2)	There will be 13 groups of 5-6 forms that will be implemented			US370998 Documentation.xlsx
RRF0005068	throughout the coming releases.			Documentation.xisx
Leasing Labor Contractor	Please see attached documentation for Group 3 of updates to	Multi	7/1/2025	X
PEO Forms Update (Group	the Leasing Labor Contractor PEO forms effective 5/1/2025.			
3)	There will be 13 groups of 5-6 forms that will be implemented			US371800 Documentation.xlsx
RRF0005068	throughout the coming releases.			Documentation.xisx

Defects Fixed

Item / Incident # / RRF	Description	Documentation
Values Disappearing on the	Previously, when users would enter values in the fields on the Policy Information screen for a Large	
Policy Information Screen	Deductible policy, the values would be cleared if the user opens the Add Schedule Mod menu on the Policy	
(Strategic Comp and Specialty	Information screen without saving the Policy Information screen first. This has been fixed and the values in	
Construction Only)	the other fields remain when the user tries to enter Schedule Mod on the Policy Information screen.	
Cancellation Notice Fields	Previously, users were able to enter decimals in the fields for the Cancellation Notices on the Policy	
Allowing Decimals	Information screen. This has been fixed and users can only enter whole numbers.	
Character Limits Not Working	Previously, several character limits were not preventing users from entering more characters than the limit.	
	This has been fixed and users should not be able to go over the character limits for each field.	
Unable to Delete Federal Coal	Previously, users were unable to delete a Federal Coal Mining class code on the Edit Exposures screen	
Mining Class Codes	during a mid-term Endorsement. This has been fixed and users are now able to delete the class codes.	
(CORE)		
Additional Interest Deletion	Previously, when the user would delete an additional interest on a full-term or mid-term endorsement, the	
(CORE)	additional interest would be completely removed from the CUBE screen as opposed to the typical "soft	
deletion" where the entry has been crossed out. This has been fixed and additional interests are now "soft		
	deleted" when the user deletes one on an Endorsement transaction.	

Businessowners

Item / Incident # / RRF	Description	Documentation
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N/A	1	

Rate Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
RRF0005065	Massachusetts Prospective Loss Cost – 8/1/24 Edition Date	MA	7/1/25	
	 This circular announces the revised Advisory Prospective 			
	Loss Costs representing a combined 0.6 percent statewide			
	change.			

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
RRF0005099 – WA	WA Businessowners Cancellation and Nonrenewal - Form revision	WA	7/1/25	
	BP01060725 - Washington Changes			
	o Replaces BP01060315			

Defects Fixed

Item / Incident # / RRF	Description	Documentation
INC168579/INC170211 - US364070	Updated the "Is Policy Auditable?" field so that it is not editable on a Mid-term endorsement. The	
	field is now only editable on New Business, Renewal, rewrite and full-term endorsement.	
INC1720476/INC1724811/INC1746081	Resolved an issue where Information security protection (ISP) endorsements were not rating or	
	printing correctly if the coverage was added, deleted & readded in the same open transaction. This	
	applies to the coverages indicated below:	
	BP15017 – Information Security Protection	
	BOP7210 – Limited Information Security Protection	
TA571766	Duck Creek corrected the Building and Business Personal Property Certified Acts of Terrorism	
	coverage rates for Texas in Bexar County. The system previously used a Building Certified Acts rate	
	of 0.005; it has now been updated to 0.006.	
TA571763	Duck Creek made updates to ensure the Condominium Commercial Unit-owners Optional Coverage	
	Loss Assessment is Flat coverage and will not pro-rate according to rule 29.A.5.c.(1).(b).	
TA571761	Duck Creek corrected the maximum amount for the Risk Flood Coverage Building limit to be the	
	Functional Building Limit when the Rating Basis is set to Functional Valuation.	
DE83730	Upon changing the payment plan to "PrePaid" the Premium Change total on the Pricing screen was	
	not updated correctly. This has been corrected.	

Known Issues / Work Around

Item / Incident # / RRF Description Workaround	
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	Page break Error on policies with a 7/1/25 effective date when coverage is deleted during a New Business transaction. This only impacts the coverages below, which are included in the BOP coverage form and should not be deleted, but the UI has a delete button. If that coverage is deleted, the user will get a page break error when navigating to the pricing page. • Business Personal Property Temporarily in Portable Storage Units • Business Personal Property Temporarily Away from Premises	Do not delete the coverage; if it is deleted, re-add the coverage. If the user accidentally deletes the coverage, they can add the coverage back on the policy and proceed to pricing.
Windstorm Construction/ Wind Mitigation Program	A defect was found while testing the new Georgia Windstorm Construction program. It was determined to be an issue with all states that use this program and have the IBHS Certificate Level. The states impacted are Alabama, Georgia, Louisiana, Mississippi, & Oklahoma. When any value of N/A is selected for the IBHS Certificate Level on the building detail screen. If the IBHS Certificate level is anything other than N/A, a wind mitigation factor applies. However, the rating algorithm is incorrect and will overcharge the insured. None of the policies in production have a value other than N/A, so they are not impacted. When applicable, wind mitigation factor is used in the following coverages: Building, BPP, Building Automatic Increase, Damage to Premises Rented to You, Debris Removal Additional Insurance, Accounts Receivable, Business Income Dependent Properties, Outdoor Property, Valuable Papers and Records	None – Policy will rate correctly if the IBHS Certificate Level is left at its default value of N/A. The fix for this will be delivered in the August Major with a 9/1/25 effective date.

Businessowners - Minor Release

Item / Incident # / RRF	Туре	Description

Commercial Auto

New Functionality

Item / Incident # / RRF	Description	Documentation
RRF0005129 / UDR0008159	Implemented Commercial Auto ISO zip code territory updates for the following States:	
	 Alabama, Alaska, Arizona, Arkansas, California, Colorado, Florida, Georgia, Illinois, Indiana, Maryland, Michigan, Mississippi, Missouri, Montana, Nevada, New Mexico, New York, Ohio, Oklahoma, Oregon, Pennsylvania, Texas, Utah, and Wyoming. 	
	Please see the circular for the specific changes to the zip code territories	
US362999	Standardized the premium rounding logic for the LRARO Factor in Duck Creek's vehicle export to match the	
	rounding logic in Strategic Comp's UAP Target Premium calculation. This change was made for Strategic Comp BU only and for the country-wide manuscript only.	
US363000	Standardized the premium rounding logic for the Commercial Exempt Factor in Duck Creek's vehicle export	
	to match the rounding logic in Strategic Comp's UAP Target Premium calculation. This change was made for Strategic Comp BU and for the country-wide manuscript only.	
US236533	Relaxed an edit that was preventing issuance when both the CA2001 LESSOR – ADDITIONAL INSURED AND	
	LOSS PAYEE and CA2001BL Blanket Additional Insured forms are on a policy to a soft warning message for the user.	
RRF0005133 / US365743	NY Supplemental Spousal Liability (SSL) is now available for selection on the risk screen when it's turned on at the State level.	
	NY SSL has also moved from the 'State' Section of the Rating Worksheet to the 'Risk' Section.	
	In addition to adopting ISOs revision, the company has revised SDM541_0424. The new edition is SDM541_0325.	
US366903	'NY Supplemental Spousal Liability – Vehicle' column added to Vehicle Export tab to reflect changes done under US365743.	

Rate Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
RRF0005000 / US347901	Texas Loss Cost Revision	TX	Effective: 10/1/2025	
	Adopted ISO's Advisory Loss Costs and Increased Limit Factors		Quote Date: 7/1/2025	
	in Texas. The requested effective date is 10/1/2025. Texas is			
	an effective date state, so the In-Service Date is 7/1/2025.			

	Please note changes to higher physical damage deductibles for			
	Hired coverage. The deductible range now extends up to			
	\$5,000 for both comp and collision.			
	y system for some complaint committee			
	Just our Company Liability LCM's were revised with this filing.			
	Reference Connect Edition dates per Product Loss Cost: 1/1/2025			
	ILF: Change			
	LCM: Liability Change, Physical Damage No Change			
	E&S: No Change			
	The following rules are being modified for the Loss Cost			
	Revision:			
	Rule 223, 232, 240 – Liability and Physical Damage Base			
	Loss Costs			
	Rule 225 – Premium Development – Zone Rated Autos			
	(Edition:11/01/24)			
	Rule 249 – Auto Dealers			
	Rule 255 – Garagekeepers			
	Rule 290 – Hire Autos			
RRF0005026 / US349596	Louisiana Loss Cost Revision	LA	Effective: 10/1/2025	
	Adopted ISO's Advisory Loss Costs and Increased Limit Factors		Quote Date: 7/1/2025	
	in Louisiana. The requested effective date is 10/1/2025.		, , ,	
	Louisiana is an effective date state, so the In-Service Date is			
	7/1/2025.			
	1, -,			
	Please note changes to higher physical damage deductibles for			
	Hired coverage. The deductible range now extends up to			
	Hired coverage. The deductible range now extends up to \$5,000 for both comp and collision.			
	Hired coverage. The deductible range now extends up to			
	Hired coverage. The deductible range now extends up to \$5,000 for both comp and collision. Our company LCMs were not revised with this filing.			
	Hired coverage. The deductible range now extends up to \$5,000 for both comp and collision. Our company LCMs were not revised with this filing. Reference Connect Edition dates per Product			
	Hired coverage. The deductible range now extends up to \$5,000 for both comp and collision. Our company LCMs were not revised with this filing. Reference Connect Edition dates per Product Loss Cost: 3/1/2025			
	Hired coverage. The deductible range now extends up to \$5,000 for both comp and collision. Our company LCMs were not revised with this filing. Reference Connect Edition dates per Product Loss Cost: 3/1/2025 ILF: No Change			
	Hired coverage. The deductible range now extends up to \$5,000 for both comp and collision. Our company LCMs were not revised with this filing. Reference Connect Edition dates per Product Loss Cost: 3/1/2025 ILF: No Change LCM: No Change			
	Hired coverage. The deductible range now extends up to \$5,000 for both comp and collision. Our company LCMs were not revised with this filing. Reference Connect Edition dates per Product Loss Cost: 3/1/2025 ILF: No Change LCM: No Change E&S: No Change			
	Hired coverage. The deductible range now extends up to \$5,000 for both comp and collision. Our company LCMs were not revised with this filing. Reference Connect Edition dates per Product Loss Cost: 3/1/2025 ILF: No Change LCM: No Change			

	D 1 222 222 242 11 1111 121 1 12	I		
	Rule 223, 232, 240 – Liability and Physical Damage Base			
	Loss Costs			
	Rule 249 – Auto Dealers			
	Rule 255 – Garagekeepers			
	Rule 290 – Hire Autos			
	Rule 300 – Increased Liability Limits			
RRF0005007 / UDR0007810	Alaska Loss Cost Revision	AK	Effective: 10/1/2025	
	Adopted ISO's Advisory Loss Costs and Increased Limit Factors		Quote Date: 7/1/2025	
	in Alaska. The requested effective date is 10/1/2025. Alaska is			
	an effective date state, so the requested in-service date is			
	7/1/2025. The effective date is 10/1/2025.			
	Please note the introduction of higher physical damage			
	deductibles for Hired coverage. The deductible range now			
	extends up to \$5,000 for both comp and collision.			
	Our company LCMs were not revised with this filing.			
	Reference Connect Edition dates per Product			
	Loss Cost: 10/01/24			
	ILF: Change			
	LCM: No Change			
	E&S: No Change			
	The following rules are being modified for the Loss Cost			
	Revision:			
	Rule 223, 232, 240 – Liability and Physical Damage Base			
	Loss Costs			
	Rule 249 – Auto Dealers			
	Rule 255 – Garagekeepers			
	Rule 290 – Hire Autos			
	Rule 300 – Increased Liability Limits			
RRF0005124 / US370208	Revised the Proprietary factors for large liability deductibles	AK, AR, FL,	7/1/2025	
1.111 0003124 / 03370208	discount factors Rule 298.A. if the deductible amount is greater	NV, NH, OR,	7,1,2023	
	than 100,000 ISO deductible amount (i.e. Proprietary	SD, VA, VT,		
	Deductible amounts and Deductible factors) based on ISO	IA, KY, PA,		
	Rating algorithm for BU Strategic Comp and Policy Type are	MS, NC, TX		
	Large Deductible/ Intermediate Deductible.	& WY		
	Large Deductible/ Intermediate Deductible.	Q VV Y		

RRF0005089 / US359288	Adopted ISOs 2024 Zone Rated Multistate Rule and Loss Cost Revisions in FL	FL	7/1/2025	
	 Impacted Rules- Rule 225. Premium Development – Zone-Rated Autos Rule 232. Private Passenger Types Classifications Rule 239. Premium Development – Other Than Zone-Rated Autos Rule 249. Auto Dealers - Premium Development For Common Coverages Rule 298. Deductible Insurance Rule 306. Industrial Classification 			
RRF0005112 / US361863	Revised Michigan Catastrophic Claims Association (MCCA) Surcharge MI Rule A4. For each auto (other than trailers) subject to no-fault where the number of vehicles can be identified, the assessment is reduced from \$90.00 to \$82.00 per written vehicle year. For policies that provide lower Personal Injury Protection (PIP) medical expenses limits, only pay the portion of the MCCA premium that is a deficiency.	MI	7/1/2025	

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
RRF0005144 / US368165	For SHS, their Claims Stuffer, 5611-SHS 03/25 edition is replacing the 5611-SHS 12/18 edition.	All	7/1/2025	
RRF0004837 / US244780	 We are revising the following forms with a 07/25 edition: CA0431_0725 - WASHINGTON CHANGES - MOTOR CARRIERS - NAMED LESSEE AS INSURED CA2326_0725 - WASHINGTON TRUCKERS - UNIFORM INTERMODAL INTERCHANGE ENDORSEMENT FORM IL0146_0725 - WASHINGTON COMMON POLICY CONDITIONS 	WA	7/1/2025	

Item / Incident # / RRF	Description	Documentation
US368612/ INC1746728,	For policies 3/1/2024 - 12/1/2024 the VIN validation error message was removed on endorsements if the	
INC1748427, INC1743074,	VIN was not modified or added. This story backdates the change (US216556) implemented on 12/1/2024 so	
INC1738079, INC1737203	that only a new invalid VIN should generate an error if added on endorsement.	
DE83075/ INC1737242	All registrants on the schedule should now be populating in the dropdown for Registrant ID 2. This issue was reported by the Agri.	
DE82120/ INC1734380	The "Date of Notice" on the Cancellation Memo IL8817 now updates and displays when a cancellation is performed multiple times on a policy.	
US370228/ TA566321	Resolved an issue that prevented the Detail hyperlink and the Add Registrant button from being available on the Registrant Detail page if you clicked Cancel while adding a registrant. For Massachusetts .	
DE81891	When viewing the Stat Details Tab (Accessible from the Pricing tab), the Elevator PLUS Endorsement coverage information now aligns correctly under the columns in the UI.	
DE82393/ INC1684905	The Rating Worksheet is now available in the attachments when a policy is Bound. This was reported by SHS.	
DE77659/ INC1685302	Premium Audit Transaction no longer goes into Hold when a location and risk are deleted in an endorsement prior to audit. This was reported by Strategic Comp.	

Commercial Auto - Minor Release

Item / Incident # / RRF	Туре	Description

Known Issues / Work Around

Item / Incident # / RRF	Description	Workaround
DE79471 / DE64489	There is a known issue with written premium vs premium amounts in	User can refresh the pricing screen and written vs premium
	Duck Creek and Cube due to taxes/surcharge amounts.	amounts will match.

Package

Item / Incident # / RRF Description Docume	entation
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Liquor Liability Standalone	Stand Alone Liquor Liability is now available to be issued effective 6/1/2025 in all states, except KY. Please see the Known Issues Section regarding an existing defect. This product utilizes the same rating as the CGL Coverage Form with Liquor. Forms that modify the Liquor Liability Coverage form are available for attachment.	
US363416	New CUBE Request 191 - Enhance Equipment Breakdown sublimit rules for SHS Retrieve Limit defaults. See attached document for new limits in green.	EB+Default+requir ements+for+SHS+
US362300 / RRF0004751	For Specialty Construction, General Liability SIR UI changes have been made for SIR Option 3, 4, and 5 to support the new form called out within the Form Changes section – CG9383 SELF-INSURED RETENTION. Group 4 States: CT	
US370069/ RRF0005090	Updated the system with the latest USPS ZIP code changes from July 2024 to October 2024 for General Liability. There were zip code updates in the following states: AL, GA, IN, MD, MI, OH, OK, PA	
US369636 / RRF0005155	Property: Buildings added under a Georgia location now have an 'IBHS Certificate Level' field with the following options available: 'NA', 'Roof', 'Silver', and 'Gold'. Credit factors that apply based on selection to Building and Contents coverage can be found under Table 70.E.3.d.(2).	
US372794	Requested by SHS – Property/SBP: The 'Protection Class' now displays in the Location Schedule on the 'Location' tab. The 'District' column has been made smaller.	
US372778	Requested by SHS – Property/SBP: Rating Group Descriptions now display in the Risk Schedule under the header 'Rating Grp' when associated with a risk.	

Rate Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
RRF0005115 / US362104	Wyoming – General Liability - Adoption of revised Loss Costs,	WY	7/1/2025	
	ILFs, ILTA, and LCM			
	Edition Dates was Bundart			
	Edition Dates per Product			
	• Loss Costs = 03/01/2025			
	• ILF's = 03/01/2025			
	• ILFTA's = 01/01/2021			
	Loss Cost Multiplier/Company Deviation:			
	LCM changing from 1.90 to 1.99			
US357318	Going forward, the Texas Premium Discount will not be	TX	6/1/2025	
	applied to a General Liability policy when the policy qualifies			
	as Exempt Commercial Policyholder or New York Free Trade			
	Zone.			

US361097 / RRF0005106	Wyoming Property Loss Cost Revision	WY	7/1/2025	
	 We are adopting the most recent edition date of ISO 			
	Property Loss Cost in Wyoming (Ed. 10-1-24).			
	No change in LCM.			

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
US244780 / RRF0004837	 We are revising the following forms with a 07/25 edition: CG2853_0725 - OCP Coverage Form CG2854_0725 - RR Protective Coverage Form CG3017_0725 - Underground Storage Tank Coverage Form CP0198_0725 - WA Changes CR0210_0725 - WA Changes CR2040_0725 - WA Changes - Waive Acts Committed by Employees or ERISA Plan Officials Below an Amount IL0146_0725 - WA Common Policy Conditions 	WA	7/1/2025	
US368165 / RRF0005144	The SHS Claims Stuffer 5611-SHS 03/25 edition is replacing the 5611-SHS 12/18 edition.	All	7/1/2025	
US304085	Updating the default phone number displayed on the Customer Service ID Card for Alt Markets.	All	7/1/2025	
US365981 / RRF0005135	ISO Revision of CR0135 – Washington <i>Changes</i> form. Revising CR0135 to 0725 edition date and increasing the number of days' notice of cancellation or non-renewal from 45 days to 60 days.	WA	7/1/2025	
US244451 / RRF0004840	Amending the BM7292- Washington Changes form to attach with new edition date 07/25	WA	7/1/2025	
US361598 / RRF0005107	Revising the BM7314- Georgia Changes form to attach with new edition date 05/25 with revised language.	GA	7/1/2025	
US367546 / RRF0004834	For this RRF, we have implemented 4 Groups of states so far for the CG9306 08/23 Habitational Exclusion and the CG9307 08/23 Athletic Activities Brain Injury Exclusion forms. The mandatory attachment rules for CG9306 are based on whether certain class codes are present on the policy. The following 14 class codes have been added to the existing list for automatic attachment: • 10331, 11120, 67511, 67510, 62003, 45190, 45191, 45192, 45193, 64074, 64075, 46202, 47052, 19796	Multi	7/1/2025	

	States: AK, AL, AR, AZ, CO, CT, DE, DC, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NM, NV, NY, NJ, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WV, WY			
US370384	The attachment rules for CG2404 12/19 WAIVER OF TRANSFER OF RIGHTS OF RECOVERY AGAINST OTHERS TO US (WAIVER OF SUBROGATION) and CG2453 12/19 WAIVER OF TRANSFER OF RIGHTS OF RECOVERY AGAINST OTHERS TO US (WAIVER OF SUBROGATION) — AUTOMATIC have been modified.	CW	7/1/2025	
	Both forms will no longer be mutually exclusive of each other, and attachment rules will now allow for both forms to attach. This is a CORE GL change, although the request came from Alternative Markets.			
US355175 / RRF0004751	The following ten forms have been implemented into Duck Creek for Specialty Construction. They are all applicable only to Producer Control Group 25 and Policy Type of Large Deductible, except for CG9384, which is only applicable when Policy Type is set to Self-Insured Retention and SIR Type has an option selected.	СТ	7/1/2025	
	 CG9390 06/24 UNINTENTIONAL FAILURE OF A CONTRACTOR TO ENROLL – DESIGNATED PROJECT CG9392 06/24 DAMAGE TO YOUR PRODUCT EXCLUSION CG9393 06/24 EXPECTED OR INTENDED INJURY MODIFICATION CG9394 06/24 AMEND EXCLUSION L. DAMAGE TO 			
	 YOUR WORK CG9381 06/24 AMENDMENT - EXTERIOR INSULATION AND FINISH SYSTEMS CG9384 06/24 - SOLE AGENT ENDORSEMENT CG9385 06/24 - SITE-BLANKET NAMED INSURED ENDORSEMENT CG9389 06/24 - NON-VITIATION CLAUSE 			

	 CG9382 06/24 EXTENSION OF POLICY PERIOD FOR REPAIR WORK CG9391 06/24 - GENERAL AGGREGATE REINSTATEMENT The forms will show up as optional on the Policy Forms Grid. Group 4 States: CT 			
US362300 / RRF0004751	A new form has been developed and tested for Specialty Construction. The form will be available to select on the Additional Interest screen on General Liability policies when the Coverage Form is CGL. CG9380 06/24 AMENDMENT OTHER INSURANCE CONDITION - PRIMARY AND NON-CONTRIBUTORY Group 4 States: CT	СТ	7/1/2025	
US362300 / RRF0004751	The following three forms have been developed and tested for Specialty Construction. They are all applicable only to Producer Control Group 25 and the CGL Coverage Form. When one is selected, the other 2 will no longer be available for selection and vice versa. • CG9386 06/24 EXCLUSION J. DAMAGE TO PROPERTY AMENDMENT OF SUBSECTIONS (5) and (6) • CG9387 06/24 EXCLUSION J. DAMAGE TO PROPERTY AMENDMENT OF SUBSECTIONS (1) and (2) • CG9388 06/24 EXCLUSION J. DAMAGE TO PROPERTY AMENDMENT OF SUBSECTIONS (1), (2), (5) and (6) Group 4 States: CT	СТ	7/1/2025	
US362300 / RRF0004751	A new form has been developed and tested for Specialty Construction. The form will generate on General Liability	СТ	7/1/2025	

	policies that are part of an Aggregate which is designated as having a line of business of 'Multi.' • CG9401 08/24 MULTILINE AGGREGATE DEDUCTIBLE ENDORSEMENT Group 4 States: CT			
US373853 / RRF0004393	Multistate Forms and Rules Revisions Addressing Cyber- Related Issues, Data Privacy Group 5 States: HI	HI	7/1/2025	US373853 - Details.pdf
US371220 / US371221 / US371222	Property: Forms listed as 'June Major 2025' in the attached Excel sheet now attach based on Primary Rating State instead of any Risk State on the policy.	Multi	7/1/2025	Duck Creek Form Attachment Updates.x
US374013	Requested by Ocean Marine – SBP: 'Business Income Including Rental Value', 'Business Income Other Than Rental Value', and 'Rental Value' print under 'Valuation' on the selected SBP Declarations Page for a Business Income/BIEE risk when selected for 'Coverage Type'.	Multi	7/1/2025	
US276904	The attachment of IL7273 Loss Prevention Services has been modified for Specialty Contruction. The form will no longer be mandatory and will be available as optional.	All	5/1/2025	

Item / Incident # / RRF	Description	Documentation
DE82120/ INC1734380	Resolved an issue where <i>Cancellation Memo</i> IL8817 was showing an incorrect Date of Notice. This was reported by Alt Markets and fixed effective 6/1/2025.	
DE82393/ INC1684905	The Rating Worksheet should now be stored in the attachments at the time of Bind. This was reported by SHS.	
US370659/ INC159103/ INC1626274/ INC1627149/ INC1627660/ INC1631819/ MK05753 INC1648164	Restricts users from editing the existing locations state after the policy has been rated or on an endorsement.	
DE77659/ INC1685302	Premium Audit Transaction goes to Hold when a Location and Risk are deleted in endorsement prior to audit. This was reported by Strategic Comp.	

DE84845	Crime/Property/SBP print jobs were updated to print CR0021 Commercial Crime Coverage Form with new	
201013	0622 edition date for all states (except CA) which was introduced with the ISO Crime Multistate Revision.	
TA568028	Resolved an issue that was causing the system to apply the Kentucky Municipal Tax minimum on a package	
	policy for a location that was excluded.	
TA568029	Resolved an issue that was preventing the system from resetting the number of ratable employees after you	
	removed an insuring agreement from a Crime policy.	
TA568055	Resolved an issue that was causing the system to apply the Kentucky Municipal Tax minimum on an Inland	
	Marine policy for a location that was excluded.	
DE82482 / INC1735134	The attachment rules for CG8481 have been corrected, specifically for renewals, so that the form does not	
	automatically attach. This was reported by Alternative Markets and fixed in the February Major release	
	originally on a going forward basis. This defect is to implement the fix back to 6/1/2024.	
US373851	Resolved a General Liability tax logic issue by enabling the system to use the total number of days a state is	
	covered when determining the proportion of Policy Level premium to include in the tax calculation.	
TA568040 / TA568546	Property/General Liability: Duck Creek resolved an issue that was causing the system to apply the Kentucky	
	Municipal Tax minimum on a package policy for a location that was excluded. In addition, Duck also resolved	
	an issue that was causing the General Liability line level premium to generate the Kentucky Municipal Tax	
	for the excluded location.	
TA568041	Duck Creek updates were made to ensure CG2694 10/08 MISSOURI CHANGES – NOTICE OF CANCELLATION	
	FOR LIQUIFIED PETROLEUM GAS RETAILERS attaches as a mandatory form on a Pollution policy or when you	
	add at least one of the following class codes on a CGL policy: 13410, 13412, 91111, 95648, or 98636.	
TA568044	Duck Creek resolved an issue that was causing the GL territory to be incorrect for multiple USPS ZIP codes in	
	Pennsylvania.	
US364070 -	Effective 7/1/2024, the GL "Is Policy Auditable?" field has been updated so that it is not editable on a Mid-	
INC168579/INC170211	term endorsement. The field is now only editable on New Business, Renewal, rewrite and full-term	
	endorsement. This was reported by Alternative Markets.	
	NOTE: The fix for 7/1/2025 and going forward will be implemented with July Major release under US383795.	
DE82260 / INC1733632	Effective 4/1/2025, the GL HUB Rating Worksheet has been corrected in both the 'Classification Summary'	
	and the 'Risk Detail' sections so that an additional \$0 third row doesn't appear when a user adds the same	
	class code twice (one with coverage type PremOps only and another with type Products only).	
DE85241	Effective 4/1/2025, the GL rating worksheet Included Products Coverage section will now show as expected.	
DE84726	When CG2133 EXCLUSION - DESIGNATED PRODUCTS is added on a new business or renewal transaction and	
	then an out of sequence endorsement is executed after, the endorsement transaction will no longer go into	
	HOLD status.	
DE80942 / INC1715391	Property: CP0448 now attaches to California policies with 'Functional Valuation' selected on a 'Tenants	
	Improvements, etc.' risk.	
DE85367	Reported by Ocean Marine – SBP: SB8316 BACKUP AND OVERFLOW LIMITATION ENDORSEMENT, SB8317	
	BACKUP AND OVERFLOW EXCLUSION ENDORSEMENT, and SB8318 WASHINGTON BACKUP AND OVERFLOW	

-	
EXCLUSION ENDORSEMENT now attach mandatorily when applicable option is selected for 'Discharge from	
Reported by Alternative Markets – SBP: Fixed an issue that was causing a page break upon clicking on Policy	
Forms after changing a risk to 'Personal Property'. EPolicy output now generates as well after issuing if	
Policy Forms aren't accessed.	
SBP: Fixed an issue that was causing an out-of-balance for coverage SBPCOL when deleting a location on an	
Endorsement and then issuing an Audit transaction.	
Property: Resolved an issue that was preventing the system from rating a policy again after you changed the	
Number of Days amount for Fungus coverage.	
Property: Resolved an issue that was preventing applicable Functional Personal Property Valuation (Other	
Than Stock) forms from attaching for Tenant's Improvements risks.	
CP0439 – FUNCTIONAL PERSONAL PROPERTY VALUATION (OTHER THAN STOCK)	
CP0441 – FUNCTIONAL PERSONAL PROPERTY VALUATION (OTHER THAN STOCK) - WASHINGTON	
CP0448 – CALIFORNIA – FUNCTIONAL PERSONAL PROPERTY VALUATION OTHER THAN STOCK	
Property: Resolved an issue that was causing the system to use an incorrect factor for the Wind Hail	
percentage calculation in Rhode Island.	
Users will no longer be able to change the transaction effective date once a transaction is worked.	
	Sewer' under a location. Reported by Alternative Markets – SBP: Fixed an issue that was causing a page break upon clicking on Policy Forms after changing a risk to 'Personal Property'. EPolicy output now generates as well after issuing if Policy Forms aren't accessed. SBP: Fixed an issue that was causing an out-of-balance for coverage SBPCOL when deleting a location on an Endorsement and then issuing an Audit transaction. Property: Resolved an issue that was preventing the system from rating a policy again after you changed the Number of Days amount for Fungus coverage. Property: Resolved an issue that was preventing applicable Functional Personal Property Valuation (Other Than Stock) forms from attaching for Tenant's Improvements risks. • CP0439 – FUNCTIONAL PERSONAL PROPERTY VALUATION (OTHER THAN STOCK) • CP0441 – FUNCTIONAL PERSONAL PROPERTY VALUATION (OTHER THAN STOCK) • CP0448 – CALIFORNIA – FUNCTIONAL PERSONAL PROPERTY VALUATION OTHER THAN STOCK Property: Resolved an issue that was causing the system to use an incorrect factor for the Wind Hail

Known Issues / Work Around

Item / Incident # / RRF	Description	Workaround
DE86876	On Liquor Liability Coverage Form policies with 6/1 effective	N/A
	and quote date, Liquor class code minimum premiums & all	
	policy level endorsement premiums are not included as	
	expected when determining the Kentucky Municipal Tax and	
	Surcharges. This fix will go into the June Minor release.	
DE86877	On Liquor Liability Coverage Form policies with 7/1 effective	N/A
	and quote date, Liquor class code minimum premiums are not	
	included as expected when determining the Kentucky	
	Municipal and Surcharges. This is a separate defect because an	
	additional code change will be needed due to other tax	
	changes that went in with this release effective 7/1	
	(US373851). This fix will go into the June Minor release.	

Item / Incident # / RRF	Description	Workaround
DE87282	While testing US373851 (effective & in-service 7/1/2025), it	N/A
	was determined that any renewal or rewrite executed with	
	these dates that had a transaction done on prior term to add or	
	delete locations, will not have the correct taxes on	
	renewal/rewrite. A fix is going into the June Minor release,	
	effective 7/1/2025.	

Package - Minor Release

Item / Incident # / RRF	Туре	Description

Umbrella / Excess

New Functionality

Item / Incident # / RRF	Description	Documentation

Rate Changes

nate changes				
Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation

Form Changes

Item / Incident # / RRF	Description	State(s)	Effective / Quote Date	Documentation
RRF0005100/US361909	Revising EXS1004- WA Employers Liability Exclusion to a new	WA	7/1/2025	
	edition date of 02/25 and removing an incorrect paragraph			
	reference.			
RRF0005060/US366974	Revising UMX1109- Washington Changes Cancellation and	WA	7/1/2025	
	Nonrenewal to new edition date of 07/25			

RRF0005144/ US368165	The SHS Claims Stuffer 5611-SHS 03/25 edition is replacing	All	7/1/2025	
	the 5611-SHS 12/18 edition.			

Item / Incident # / RRF	Description	Documentation
DE84114	A fix was implemented to populate text and limit UI fields to map to the UMS4032 – Excess	
	Uninsured/Underinsured Motorists Coverage for OR and DE.	
DE84492	A fix was implemented to populate text and limit UI fields to map to the EXS1187- New York Excess	
	Supplementary Uninsured/Underinsured Motorists Coverage and Countrywide EXS4032 – Excess	
	Uninsured/Underinsured Motorists Coverage	
DE82120/ INC1734380	Resolved an issue where Cancellation Memo IL8817 was showing an incorrect Date of Notice. This was	
	reported by Alt Markets.	

Umbrella/Excess - Minor Release

Item / Incident # / RRF	Туре	Description