



Loss Control



Specialty Human Services Division

Thanks for joining! We will begin momentarily.

# What you Need to Know About Large Passenger Vans

With Jared Bishop & Pete Abbott

October 26, 2023

The information presented in this publication is intended to provide guidance and is not intended as a legal interpretation of any federal, state or local laws, rules or regulations applicable to your business. The loss prevention information provided is intended only to assist policyholders in the management of potential loss producing conditions involving their premises and/or operations based on generally accepted safe practices. In providing such information, Great American does not warrant that all potential hazards or conditions have been evaluated or can be controlled. It is not intended as an offer to write insurance for such conditions or exposures. The liability of Great American Insurance Company and its affiliated insurers is limited to the terms, limits and conditions of the insurance policies underwritten by any of them. © 2023 Great American Insurance Company, 301 E. Fourth St., Cincinnati, OH 45202. All rights reserved.

# Our Focus Today

- Defining a Large Passenger Van and use.
- Why Large Passenger Vans are Popular
- Concerns with driving a Large Passenger Van
- Best Practices for Safer Operations
- Risk Management Resources from Great American



## **Jared Bishop**

Great American - Loss Control  
Assistant Vice President

## **Pete Abbott**

Great American – Loss Control  
Sr. Loss Control Consultant

# Large Passenger Van Defined



Defined by the Federal Motor Carrier Safety Administration (FMCSA) as:

**A small motor vehicle designed or used to transport 9 to 15 passengers including the driver.**

# Polling Question

About How Many Large Passenger Vans  
does your Organization Operate?

- 0
- 1 to 5
- 5 to 10
- More than 10

# Why Large Passenger Vans are Popular

- Passenger/Cargo Capacity
- Can Modify Seating Arrangement
- In Most Instances They Are Non-Regulated Vehicles

# Large Passenger Van Concerns

- Vehicle Characteristics
- Operational Limitations
- Collision Behavior
- Liability Exposures





# Best Practices for Safer Operations

- Van Driver Safety Program
- Driver Experience
- Driver Authorization
- Training



# Best Practices for Safer Operations

- Driving at Safe Speeds
- Seat Belts
- Vehicle Maintenance/Tires
- Occupancy

## Safety Facts

57%

OF THE 235 15-PASSENGER VAN OCCUPANTS  
KILLED IN ROLLOVER CRASHES FROM 2010-  
2019 WERE EJECTED

Source: National Highway Transportation Safety Administration

# Best Practices for Safer Operations

- Cargo
- Passenger Securement
  - Wheelchairs
  - Equipment



# Specialty Human Services (SHS) Resources

## SHS Risk Resources Portal

Guide, Online Course, Assessment, Value Added Services

Abuse Prevention



### Youth Protection Basics: Preventing Child Sexual Abuse

According to the organization RAINN (Rape, Abuse & Incest National Network), when an individual "intentionally harms a minor physically, psychologically, sexually, or by acts of neglect, the crime is known as child abuse. Child sexual abuse is a form of child abuse that includes sexual activity with a minor."

Many individuals struggle to understand the prevalence and gravity of child sexual abuse in the United States. The statistics are shocking, but awareness is key to preventing, recognizing and stopping child sexual abuse. Explore these fast facts to better understand the impact of CSA.

[f](#)[in](#)[tw](#)[ig](#)

#### Related Resources


[De-Escalation](#)

[Abuse Policies & Procedures](#)



## SHS Great Academy LMS

Home / (ga) 15 or Fewer Passenger Van Driver Safety



Start course

### (ga) 15 or Fewer Passenger Van Driver Safety

20 min

Many employers, churches, schools, and other groups transport people in passenger vans that can hold up to 15 people, including the driver. Vans size and unique characteristics can pose risks to inexperienced drivers, as well as to vehicles and pedestrians around them. This course helps drivers:

- identify the hazards of driving passenger vans
- identify required practices before driving passenger vans
- identify safe practices while driving passenger vans

PROVIDER: SAFETY SKILLS

Content

15orFewerPassengerVanDriverSafety

Completion rules

All units must be completed

☐ Leads to a certificate with a duration: Forever

< Back



# Assistance from GAIG Loss Control

gaig.com



For Individuals For Businesses For Agents For Claims Plan & Protect Careers Contact Us

GREAT INSIGHTS > LOSS CONTROL

Plan & Protect



Life is full of uncertainties. While not all types of loss are preventable, many can be mitigated through proactive action. Great American's team of Loss Control experts builds on years of experience to help businesses prepare for and stay protected from different types of loss.

At Great American, not only do we take loss control seriously, we try to make it easier for our customers to operate in a safer environment. From thermal imaging, various training sessions, and educational information such as our Safety Topics, we provide specialized services to reduce loss potential, loss costs, and control unsafe acts and conditions.



People often reflect on fond childhood memories of summer camp, sports and fun in the sun. However, it's not always fun and games. Help keep kids safe and do your part to protect your organization from potential risks related to vulnerable populations.



From hurricanes to floods, tornadoes and more, a natural disaster can occur when a business least expects it. While the timing can be unpredictable, there are some steps you can take to help prepare your business for recovery with these safety resources.

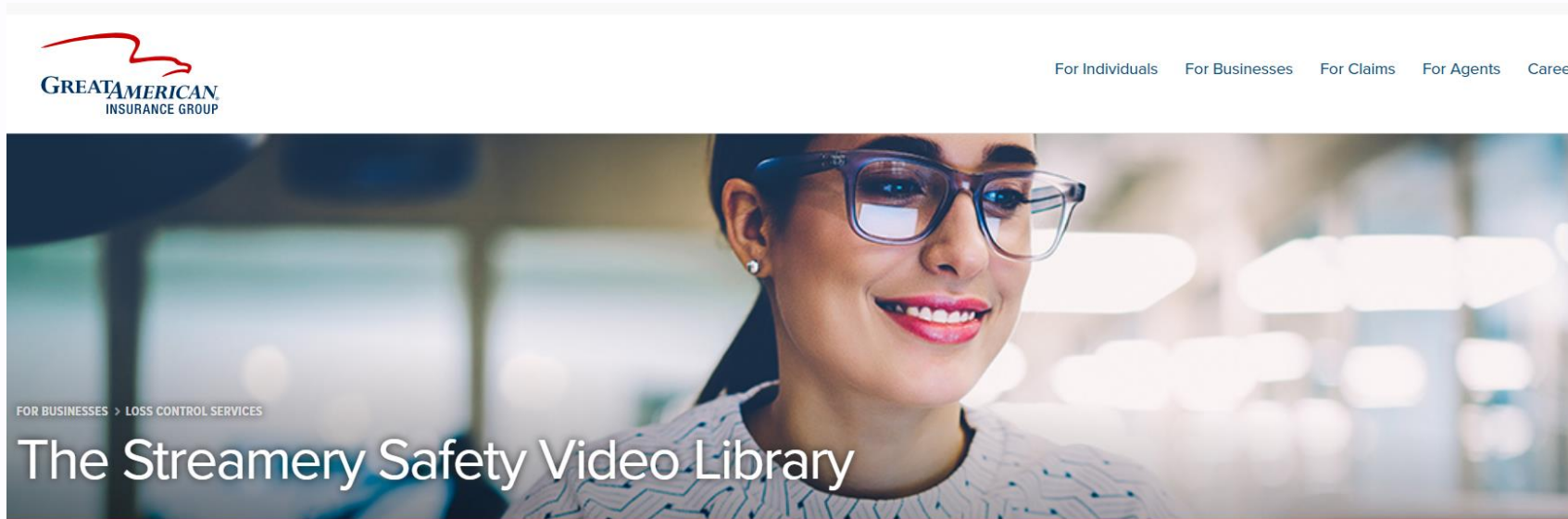


Driver safety is more than just wearing a seatbelt. Drivers not only need to understand safety precautions and how to operate the vehicle, but they also must know how to respond to adverse conditions. Take the steps necessary to prepare drivers and help to protect your organization with these tips.





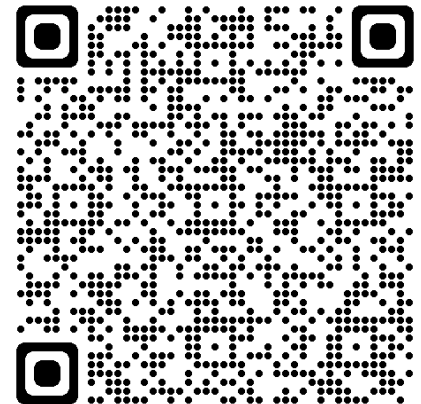
# Assistance from GAIG Loss Control



Great American Policyholders have access to a vast library of streaming video and training content provided through Streamery. The library is an excellent supplement to our policyholders' overall safety and risk management programs.

## Library Overview

Great American's safety video library includes over 800 training programs with over 400 titles available in Spanish covering a wide variety of hazard-specific and industry-specific topics. Topics are categorized in the online library to facilitate browsing by hazard, operation or industry. Content ranges from OSHA compliance and employee safety, to driving and driver issues, and human resources and management topics.



# Questions?