

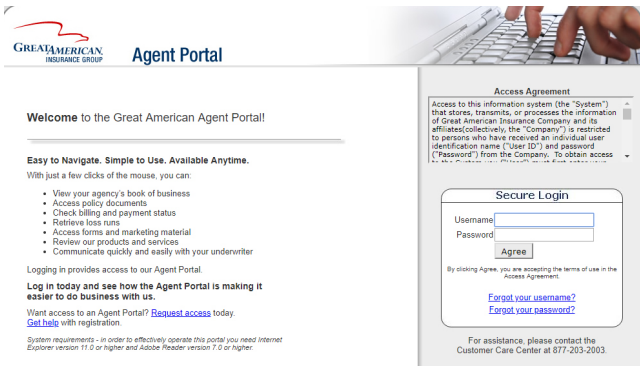
Great American's Agent Portal

Everything you need, right at your fingertips

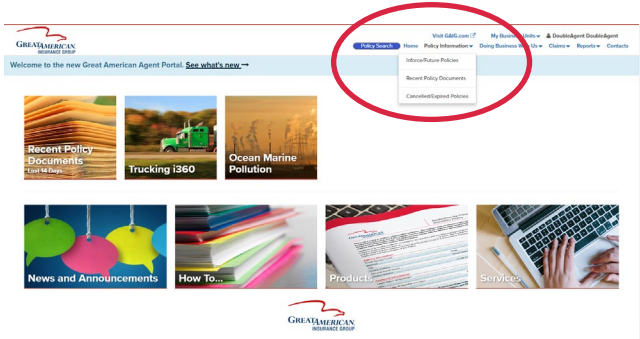
Logging into **AgentPortal.gaig.com** will bring you to our one-stop portal. Review policy information, make payments and more!

Let's take a brief look at what you'll find in the portal.

1 Visit AgentPortal.gaig.com and enter your Username and Password. **If you write business with other Great American companies, your single sign-on will work for all of your Great American business!** If you do not yet have access to the Portal, click Request Access. If you've forgotten your username or password, click the links provided to look them up and/or reset them.

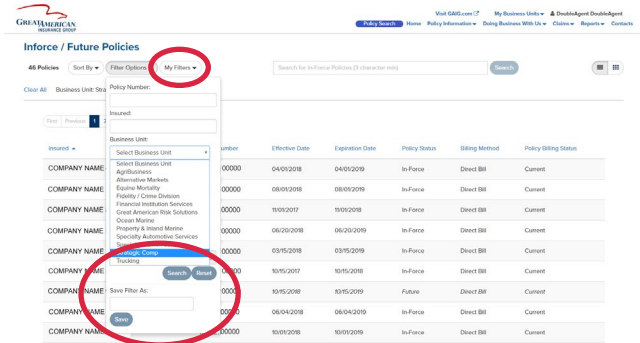


2 Once you've logged in, your personal landing page will appear, featuring **News and Announcements, How To, Products** and **Services** across the bottom. Your view at the top will look different than this, depending on whether you write other business with Great American.



3 Across the top, you can sort by any of the categories shown, and **filter by the business units with whom you have policies.** You can save the filter for future use and name it what you would like; then, you can access it during future searches and filters under the "My Filters" toggle at the top.

When you click on a policy, you'll be able to choose whether to view Policy Documents, View Policy Loss Runs or More Policy Details.



4 Access documentation associated with a particular policy by selecting **View Policy Documents** and **More Policy Details**.

Select **View Policy Loss Runs** to see details for all losses on a particular policy.

The screenshot shows the 'Inforce / Future Policies' page. At the top, there is a navigation bar with the GAIG logo and links for 'Policy Search', 'Home', 'Policy Information', 'Doing Business With Us', 'Claims', 'Reports', and 'Contacts'. Below the navigation bar, there are filters for '46 Policies', 'Sort By', 'Filter Options', and 'My Filters'. A search bar is present with the text 'Search for In-Force Policies (3 character min)'. Below the search bar, there are options to 'Clear All', 'Business Unit: Strategic Comp', and 'Sort By: Insured'. A pagination bar shows 'First', 'Previous', '1', '2', 'Next', and 'Last'. The main content is a table of policies with columns: 'Insured', 'Policy Number', 'Effective Date', 'Expiration Date', 'Policy Status', 'Billing Method', and 'Policy Billing Status'. The table contains several rows of data. A dropdown menu is open over the table, showing three options: 'View Policy Documents', 'View Policy Loss Runs', and 'More Policy Details'.

Insured	Policy Number	Effective Date	Expiration Date	Policy Status	Billing Method	Policy Billing Status
COMPANY NAME	REO 0000000 00	04/01/2018	04/01/2020	In-Force	--	--
COMPANY NAME	PROP 0000000 00	04/01/2018	04/01/2020	In-Force	--	--
COMPANY NAME	PROP 0000000 00	02/09/2018	02/09/2020	In-Force	--	--
COMPANY NAME	REO 0000000 00	02/09/2018	02/09/2020	In-Force	--	--
COMPANY NAME	PROP 0000000 00	02/01/2018	02/01/2020	In-Force	--	--
COMPANY NAME	PROP 0000000 00	01/01/2018	10/16/2019	In-Force	--	--
COMPANY NAME	PROP 0000000 00	01/01/2018	10/14/2019	In-Force	--	--

The same information can also be viewed from the **More Policy Details** page:

The screenshot shows the 'More Policy Details' page for a specific policy. The page title is 'COMPANY NAME' with the subtitle 'FINANCIAL INSTITUTION SERVICES'. Below the title, there is a 'Policy Details' section with a table showing 'Policy Number', 'Effective Date', 'Expiration Date', and 'Policy Status'. The table contains one row of data: 'PROP 0000000 00', '02/09/2018', '02/09/2020', and 'INFORCE'. Below the table, there is a 'Policy Loss Runs' button. Below the 'Policy Loss Runs' button, there is a 'Policy Documents (1)' section. This section has a search bar and a 'Show All 1 Documents' dropdown. Below the search bar, there is a table with columns 'Document Name' and 'Process Date'. The table contains one row of data: 'INSURED - POLICY DOCUMENT' and '12/13/2018'. Below the table, there are 'Save' and 'Email' buttons.

The agent portal offers simple navigation and an easy way for you to retrieve loss runs and view policy documents and related correspondence, right at your fingertips! As an added benefit, the portal provides a single workspace for all of your Great American appointments in one spot, eliminating the need to log into several business units' sites.

Log on today at AgentPortal.gaig.com! Please contact your Great American representative for assistance or additional information.

By accessing the portal, you agree to abide by any terms, conditions or usage guidelines provided. Portal may not be available at all times. Policies are underwritten by Great American Insurance Company, Great American Assurance Company, Great American Insurance Company of New York, Great American Security Insurance Company and Great American Spirit Insurance Company, authorized insurers in all 50 states and the D.C., and Great American E&S Insurance Company, a DE domiciled surplus lines insurer, eligible to underwrite surplus line insurance in all 50 states and the D.C. Great American Insurance Group, 301 E. Fourth Street, Cincinnati, OH 45202. © 2019 Great American Insurance Company. All rights reserved. 5558-FIS (7/19)