

Complete Care Connect: Tailored, comprehensive insurance solutions for modern healthcare providers, seamlessly covering miscellaneous in-person and telehealth organizations with robust, customizable protection.

Coverages Available	Standard Limits	Max Limits	Key Features
Medical Professional Liability (MPL)	\$1M/\$3M	\$5M/\$5M	Bodily injury arising from healthcare services and system failure; automatic coverage for physicians and other medical practitioners. Coverage for HIPAA-related incidents available.
Sexual and Physical Misconduct or Abuse	\$1M/\$1M	\$2M/\$2M	Coverage for claims arising from sexual or physical misconduct or abuse in the course of professional services.
General Liability (GL)	\$1M/\$3M	\$5M/\$5M	Coverage for general premises liability, medical expense payments, tenant's liability, and more.
Products and Completed Operations Liability	\$1M/\$3M	\$5M/\$5M	Products failing to perform; coverage for tangible property that has been manufactured, distributed or installed by the insured.
Media Liability	\$1M/\$1M	\$2M	Coverage for claims arising from media content, such as defamation or invasion of privacy.
Technology Errors & Omissions/Tech Products	\$1M/\$3M	\$5M/\$5M	Technology errors and omissions; coverage for supply, development, installation and maintenance of technology used in healthcare. Affirmative coverage for bodily injury.
Cyber Liability	\$1M	\$5M	Comprehensive coverage to meet specific needs of healthcare providers including extortion coverage for ransomware threats; breach response services. Coverage for first-party costs, such as business interruption. Affirmative Bodily Injury Coverage.

Additional Coverage Features:

- Single policy form for both in-person and telehealth providers
- Modular policy form for customized coverage
- Tailored and comprehensive protection for various care providers
- Physicians included as an Insured
- Inclusion of independent contractors under coverage
- Cyber coverage to address privacy and security risks
- Affirmative Bodily Injury Coverage for Cyber and Tech E&O
- Coverage for regulatory investigations
- Defense cost coverage for disciplinary actions
- HIPAA sublimit available
- Worldwide coverage territory

Coverages Available	Max Limits
Excess Liability	\$5M/\$5M

Contact

James Lassiter
470-506-5924
jlassiter@gaig.com

Submissions

CCCsubmissions@gaig.com

Contact us to learn more about Complete Care Connect!

For agent/broker distribution only. Great American Insurance Group, 301 E. Fourth St., Cincinnati, OH 45202. The insurance products described may not be available in all states. Coverage description is summarized. Refer to the actual policy for a full description of applicable terms, conditions, limits and exclusions. Policies are underwritten by Great American Fidelity Insurance Company, an OH domiciled surplus lines company, eligible to underwrite surplus lines insurance in all 50 states and the DC. This is not intended as a solicitation or offer to sell an insurance product in a jurisdiction in which the solicitation, offer, sale, or purchase thereof would be unlawful. © 2026 Great American Insurance Company. All rights reserved. 5302-PLD (03/26).

Stoplight Product Guide

Miscellaneous Medical Professional Liability

completecare[®]
connect⁺

Targeted



Conservative



Decline



Top Classes of Business	
Adult Daycare	Occupational Therapy
Audiology	Occupational Healthcare Clinic
Community Health Clinic	Pathology Testing
Day Spa/Salon	Pharmacies - compounding included
Dental Clinic (Community)	Phlebotomy
Drug Testing Lab	Physical Therapy
Eye Care Clinic	Respiratory Therapy
Holistic/Naturopathic/Alternative Medicine	Sleep Clinic (Sleep Disorder and Apnea Clinics)
Home Healthcare – Companion Care/Non-Skilled/Skilled	Speech Therapy
Laboratories/Laboratory Equipment and Reagents	Substance Abuse Recovery
Life Coaching	Telehealth Technology Providers
Medi Spa	Telemedicine
Medical Clinic	Telehealth Technology Providers
Medical Imaging	Urgent Care
Mental Health Counseling	Weight Loss Clinic
Mobile Health (mHealth)	And more!
Hospice Care	

Other Eligible Classes
Allied Training Schools
Blood Bank
Case Management
Diagnostic / Imaging Facilities
Durable Medical Equipment
Genetic Testing Lab
Healthcare Staffing Nurse Registries
Lithotripsy Centers
Massage Therapy
Medical Schools including CNAs, Medical Assistants, Dental Assistants
Medi Spa
Medically Assisted Detox Treatment
Pain Management Clinic
Rehabilitative Services Providers
Remote Patient Monitoring
Social Services
Veterinary Clinic

Ineligible Classes
Abortion Clinics
Assisted Living Facilities
Correctional Care
Group Homes
Hospitals
Inpatient Hospice
Nursing Homes
Physician Groups or Standalone Physicians
Surgery Centers
Tele-neurology
Tele-radiology

*Other Eligible Classes For Excess Consideration Only
Drug & Alcohol Rehabilitation – Inpatient and Outpatient
Hospice Facilities
Medical Transport (Emergency and Non-Emergency)
Wound Care Centers

For agent/broker distribution only. Great American Insurance Group, 301 E. Fourth St., Cincinnati, OH 45202. The insurance products described may not be available in all states. Coverage description is summarized. Refer to the actual policy for a full description of applicable terms, conditions, limits and exclusions. Policies are underwritten by Great American Fidelity Insurance Company, an OH domiciled surplus lines company, eligible to underwrite surplus lines insurance in all 50 states and the DC. This is not intended as a solicitation or offer to sell an insurance product in a jurisdiction in which the solicitation, offer, sale, or purchase thereof would be unlawful. © 2026 Great American Insurance Company. All rights reserved. 5302-PLD (03/26).