

Response & React Program

Accidents happen! When a chemical or fuel spill occurs, you need to take immediate action. The logistics and regulatory burdens to clean up a spill can be broad, complicated and overwhelming. Great American Environmental Division's Response & React Program (R&R) is specifically designed to help policyholders quickly and efficiently navigate the response plan from the moment a spill occurs to the final site approval. Having a response program in place assures peace of mind during critical situations, allowing your clients to prepare to take immediate action.

The Response & React program offers spill response management in all 50 states and Canada, 24 hours a day, 365 days a year. Our large network of prequalified environmental professionals are standing by, ready to provide the knowledge and expertise you need to manage a rapid, cost effective response to your emergency spill.

Services include:

- Onsite mobilization of prequalified emergency response contractor
- Coordination with Great American Environmental Division's claims department in accordance with established protocol to evaluate coverage, discuss retentions and manage the clean-up process
- Filing of verbal and written regulatory notifications
- Pre-established rates and project costs for task-by-task management of the response contractor
- Handling of waste management and disposal in accordance with government regulations
- Invoice audit to verify the authorization of the scope of work performed and the associated costs for contractor services
- Closure reports filed by Great American with the appropriate environmental regulatory agencies

Great American's R&R program is administered by CURA Emergency Services – a five-star emergency service program and a recognized leader in the environmental and emergency response industry for more than 20 years.



Great American
Insurance Company

100+ years
with an **A** or better
rating by
A.M. Best

Great American Insurance Group, 301 E. Fourth St., Cincinnati, OH 45202. Coverage description is summarized. Refer to the actual policy for a full description of applicable terms, conditions, limits and exclusions. Policies are underwritten by Great American Insurance Company, an authorized insurer in all 50 states and the DC and Great American Protection Insurance Company, an authorized insurer in CA, IN, KY, MS, OH and WA. © 2019 Great American Insurance Company. All rights reserved. 1929-ENV (07/19)

GAIG.com/Environmental



In the event of an emergency spill, one phone call initiates the R&R process:

1. Call the R&R Hotline (800) 340-3399
2. Describe the situation to the on call Incident Manager
3. Rest & relax knowing that the contractor best suited to manage your situation will respond to the incident

Environmental Main Office
397 Eagleview Blvd., Ste. 100
Exton, PA 19341

888-828-4320

GAIG.com /Environmental



Environmental