Your Cyber Risk program:
Everything you need, right at your fingertips.

Logging into AgentPortal.gaig.com will bring you to our one-stop portal. Review policy information, check billing status, make payments and more!

Let’s take a brief look at what you’ll find in the portal.

1. Visit AgentPortal.gaig.com and enter your Username and Password. If you write business with other Great American companies, your single sign-on will work for all of your Great American business! If you do not yet have access to the Portal, click Request Access. If you’ve forgotten your username or password, click the links provided to look them up and/or reset them.

2. Once you’ve logged in, your personal landing page will appear, featuring News and Announcements, How To, Products and Services across the bottom. Your view at the top will look different than this, depending whether you write other business with Great American. To view Policies, select what you would like to view from the dropdown menu. For our purposes, we will select Inforce.

3. Across the top, you can sort by any of the categories shown, and filter by the business units with whom you have policies. You can save the filter for future use and name it what you would like; then, you can access it during future searches and filters under the “My Filters” toggle at the top.
When you click on a policy, you’ll be able to choose whether to view Policy Documents, Billing Info or More Policy Details. Policy Documents and Details provide all of the billing and policy documents associated with that policy. So you will always have all policy documents and correspondence right at your fingertips!

The agent portal was designed with your needs in mind and offers simple navigation and an easy way for you to obtain policy documents and information. As an added benefit, the portal provides a single workspace for all of your Great American appointments in one spot, eliminating the need to log into several business units’ sites.

Log in today to get started! Please contact your underwriting representative for assistance or additional information. AgentPortal.gaig.com