

Property & Inland Marine Claims

When there's a claim, the last thing you need to be doing is searching all over for us.
To make it as easy as possible, here's a list of our NEW phone numbers, faxes and addresses.

Claims Mailing Address

Great American Insurance Group
Property & Inland Marine Claims
P.O. Box 5440
Cincinnati, OH 45201-5440

Main Phone Line

Toll-free	800-584-0835
Local	513-287-8277

Fax Lines

Claim Fax	800-811-4751
Local Fax	513-345-6485

Email

General Email Address	pimclaims@gaig.com
-----------------------	--------------------

** Property & Inland Marine After Hours Claim Service

USA - Claims Hotline for Crawford and Company	866-354-0148 Code: 15797
---	-----------------------------

Individual Phone Numbers

Josh Schaad , CPCU, AIC, AMIM, SCLA, AINS, ARM, PTC	513-333-6914
Divisional Sr.Vice President jschaad@gaig.com	800-644-8883

Direct Reports:
Don Mueller, Dave Lancaster, and Caryn Nagel

Dave Lancaster , AIC, AMIM, AINS, PTC I & II	303-804-5116
Divisional Vice President dlancaster@gaig.com	866-930-5116

Direct Reports:
Greg Patterson, Matt Beaver, and Terry Eddington

Caryn Nagel , CPCU, AIC, AIC-M, AMIM, SCLA, PTC I, II & III, AIC	
Divisional Asst. Vice President cnagel@gaig.com	513-345-6418 800-457-5722

Direct Reports:
Jane Eaton, Tim Beck, Courtney Breeze, Jessica Bauerle

Team Greg – Cincinnati, OH

Greg Patterson, Manager , CPCU, ARM, AIC, AMIM, PTC-I gpatterson@gaig.com	513-579-6653 855-872-4244
Gail Salafia, General Adjuster, AIC, SCLA gsalafia@gaig.com	860-683-7088 877-815-9518
Hayden Horner, Sr. Claim Rep. hhorner@gaig.com	513-345-6419 888-273-8171
Evan Chapman, Sr. Claim Rep., AIC, PTC-1, PTC II, PTC III ejchapman@gaig.com	513-579-6654 877-399-1437
Dustin Craig, Sr. Claim Rep dpcraig@gaig.com	513-345-6430 888-691-7612

Team Jane – Cincinnati, OH

Jane Eaton, Manager , AIC, SCLA, AMIM jeaton@gaig.com	513-287-8214 800-241-8217
Ron Henderson, Sr. Claim Rep., AIC rlhenderson2@gaig.com	502-225-4380 800-233-0470
Laurie Karkos, Claim Specialist (Cargo) ldkarkos@gaig.com	860-683-7086 877-815-9497
Denise Higgins, Sr. Claim Tech dhiggins@gaig.com	513-412-3710 800-295-2149

Team Matt – Denver, CO

Matt Beaver, Claim Manager , AIC, AIC-M, AMIM, AINS, PTC I, II & III mbeaver@gaig.com	303-804-5112 888-690-3936
Ed Kozlove, Sr. Claim Rep., AIC, AMIM, AINS, PTC-I ekozlove@gaig.com	513-345-6482 800-611-7957
Allyson Gentil, Claim Specialist, AIC, SCLA, PTC-I agentil@gaig.com	513-412-4078 877-406-4006
Mark Erlandson, Claim Specialist merlandson@gaig.com	303-804-5109
Cassidy Horgan, Sr. Claim Rep, AIC, AINS, AIC-M, PTC-I chorgan@gaig.com	513-412-4066 877-400-6193

Recovery

Terry Eddington, Subrogation Manager, CPCU, SCLA, AMIM, AIC, Are, AIT, AU, AINS, PTC I, II & III teddington@gaig.com	972-437-7153 866-541-4762
--	------------------------------

Team Tim – Cincinnati, OH

Timothy Beck, Manager , CPCU, SCLA tbeck@gaig.com	513-412-4604 888-862-8228
Ben Brown, Sr. Claim Rep. bcbrown@gaig.com	513-412-9077 888-781-7265
Ennis Pleasants, Claim Specialist (Cargo) epleasants@gaig.com	919-553-1099 888-806-5049
Peter Rolashevich, General Adjuster, AIC prolashevich@gaig.com	860-683-7091 866-696-7091

Team Don - Cincinnati, OH

Don Mueller, Claim Director dmueller@gaig.com	513-412-4114 800-218-4489
Dan Moore, Executive General Adjuster, AIC, PTC I & II dtmoore@gaig.com	513-412-4176 877-679-4025
Russ Staab, General Adjusters, PTC I & II rstaab@gaig.com	303-804-5119 877-247-7191
Sam Talarico, General Adjuster stalarico@gaig.com	610-369-7739
Krista Best, Claim Specialist klbest@gaig.com	513-345-6422

Additional Individual Numbers

Courtney Breeze, Claim Representative cbreeze@gaig.com	513-345-6401 877-235-5896
Jessica Bauerle, Sr. Claim Representative jbauerle@gaig.com	513-412-9558 877-245-4838

