

Grower Mobile Guide



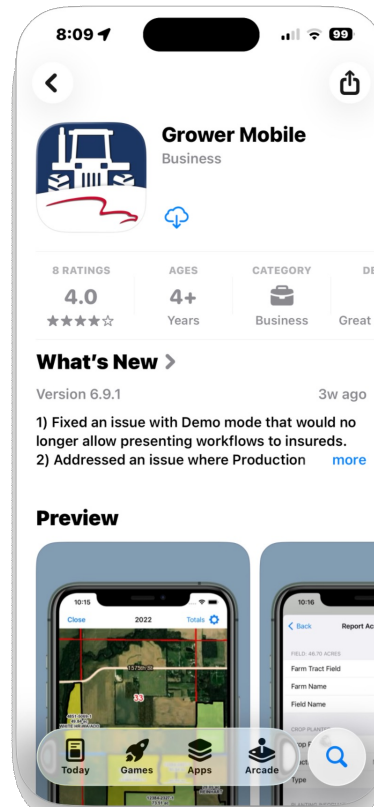
This guide outlines the set-up and functionality of the Grower Mobile application. This application is available on both the IOS and Android mobile platforms.

Install the Grower Mobile app on your IOS or Android device, sign in, and start using.

- 1 Scan the QR Code below OR open the App Store on your iOS device or Google Play Store and search for "Grower Mobile".

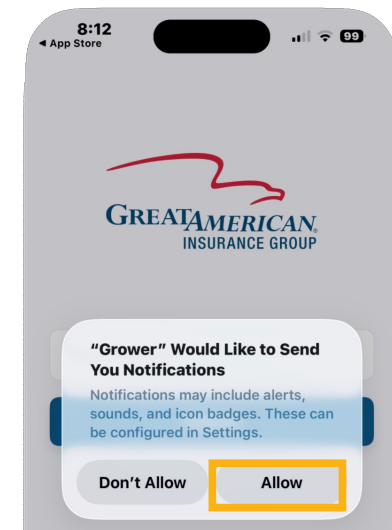


- 2 Install the Grower Mobile app.



- 3 Allow Notifications

Notifications can be very helpful for the grower to keep informed of alerts and updates for signature etc. This can always be selected in the settings area later. Allow or don't allow must be selected to continue.



Settings

Tap “More” in the bottom right corner of the screen and select “Settings”.

A

Account Information

This is the grower’s account number with Great American.

Rate in App Store

The grower can rate the GreatAg Mobile app in the App Store.

Latest App Release Note

These explain the latest updates to the application.

B

Tutorials

We have FAQ and user guides available for access within the application.

C

Preferences

The grower can select their preferred email application.

D

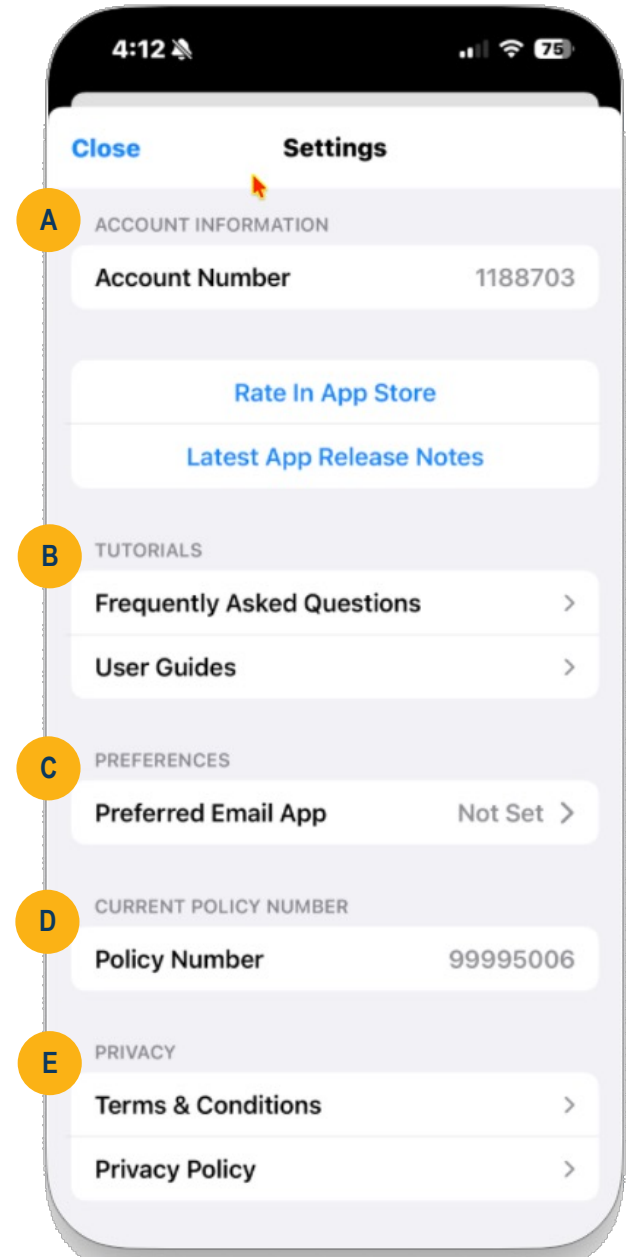
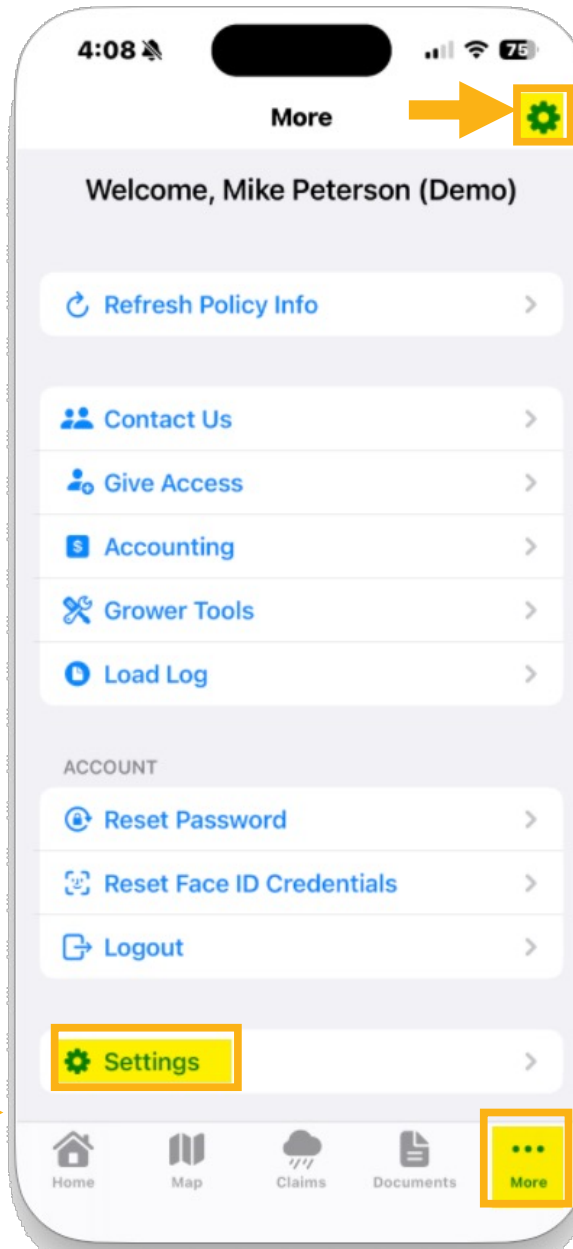
Current Policy Number

This allows a grower to reset their credentials to make logging in easy.

E

Privacy

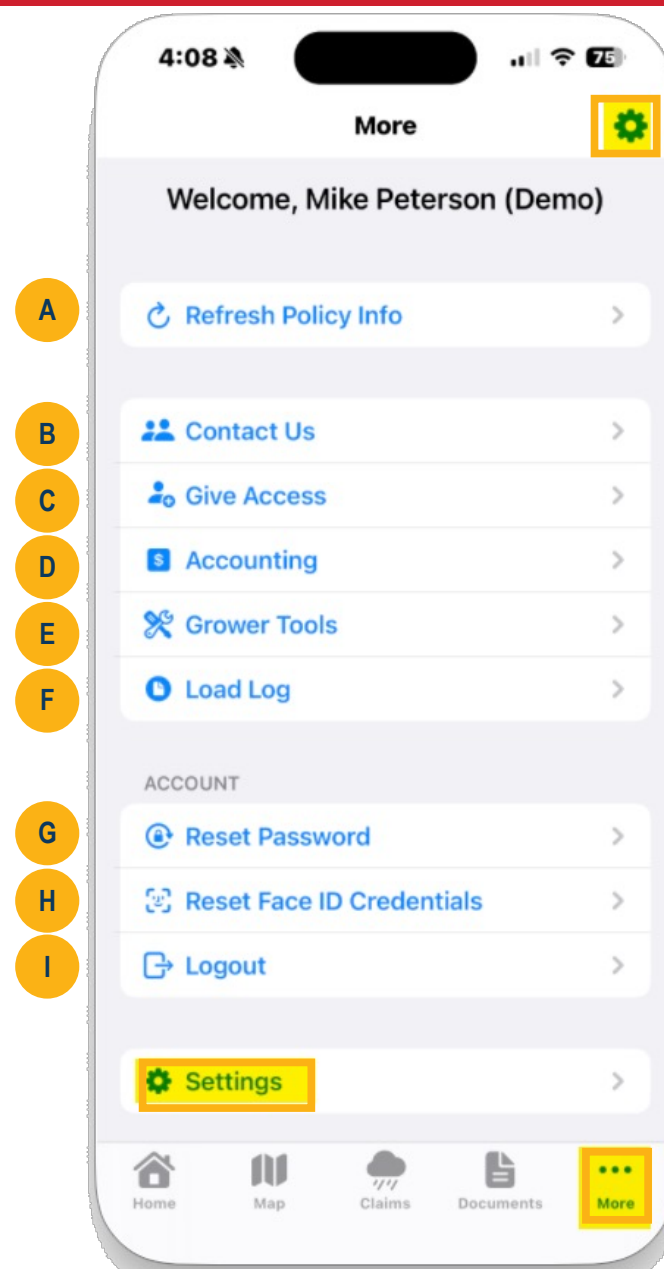
This logs the grower out of the application.



More App Options Overview

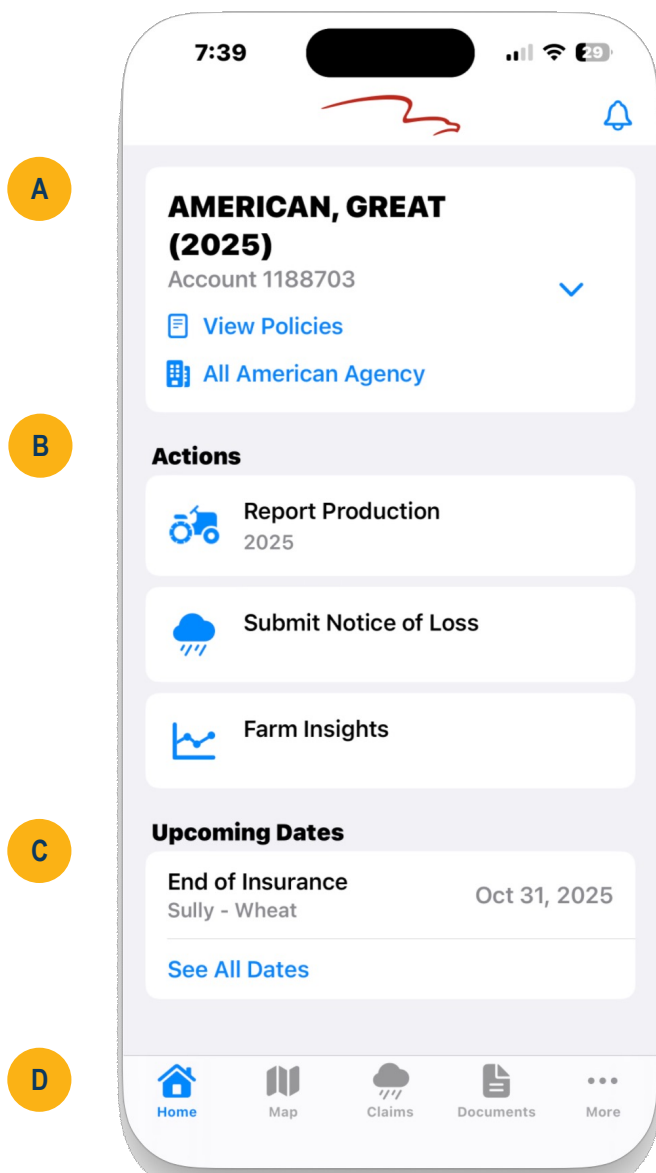
There are additional application functionality items available when using the “...More” icon. Here is a summary of each of these. We will cover these individually in more detail in the following pages.

- A Refresh Policy Info**
This reloads the policy information from our server side. It is useful if someone has changed information within GreatAg.
- B Contact Us**
This provides all the necessary contact information including agency, adjusters, tech support and billing.
- C Give Access**
This allows the grower to share this application with other users like hired hands. Those given access will only see non-financial data.
- D Accounting**
All the accounting premium amounts for the grower are available using this option.
- E Grower Tools**
This area provides the grower with access to their dashboard, John Deere Operations Center link, important dates, and financial tools.
- F Load Log**
In here, growers can log their production hauling vehicles and store locations to track their crop production.
- G Reset Password**
This allows growers to reset the application password at anytime.
- H Reset Face ID Credentials**
This is where a grower can reset their face ID.
- I Logout**
Growers can logout of the application with this option.



Home Page

The starting point for the grower application is the Home Page. This page shows an overview of the grower's account, offers seasonal actions, and shows important upcoming dates. The application icons at the bottom offer more functionality and will be covered in more detail later. Tapping "Home" in the lower left will always take the grower back to this page.



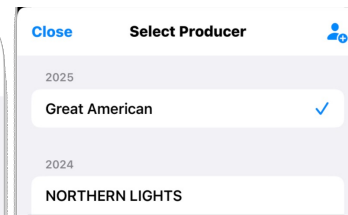
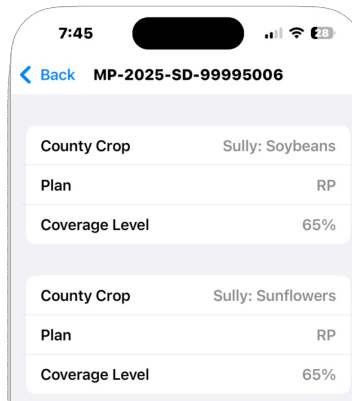
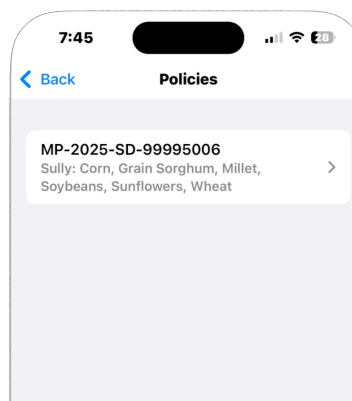
A

Account Information

This area shows the account number for the grower, with options to view other policies, and it shows the agency name.

"View Policies" – This shows the current policy county and crops insured. Tapping the right arrow will show more details.

Down Arrow – This provides a way to select other producers to view.



B

Actions

The listing of common actions for growers are shown in this area. The list of actions changes seasonally.

C

Upcoming Dates

This area provides a convenient list of important upcoming dates for the grower. Tap "See All Dates" to see a complete list of dates for all policies.

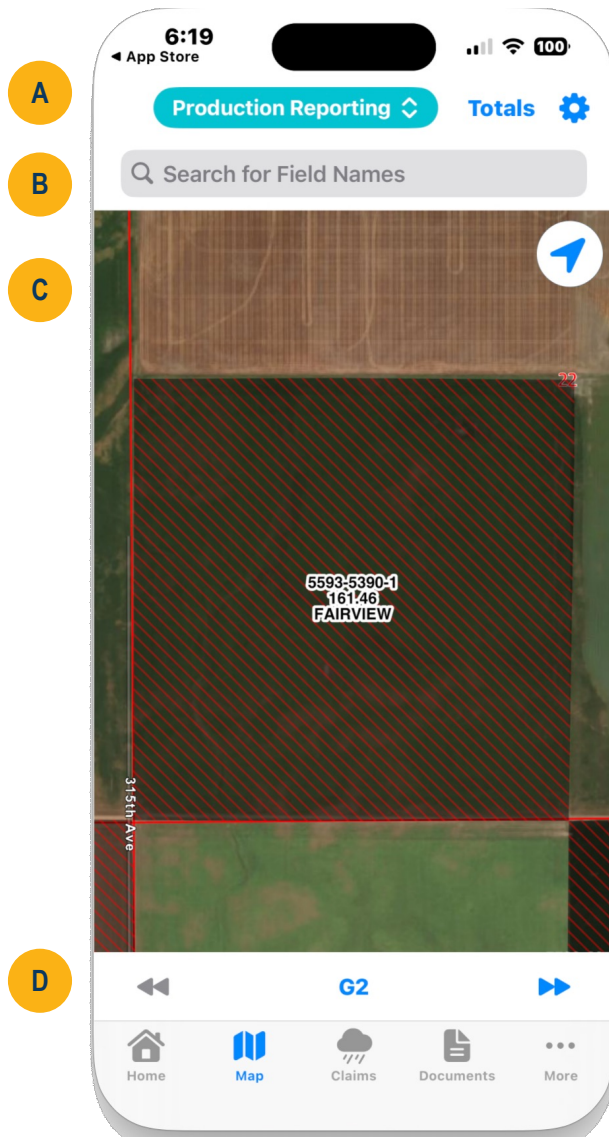
D

Navigation Icons

The icons at the bottom provide more functionality including "Map", "Claims", "Documents", and "More". (Note: growers may have more functions than shown here).

MAP

Tap the “Map” icon at the bottom of the page to enter the Map function. This screen allows growers to access production reporting, acreage reporting, farm map, and farm insights with a map-based interface.



A

Map Options

Tap the colored button in the top banner to access the various actions.

Map Settings (Gear icon)

The gear icon shows map layers, reporting mode, field layers, and GPS settings that can be adjusted by the grower.

B

Search

Search by field names.

C

Map View

In the general map view area pinch the screen to zoom in or spread your fingers to zoom out. The blue arrow uses GPS to go to the grower's exact location.

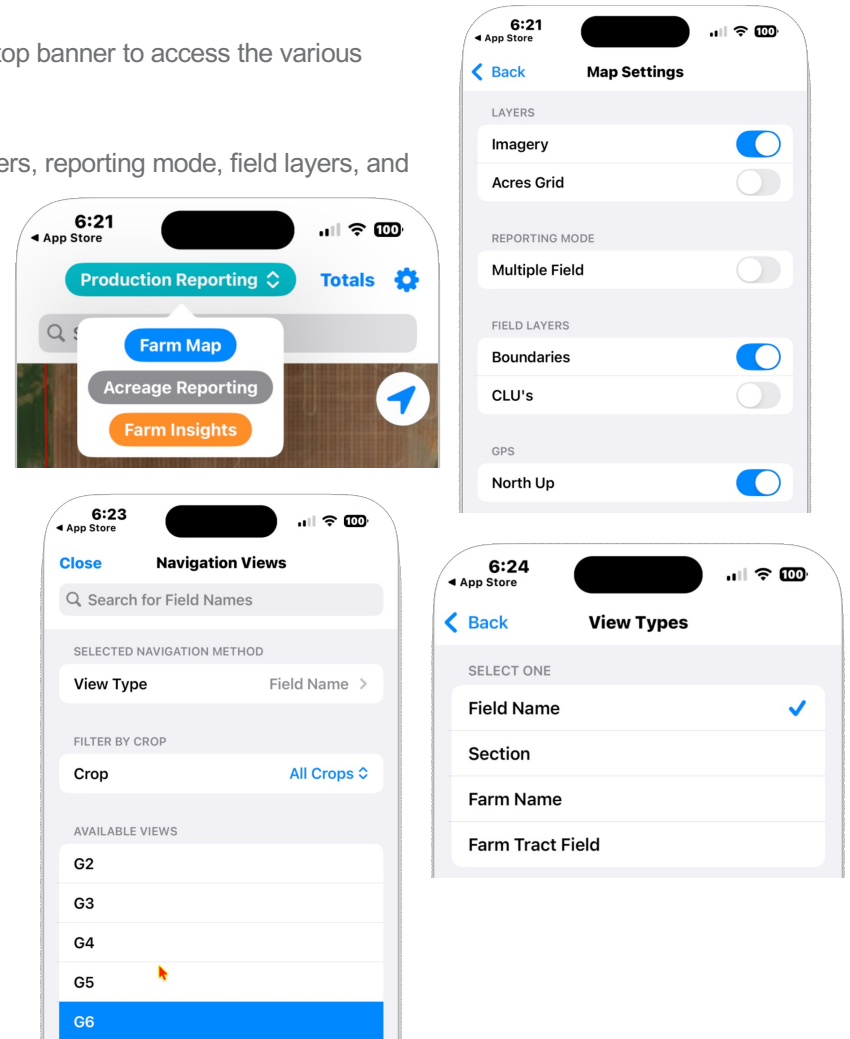
D

Navigation Options

Tap this banner to bring up a menu for Navigation Views. The grower can navigate by field or tap the navigation banner to change navigation options. Use the left or right arrows at the bottom of the page to advance to the next.

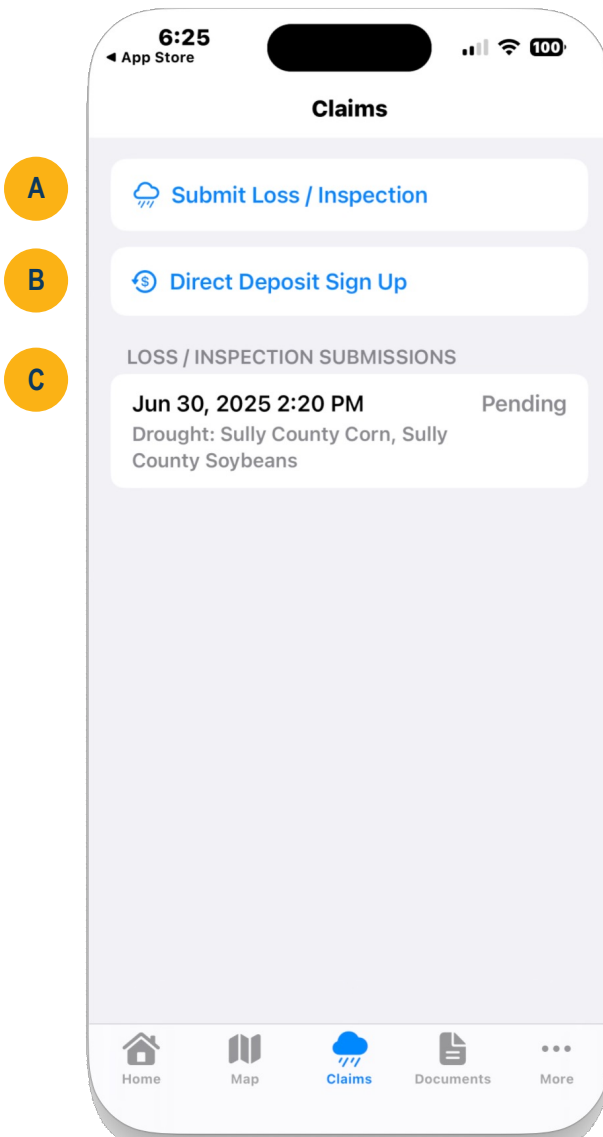
View type – View options include by field, section, farm name, and FTF.

Filter by Crop – A filter by crop can also be selected.



Claims

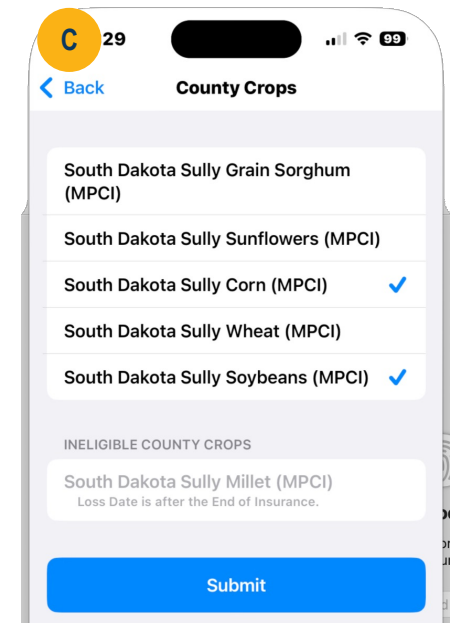
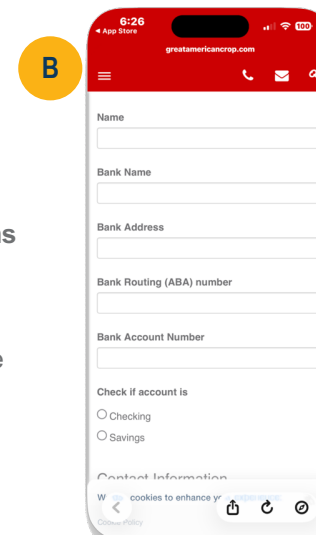
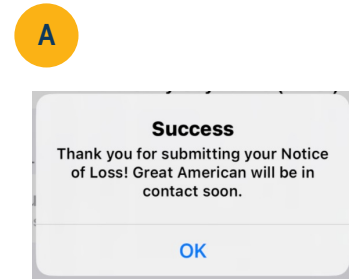
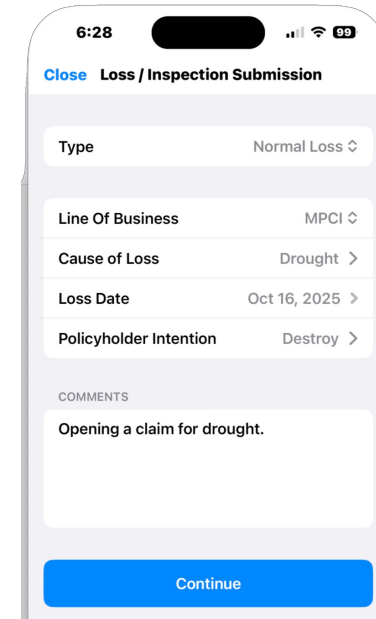
Under the “Claims” icon, the grower can report and track a claim for MPCl policies, Crop Hail policies, or both. They can also sign up for direct deposit.



A “Submit a Loss/Inspection”
Complete the information from top to bottom by indicating the line of business, cause of loss, loss date, intentions, and any additional comments. Press “Continue” to submit. Once submitted a pop-up will confirm submission and the agent and an adjuster is notified to begin the claims process.

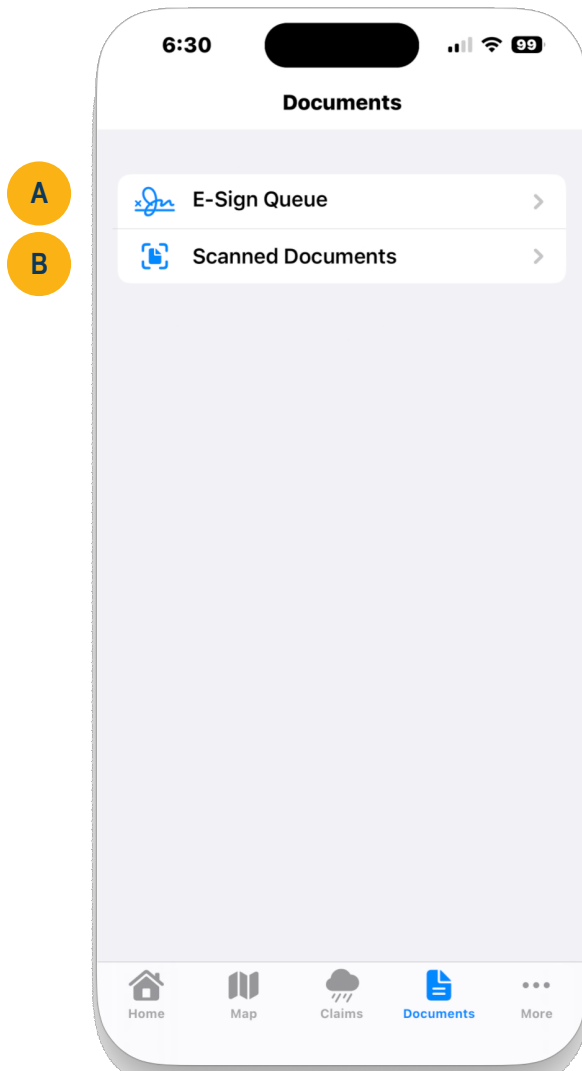
B “Direct Deposit Sign Up”
Use this convenient link to bring up the direct deposit sign-up page and complete. Once it is processed, claim payments will be automatically deposited to this account.

C Loss/Inspection Submissions
Growers can track their loss/inspections in this area. It will show the date, status, loss cause and county crops for the claim/inspection.



Documents

Under the “Documents” icon, the grower can view their “E-Sign Queue” which contains documents awaiting their signature. They can also view “Scanned Documents”. This Scanned Documents utility allows the grower to scan their documents using their phone.



A

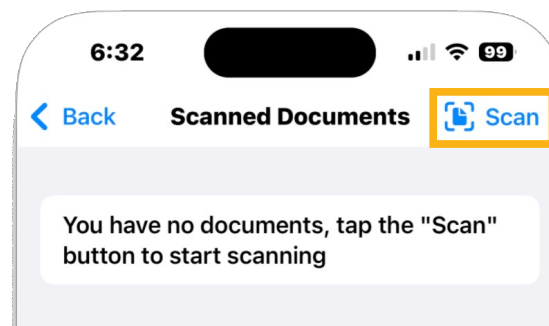
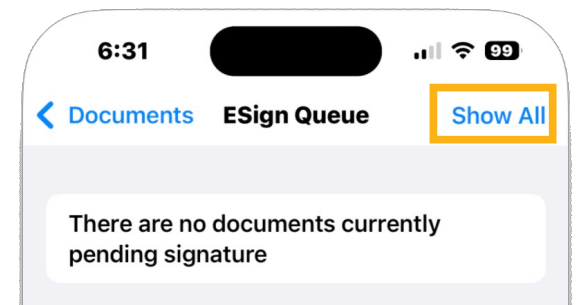
“E-Sign Queue”

The E-Sign Queue provides the grower a list of documents that needs to be signed. When there is a document in the queue, the grower will see a notification on the home page when they have notifications setup. Tapping “Show All” in the upper right will show all pending and signed documents.

B

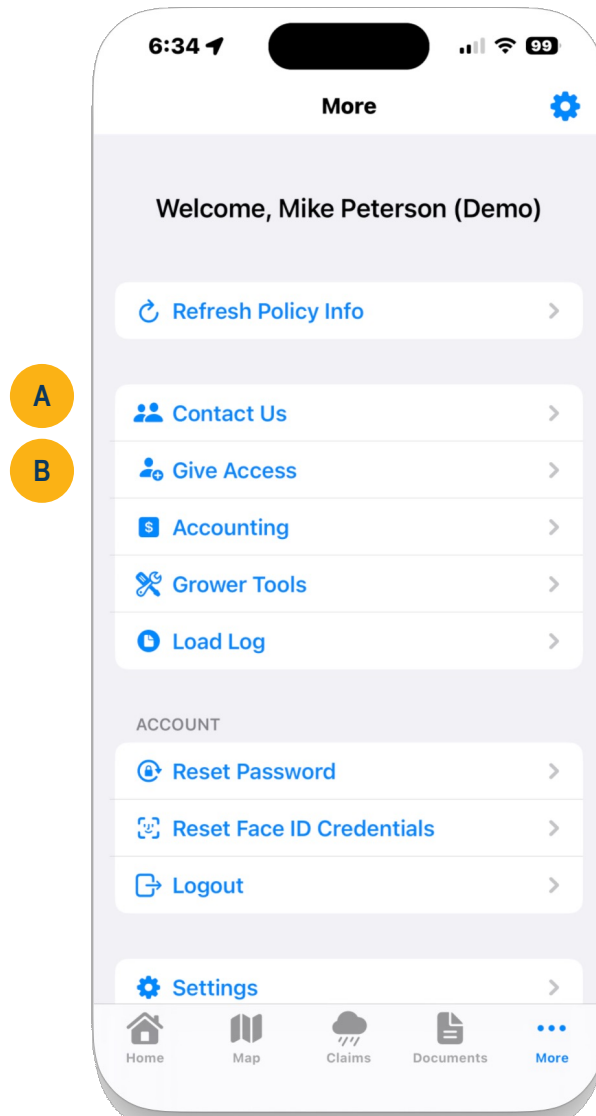
“Scanned Documents”

The grower can use their phone's camera to scan each page of a document. When “Scan” in the upper right is tapped, the grower is prompted through each step of the process. Once scanned, the document can easily be uploaded.



Contact Us and Give Access

“Contact Us” shows contact information for grower’s agent, adjuster, and other Great American representatives. The “Give Access” option allows other users to report acreage and production, and to view some non-financial information.



A

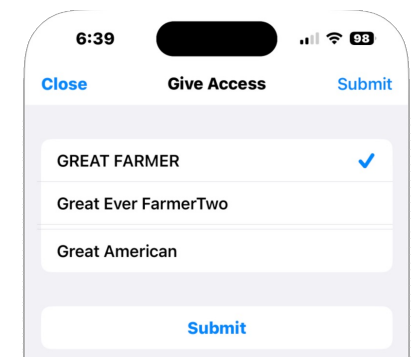
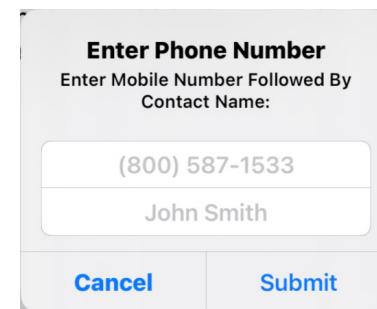
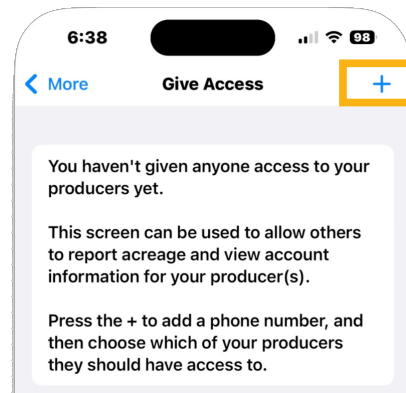
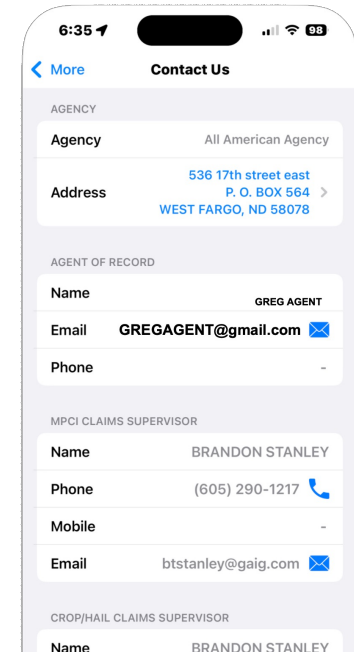
“Contact Us”

The important contact information for the agency, agent of record, claims, technology, and accounting are available by pressing “Contact Us”. Tapping the email will start an email to that recipient. Tapping the phone number will call the number. Tapping the address will provide driving directions to that location.

B

“Give Access”

The grower can allow others, such as hired hands, to report acreage and production. Doing so does NOT allow them to see any financial information for the grower. To grant access, tap the “+”, enter the phone number and name, and then tap “Submit”. Revoking access can be done at any time.



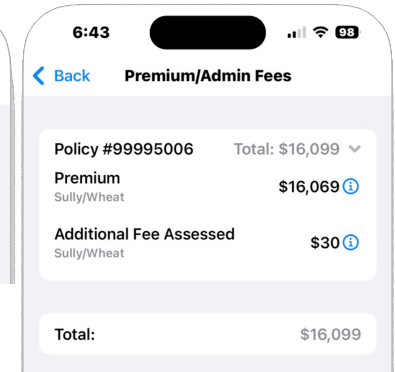
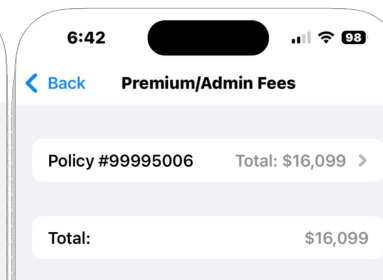
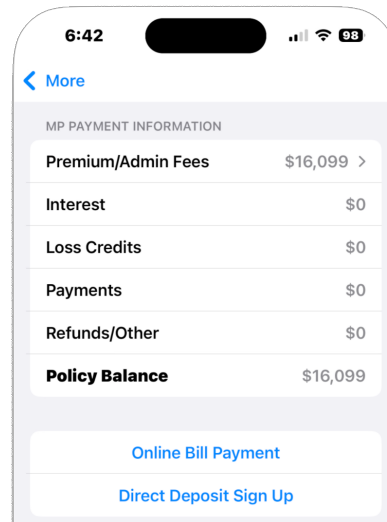
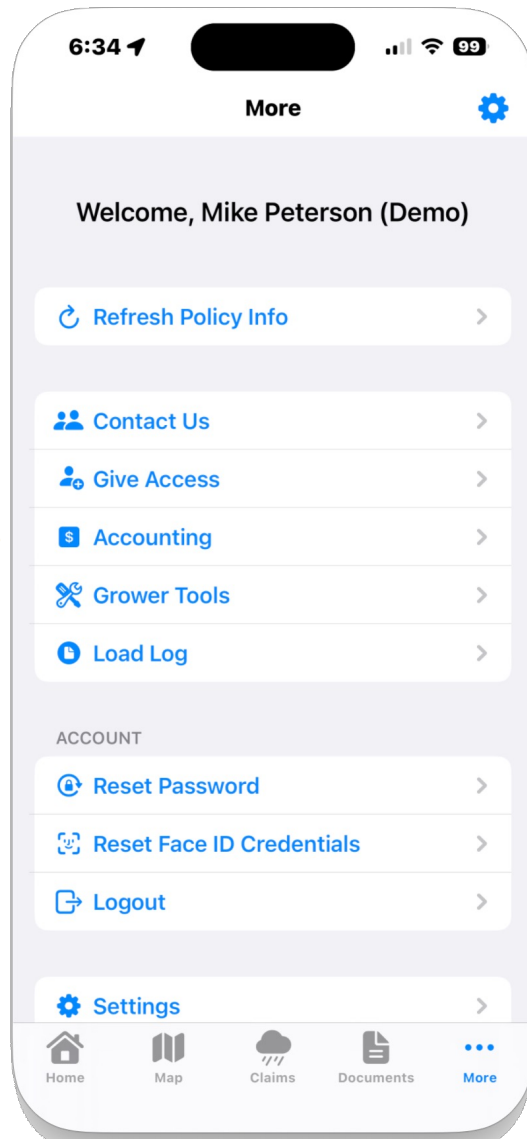
Accounting

A grower can access their real-time billing and balance information, pay their bill, and sign up for direct deposit.

A

“Accounting”

The accounting area provides real-time policy premium, interest, loss credit, premium and refund information for the grower’s policy. Drill down arrows allow growers to see the details related to their premium.

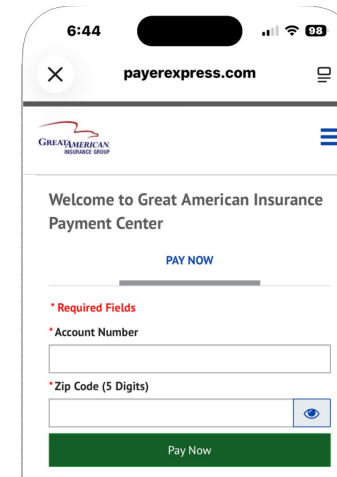


“Online Bill Payment”

Tapping this allows a grower to make an online payment for outstanding premium due.

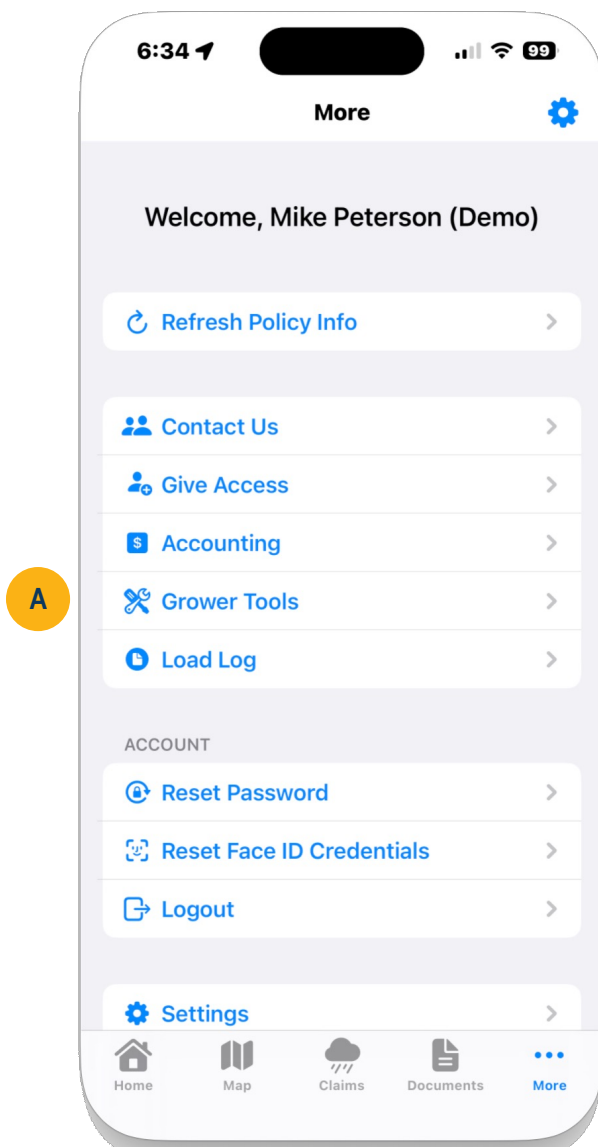
“Direct Deposit Sign Up”

Likewise, tapping this allows a grower to sign up for Direct Deposit. Once processed, payments are directly deposited into their account.



Grower Tools

“Grower Tools” is an area that the grower can use to access their Grower Dashboard, John Deere Operations Center, Important Dates, Direct Deposit Sign Up link and Online Bill Payment link.



A **Grower Dashboard**
The grower will have access to their dashboard using this link. This would be best viewed on an iPad rather than an iPhone.

Precision Tools

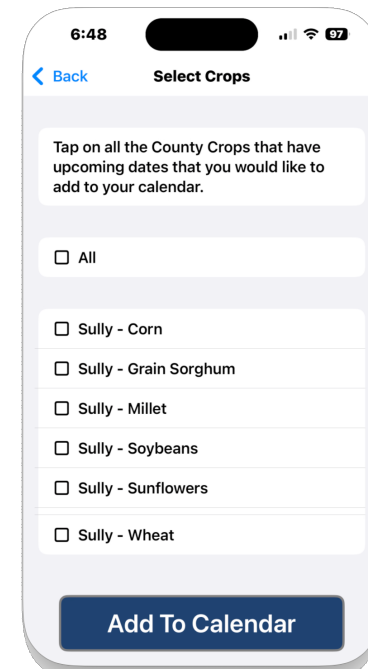
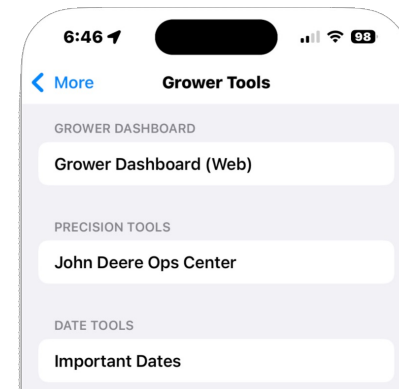
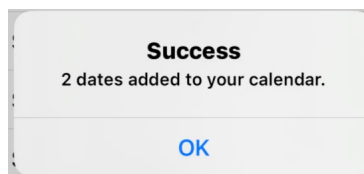
Grower's that have a John Deere Operations Center account can quickly login to it using this useful link.

Important Dates

Important dates related to a grower's policies are shown here. The dates are shown by county and will show all the crops for that county. Dates in red are past, and upcoming dates are listed in black.

Tap the calendar icon in the upper right to add the important dates to your personal calendar. Once tapped, choose the county and crops associated with the important dates.

A grower can then receive notification on their phone when those important dates arrive.



Load Log

While harvesting, the grower can make use of the “Load Log” function by entering their conveyances and destinations. Then, each load log can be entered by FSN to account for the total production of that crop.

A

“Load Log”

The process to record load logs requires a one-time entry of the conveyances used to haul the harvested commodities and their destination details. Then the farmer, or anyone granted access, can simply add and loads and compile the totals by FSN. The result is a PDF document showing all harvested production.

A

6:34 [Redacted] 99

More [Settings Icon]

Welcome, Mike Peterson (Demo)

Refresh Policy Info >

Contact Us >

Give Access >

Accounting >

Grower Tools >

Load Log >

ACCOUNT

Reset Password >

Reset Face ID Credentials >

Logout >

Settings >

Home Map Claims Documents More

6:52 [Redacted] 97

< More

Logging Menu Totals

Search for Farm Name

County Crops Sully - Wheat

155.03 Acres FSN: 5592 >

+ Add Conveyance

6:53 [Redacted] 97

< More

< Back Add Conveyance

Description Grain Cart, Semi, Wagon, etc

Units of Measurement Not Set

Capacity Not Set

Save

6:55 [Redacted] 97

< More

< Back Add Destination

Description Not Set

Units of Measurement Not Set

Capacity Not Set

Is Elevator? ☐

Save

6:55 [Redacted] 97

< More

Logging Menu Totals

Search for Farm Name

County Crops Sully - Wheat

155.03 Acres FSN: 5592 >

Red Truck Loads 0.00 - +

+ Add Conveyance + Add Destination

6:57 [Redacted] 97

< More

< Back Logging Totals

Filter By County Crop

County - Crop	# Loads	Production
Sully - Wheat	2.00	3,000.00 BU >
Totals	2.00	3,000.00 BU

GENERATE REPORT

Load Logs Complete

6:57 [Redacted] 97

Close [Share Icon]

GREAT AMERICAN INSURANCE GROUP Crop Insurance Division

Load Log Report Unit Totals Insured - Agent: -

0002-0051 OU	Number of Loads	Estima
Sully - Wheat	2.00	3,000.00
Totals	2.00	3,000.00

Farm Insights

“Farm Insights” offers the grower detailed weather information about their fields.



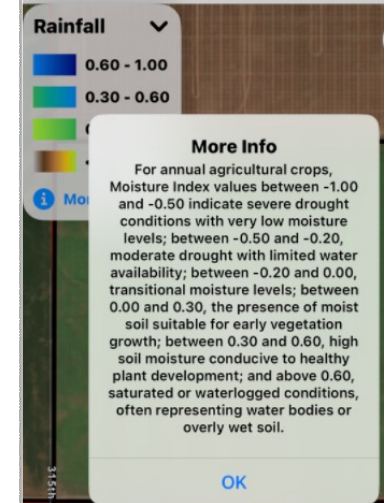
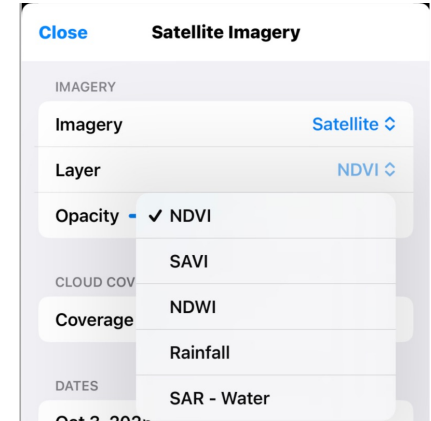
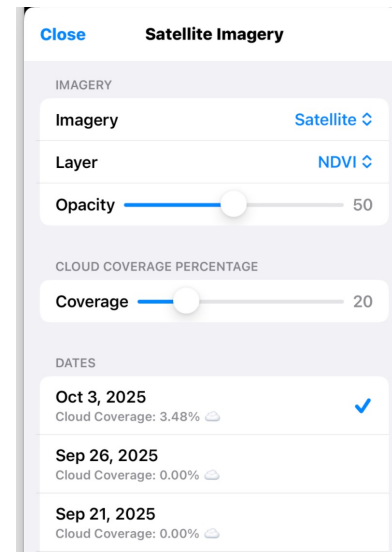
A Settings and Searching
The gear icon in the upper right allows growers to select their map preferences including the showing of grids, boundaries and CLUs.

B Field View Area
The legend for each data layer shows the values associated with the selected layer. Tapping “More Information” provides details and insights for the data set. Tapping any field allows growers to drill down and get detailed data associated with that field. (See the next page).

C Navigation
Tapping the data layer name at the bottom (NDVI is shown here) allows the grower to select their imagery, data layer, opacity, cloud coverage and specific dates for the viewing the shown field(s).

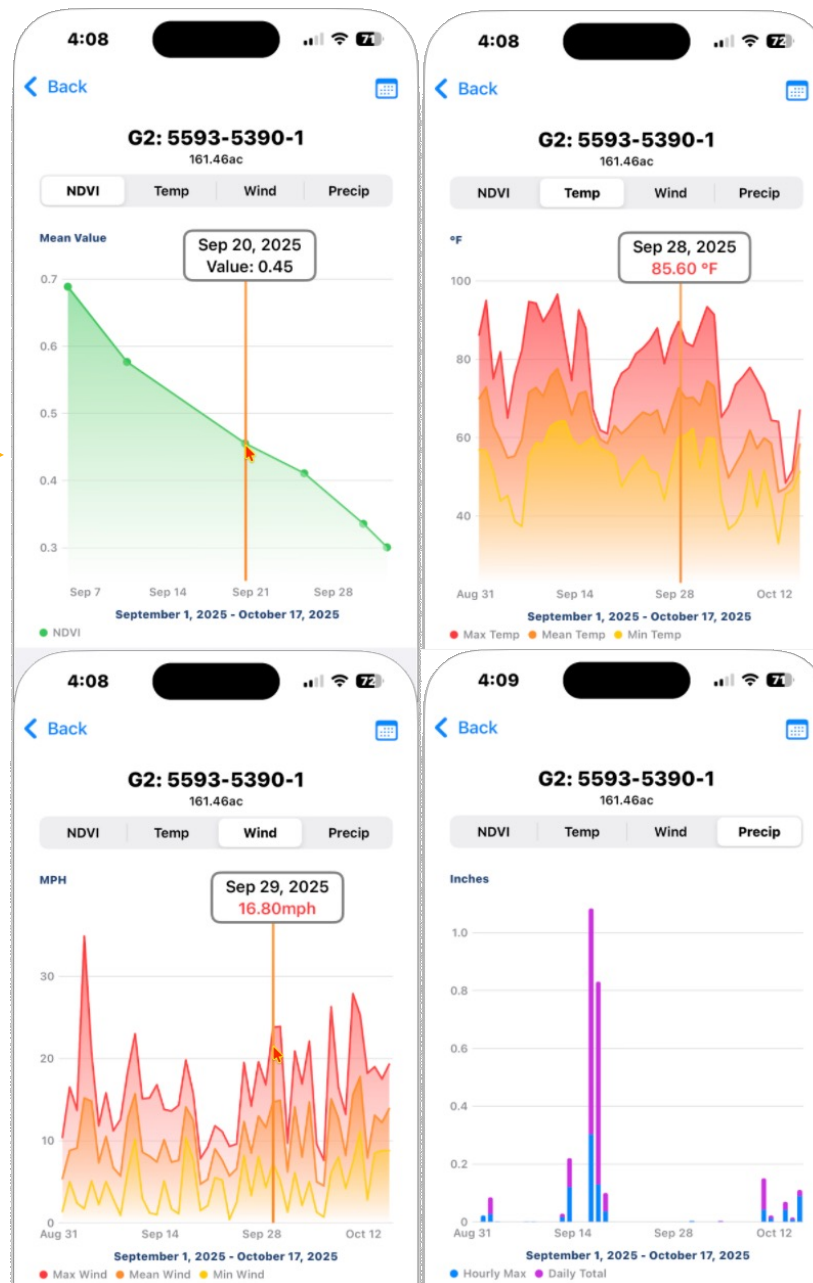
The data layer offerings include: NDVI, SAVI, NDWI, Rainfall and SAR-Water.

Right and left arrows change the date of the data.



Farm Insights Continued

A



A

Field Drill Down Information

The grower can tap on any field to drill down into the selected data layer. The grower can tap the name of the data they would like to view.

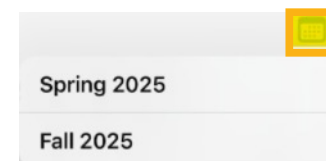
NDVI – Shows the mean vegetation values.

Temperature – Shows the maximum, minimum, and mean temperatures.

Wind – Shows the maximum, minimum, and mean wind speeds.

Precipitation – Shows the hourly and daily rainfall totals.

The calendar icon in the upper right allows the grower to select the Spring or Fall season window for the weather data they wish to view.



Production Reporting

Growers can easily report harvested production for the year in the Grower Mobile Application.

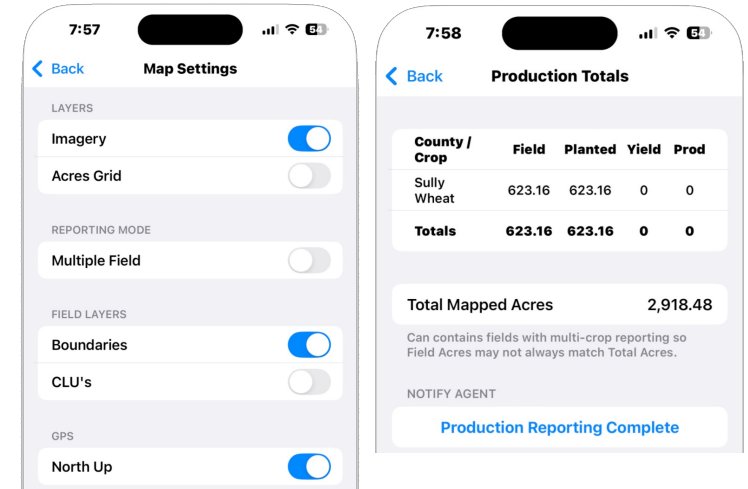


A Settings (gear icon)

The gear icon in the upper right allows growers to select their map preferences including the showing of grids, boundaries and CLUs.

“Totals”

“Totals” in the upper right summarizes the entered production totals and can be tapped to show by unit/crop. Once all production for the policy is complete, the grower should tap “Production Reporting Complete” to notify the agent to continue the process.

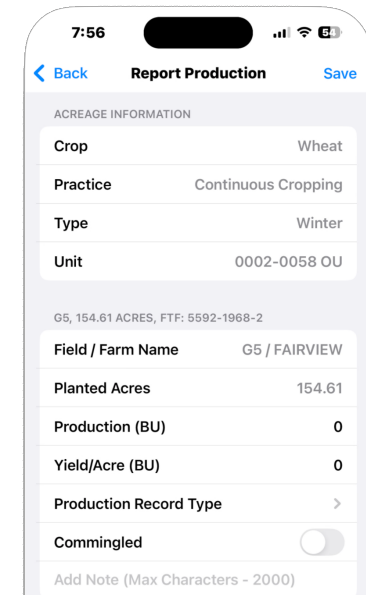


B Report Production

Field production is reported by tapping a field or multiple fields (if the setting allows multiple fields). The crop, practice, type, and unit will populate if there is only one line associated to the field. Otherwise, the grower must select this information. The production or yield can be entered, and the production record type is required. If production is commingled this radio button can be turned on. A place to enter a comment is provided. Tap “Save” in the upper right to complete the entry and close the window.

C Navigation

The grower can navigate by field by using the left and right arrows. Tapping the navigation banner will bring up options to change your navigation to section, farm name, or FTF. You can also filter to specific crops.



Acreage Reporting

Growers can easily report acreage in the Grower Mobile Application.

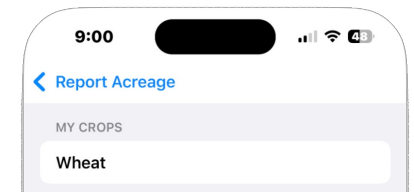
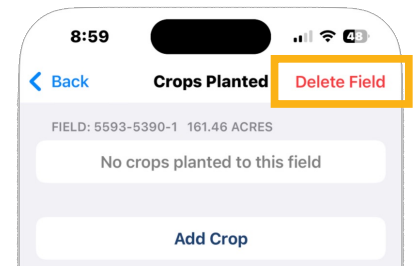
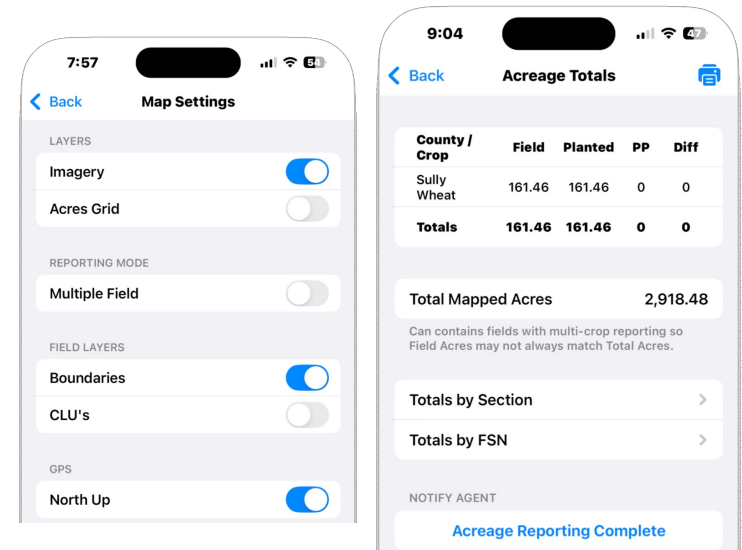
A Settings (gear icon)
The gear icon in the upper right allows growers to select their map preferences including the showing of grids, boundaries and CLUs.

“Totals”
“Totals” in the upper right summarizes the entered acreage totals by county/crop. They can be tapped to the by section or FSN. Once all acreage for the policy is complete, the grower should tap “Acreage Reporting Complete” to notify the agent to continue the process.

B Report Acreage
Acreage is reported by tapping a field or multiple fields (if the setting allows multiple fields). Note: delete field is available in the upper right if there is nothing planted to the field. The FTF and acreage amount is listed above “No crops planted to this field” for reference.

To “plant” a crop to the field, tap “Add Crop”. The next page continues the workflow.

C Navigation
The grower can navigate by field by using the left and right arrows. Tapping the navigation banner will bring up options to change your navigation to section, farm name or FTF.



Acreage Reporting

Growers can easily report acreage in the Grower Mobile Application. Start by selecting a field in the “Map” view and choose “Add Crop” (prior page).

B “Crop Planted”

Tap the crop name to access the “My Crops” menu. Choose the appropriate crop to “plant”.

“Practice” and “Type”

The list of policy practices is shown in the “Practice” menu. Other appropriate ADM practices are available but not setup in the grower’s operation. Available types are listed in the “Type” menu. Select the correct information from each menu.

C “Acres”

The total field acreage defaults to this section. This can be edited by tapping the number. If the acreage for this crop is less than the total acres, the remaining acres will be automatically calculated and shown when reporting another crop in this field.

“Plant Date”

Tap the date to choose the appropriate Plant Date.

“Prevented Plant Acres”

If there are any Prevented Plant Acres, enter them separately and prior to reporting acres. This reduces the available acres to plant.

“Note”

An optional note can be entered in the space at the bottom.

D “Save”

Tap “Save” when the information is complete and accurate.

After the data is saved, double check the confirmation of the “Crops Planted”. Choose “Back” to edit, “Add Another Crop” to plant another crop in the field or choose another menu.

When all acreage is entered, tap “Map” at the bottom, “Acreage Reporting” at the top, and then “Totals” to verify the total planted acreage. Once verified, tap the printer icon to view the report, and “Acreage Reporting Complete” to send the report to the agent.

A

B

C

D

9:02

< Back Report Acreage Save

FIELD: 161.46 ACRES

FTF 5593 - 5390 - 1

Farm Name FAIRVIEW

Field Name G2

CROP PLANTED

Crop Planted Wheat >

Practice Summerfallow >

Type Winter >

PLANTING INFORMATION: 161.46 ACRES

Acres 161.46

Plant Date Sep 30, 2025 >

Prevented Plant Acres 0

NOTE

Add Note (Max Characters - 2000)

A **Reporting Acreage Details**
The FTF, farm name, and field name can be edited in this window, if needed.

9:01

< Report Acreage

MY PRACTICES

Continuous Cropping

Summerfallow

OTHER PRACTICES

Irrigated

Non-Irrigated

9:01

< Report Acreage

MY TYPES

Winter

Spring

9:03

< Back Crops Planted

FIELD: 5593-5390-1 161.46 ACRES

Wheat - Summerfallow - Winter

161.46 acres planted on 9-30-2025

Add Another Crop

8:57

Acreage Reporting Totals

Search for Field Names

9:05

< Back

Grower Field Report

Oct 17, 2025

Share

Save

Grower Field Report (Mobile)

Oct 17, 2025

Field Acres	Planted Acres	Prevent Plant Acres	Difference
161.46	161.46	0.00	0.00