

## Response & React Program

Accidents happen! When a chemical or fuel spill occurs, you need to take immediate action. The logistics and regulatory burdens to clean up a spill can be broad, complicated and overwhelming. Great American Environmental Division's Response & React Program (R&R) is specifically designed to help policyholders quickly and efficiently navigate the response plan from the moment a spill occurs to the final site approval. Having a response program in place assures peace of mind during critical situations, allowing your clients to prepare to take immediate action.

The Response & React program offers spill response management in all 50 states and Canada, 24 hours a day, 365 days a year. Our large network of prequalified environmental professionals are standing by, ready to provide the knowledge and expertise you need to manage a rapid, cost effective response to your emergency spill.

### Services include:

- Onsite mobilization of prequalified emergency response contractor
- Coordination with Great American Environmental Division's claims department in accordance with established protocol to evaluate coverage, discuss retentions and manage the clean-up process
- Filing of verbal and written regulatory notifications
- Pre-established rates and project costs for task-by-task management of the response contractor
- Handling of waste management and disposal in accordance with government regulations
- Invoice audit to verify the authorization of the scope of work performed and the associated costs for contractor services
- Closure reports filed by Great American with the appropriate environmental regulatory agencies

Great American's R&R program is administered by CURA Emergency Services – a five-star emergency service program and a recognized leader in the environmental and emergency response industry for more than 20 years.



### In the event of an emergency spill, one phone call initiates the R&R process:

1. Call the R&R Hotline (800) 340-3399
2. Describe the situation to the on call Incident Manager
3. Rest & relax knowing that the contractor best suited to manage your situation will respond to the incident

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