


Okta Verify User Guide

Okta Verify is a multi-factor authentication process that you will use to provide extra verification when signing into GreatAg®.

Enter your GreatAg Login Information:



Sign In


Username

Password

Sign In

[Need help signing in?](#)

To use the multifactor Authentication, you will choose from: Text (SMS), Voice call, email verification or through the mobile app. Choose your option.



Choosing SMS

Set up multifactor authentication

You can configure any additional optional factor or click finish

Enrolled factors

- ☒ Okta Verify
- ☒ SMS Authentication

Additional optional factors

☒ Voice Call Authentication
Use a phone to authenticate by following voice instructions.
[Setup](#)

☐ Email Authentication
Enter a verification code sent to your email.
[Setup](#)

Finish

SMS (Text)

The image shows a three-step process for setting up SMS authentication. Step 1: 'Set up multifactor authentication' screen with a 'Configure factor' button. Step 2: 'Receive a code via SMS to authenticate' screen with a 'Send code' button. Step 3: 'Enter Code' screen with a 'Verify' button. Arrows indicate the flow between these steps.

Step 1: Set up multifactor authentication

Set up multifactor authentication

Your company requires multifactor authentication to add an additional layer of security when signing in to your account

Setup required

SMS Authentication
Enter a single-use code sent to your mobile phone.

Configure factor

Select SMS Authentication

Step 2: Receive a code via SMS to authenticate

Receive a code via SMS to authenticate

United States

Phone number

+1

Send code

Back to factor list

Enter your cell phone number, to receive a code.

Step 3: Enter Code

Receive a code via SMS to authenticate

United States

Phone number

+1 8599129524 Sent

Enter Code

Verify

Back to factor list

You will receive a text message with a code. Enter the code provided.

After entering the code, select verify to complete the process.

Voice Call

Select Voice Call Authentication.

Enter the number you would like to be reached at.

Okta Verify
Use a push notification sent to the mobile app.
[Setup](#)

Voice Call Authentication
Use a phone to authenticate by following voice instructions.
[Setup](#)

Email Authentication
Enter a verification code sent to your email.
[Setup](#)

[Finish](#)

GREAT AMERICAN INSURANCE GROUP

Follow phone call instructions to authenticate

United States

Phone number Extension

+1

[Call](#)

[Back to factor list](#)

You will receive a code on the phone call, enter the code.

GREAT AMERICAN INSURANCE GROUP

Follow phone call instructions to authenticate

Haven't received a voice call? To try again, click [Redial](#).

United States

Phone number Extension

+1 8599129524

[Redial](#)

Enter Code

[Verify](#)

[Back to factor list](#)

After entering the code, select verify to complete the process.

Email Authentication

The screenshot shows the 'Set up Email Authentication' screen. On the left, there are three authentication methods: 'Okta Verify' (push notification), 'Voice Call Authentication' (voice instructions), and 'Email Authentication' (verification code). Each has a 'Setup' button. A blue 'Finish' button is at the bottom left. On the right, the 'Email Authentication' setup screen is shown, featuring the Great American Insurance Group logo, an email icon, the title 'Set up Email Authentication', the instruction 'Send a verification code to your registered email.', a blue 'Send me the code' button, and a 'Back to factor list' link. Two black arrows provide guidance: one points from the 'Email Authentication' option on the left to the 'Set up Email Authentication' screen, and another points from the text 'Select Send me the code.' to the 'Send me the code' button.

Okta Verify
Use a push notification sent to the mobile app.
Setup

Voice Call Authentication
Use a phone to authenticate by following voice instructions.
Setup

Email Authentication
Enter a verification code sent to your email.
Setup

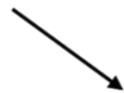
Finish

Select Email Authentication.

Select Send me the code.

Set up Email Authentication
Send a verification code to your registered email.
Send me the code
Back to factor list

You will receive an email providing a code from Okta, enter the code.



The screenshot shows the verification step of email authentication. It features the Great American Insurance Group logo, an email icon, the title 'Set up Email Authentication', and the instruction 'A verification code was sent to D...s@gaig.com. Check your email and enter the code below.' Below this is a text input field labeled 'Verification code' and a blue 'Verify' button. A 'Back to factor list' link is at the bottom. A black arrow points from the instruction text on the left to the 'Verification code' input field.

Set up Email Authentication
A verification code was sent to D...s@gaig.com. Check your email and enter the code below.
Verification code
Verify
Back to factor list

After entering the code, select verify to complete the process.



Okta App

The Okta Verify app configuration is set to “remember” users for 12 hours.

The diagram illustrates the Okta Verify app setup process through four sequential screenshots, connected by instructional arrows:

- Screenshot 1 (Top Left):** Displays the "Setup Okta Verify" screen. It features the Great American Insurance Group logo at the top. Below the logo is a circular icon with a checkmark. The text "Setup Okta Verify" is centered. Underneath, it says "Select your device type" followed by two radio button options: "iPhone" and "Android". At the bottom left is a link "Back to factor list".
- Instruction 1:** An arrow points from the "Select your device type" text to the "iPhone" option.
- Screenshot 2 (Top Right):** Shows the "Setup Okta Verify" screen with the "iPhone" option selected. Below the radio buttons, there is a link "Download Okta Verify from the App Store onto your mobile device." and a blue "Next" button. A "Back to factor list" link is at the bottom.
- Instruction 2:** An arrow points from the "Download Okta Verify from the App Store" link to the "Next" button.
- Screenshot 3 (Bottom Left):** Displays the "Setup Okta Verify" screen. It says "Launch Okta Verify application on your mobile device and select Add an account." followed by a QR code. Below the QR code is a link "Can't scan?". At the bottom left is a link "Back to factor list".
- Instruction 3:** An arrow points from the "Can't scan?" link to the "Send Push" button.
- Screenshot 4 (Bottom Right):** Shows the "Okta Verify" screen. It has a blue "Send Push" button. Below it is an "Enter Code" input field with a "Verify" button next to it. At the bottom, there is a checkbox labeled "Send push automatically" and a "Back to sign in" link.
- Instruction 4:** An arrow points from the "Send push automatically" checkbox to the "Verify" button.