

ClixStream Training Video Library

Welcome to the ClixStream Video Library, high-quality streaming training videos that you can access over the internet for classroom training. If you are a first time user, follow the instructions below to establish your account. Please note you do not need to establish an account to preview the videos.

How to get started and train with ClixStream

- Download the QR code below or click on the [ClixStream URL](#). Place this link on your web site with marketing information for your policy holders, or place it as a short cut on computers.
- New Users – Click *Create New Account* and enter the coupon code given by your administrator. ClixStream works on a token basis and this will establish your initial bank of tokens.
 - To obtain token coupon codes, please have your policy number available and email or call one of the following administrators:

Bonnie Smith	Pam Hampton
basmith@gaig.com	phampton@gaig.com
513-333-6584	513-287-8198
- Existing User – Click *Existing User Login*. Usernames and passwords can be reset by clicking *Forgot Username or Password* in this section if needed.
- Use the *Preview Video* feature to find videos that match your training needs. Previewing videos does not use your tokens.
- Click *Stream Video* when you are ready to train. Once the video plays for at least two minutes, a token will be consumed. You can view the video multiple times during the next 24 hours, and can switch between English and Spanish versions, if available.

General information about ClixStream

- Each video requires one token for 24 hours of access. Your user account will show the number of tokens you have allocated and which videos were watched. All videos require a high speed internet connection using a current internet browser.
- Each video has a quiz you can download and duplicate for employees to take after watching the video.
- You may preview any video in the library without a token.
- Access to the streaming presentation version of the video requires one valid token.
- Additional viewing of the same video beyond the initial 24 hour window requires another token.
- To receive a coupon code to receive additional tokens, contact your administrator.
- You may download and duplicate the written support materials to use in your classroom training.
- You may not record or otherwise use the video or support materials in any manner other than as stated above.



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