



## Automated Teller Machine Jackpotting Coverage Rider Questionnaire

Application is hereby made by \_\_\_\_\_

(Please attach a list of all Insureds and their addresses)

Principal Address \_\_\_\_\_

Street \_\_\_\_\_ City \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_

Financial Institution Bond Effective from \_\_\_\_\_ to \_\_\_\_\_

	Yes	No
<p>1. How many Automated Teller Machines (ATMs) are owned and operated by you and connected to an interbank network? _____</p> <p>Is access control maintained through the use of key or access cards or biometric devices?</p> <p><input type="checkbox"/> Key    <input type="checkbox"/> Access Card    <input type="checkbox"/> Biometric Device    <input type="checkbox"/> No/Other, please explain: _____</p>		
2. Who manufactures your ATMs? _____		
3. What is the maximum amount of money contained in any one ATM owned by you?		
\$ _____		
4. How do you secure the service hatch of the ATM from forcible entry? _____		
5. Are the following controls in place to prevent unauthorized use of the ATMs?		
a. Is Closed Circuit Television (CCTV) used to monitor the activities of an individual using any of your terminals?	<input type="checkbox"/>	<input type="checkbox"/>
b. Are each of your ATMs alarmed?	<input type="checkbox"/>	<input type="checkbox"/>
<b>If yes</b> , is the alarm triggered when an unauthorized connected device is attached to it, which alerts a central station or police station of improper use?	<input type="checkbox"/>	<input type="checkbox"/>
c. Do you utilize independent ATM servicers to load and unload your terminals of Money?	<input type="checkbox"/>	<input type="checkbox"/>
<b>If no</b> , please explain: _____		
d. Have you ever experienced any ATM Jackpotting Losses?	<input type="checkbox"/>	<input type="checkbox"/>
<b>If yes</b> , please provide complete details including the date and amount of the loss and any corrective measures implemented as a result: _____		
_____		
e. Do you transmit and/or receive transfer instructions or data by (check all that apply):		
<input type="checkbox"/> Internet <input type="checkbox"/> Point-to-Point PC Connection <input type="checkbox"/> Other _____		
a. Are any USB or ethernet ports to your Computer System ever left unused and open to use?	<input type="checkbox"/>	<input type="checkbox"/>
b. What encryption software are your running in your Computer System that affects your ATMs? _____		
c. Who is responsible for keeping encryption software up to date and how often is this done? _____		

*Continued*

**Yes**

**No**

6. Regarding security of computer passwords used to access your Computer System, please answer the following:

*(Please consult with the Chief Information Officer (CIO) and/or Management Information Systems (MIS) Director)*

a. What is the minimum number of characters in the password? \_\_\_\_\_

b. How often does the system force the user to change passwords? \_\_\_\_\_

c. Does the password require the use of the following? *(Check all that apply):*

- Alpha characters       Capital letters       Lower-case letters  
 Numeric characters       Special characters

d. Do the password controls prohibit the following:

- a. Repeating contiguous characters?  Yes       No  
b. Re-using prior passwords after less than 15 iterations of passwords?  Yes       No

7. Please answer the following if your Computer Systems utilize the internet or have internet access. Do you have the following active safeguards in place to control access to your Computer Systems? *(Please consult the CIO and/or MIS Director and check all that apply.)*

- Firewall       Virus protection       Intrusion Detection System  
 Intrusion Prevention System       Malware or malicious software attack protection

8. Are all malicious attacks or unauthorized intrusion attempts to your Computer System logged and investigated?  Yes       No

9. Do you have a designated team of personnel to provide 24-hour response to any serious computer attack?  Yes       No

10. The Single Loss Limit of Liability requested for the Automated Teller Machine Jackpotting Rider is \$ \_\_\_\_\_

11. The Single Loss Deductible requested for the Automated Teller Machine Jackpotting Rider is \$ \_\_\_\_\_

**Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime.**

**This document was issued or made by the Company in the course of its insurance business in Canada.**

**Signed** \_\_\_\_\_ **Title** \_\_\_\_\_ **Date** \_\_\_\_\_