Property & Inland Marine Claims

When there’s a claim, the last thing you need to be doing is searching all over for us. To make it as easy as possible, here’s a list of our NEW phone numbers, faxes and addresses.

**Claims Contact Information:**

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Property & Inland Marine Claims  
PO Box 5440  
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Phone Number: 800-584-0835 / 513-287-8277  
Email: pimclaims@gaig.com

After Hours Service – Crawford & Company Hotline (USA Only)  
866-354-0148 / code 15797

**Claims Management Team:**

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Direct Reports: Greg Patterson, Matt Beaver, Krista Best, Terry Eddington

**Caryn Nagel, Divisional Assistant Vice President**  
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Direct Reports: Tim Beck, Jane Eaton
## Claim Teams

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