

Retail Shelf Stocking Safety and Slip/Trip Fall Safety

Any time the store is open for business the aisles are to be free of tripping hazards. Merchandise brought into the aisle for stocking should be on a stable cart, such as grocery cart or other stable four wheel cart.

Tripping Hazards

- Empty boxes or wrappings if placed on the floor are a tripping hazard. Place these items in the cart or remove to the trash container.
- Skid loaded merchandise should not be moved into aisles as this is a tripping hazard.
- Staging merchandise on the floor prior to stocking shelves should be avoided.
- Use a stable four wheeled cart for merchandise stocking.
- A floor display should not block the aisle, equipped with a protruding base or an unstable base.
- Floor display should be at least 36" high.
- Floor surface should be smooth, repair any uneven floor surface.
- Conduct "sweeps" of all aisles, more frequent where patrons have tendency to knock merchandise on the floor.
- Consider an alternative stocking method for merchandise knocked off shelves.

Store Entrance

- Entrance/exit door opens and shuts without binding or sticking. Reasonable force required to open the door equipped with properly operating self closing device.
- Door threshold is level with surrounding surface with no protruding parts.
- Inside wet and shoe grime absorbent mat.
- Mat lays flat with no wrinkles and corners lay flat.

Steps

- Exterior and interior steps in good repair.
- Standard hand rail on at least one side of the steps, both sides is best and when steps are greater than 44" wide install a standard handrail in the middle along with both sides.

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- Step riser height is consistent for all steps including the bottom and top step.
- Step nose is in good repair, no missing edges or protruding parts.
- Carpeted steps are in good repair and are not frayed or worn thin.
- Highlight steps from surrounding surface with color strips and or lightning.

Emergency

- Emergency battery powered lightning for exit doors.

The loss prevention information and advice presented in this brochure are intended only to advise our insureds and their managers of a variety of methods and strategies based on generally accepted safe practices, for controlling potentially loss producing situations commonly occurring in business premises and/or operations. They are not intended to warrant that all potential hazards or conditions have been evaluated or can be controlled. They are not intended as an offer to write insurance coverage for such conditions or exposures, or to simply that Great American Insurance Company will write such coverage. The liability of Great American Insurance Company is limited to the specific terms, limits and conditions of the insurance policies issued.
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