

Property & Inland Marine Claims

When there's a claim, the last thing you need to be doing is searching all over for us.
To make it as easy as possible, here's a list of our NEW phone numbers, faxes and addresses.

Claims Contact Information:

Great American Insurance Group
Property & Inland Marine Claims
PO Box 5440
Cincinnati, OH 45201-5440

Phone Number: 800-584-0835 / 513-287-8277
Email: pimclaims@gaig.com

After Hours Service – Crawford & Company Hotline (USA Only)
866-354-0148 / code 15797

Claims Management Team:

Josh Schaad, Divisional Senior Vice President 513-333-6914 / 800-644-8883 jschaad@gaig.com

Direct Reports: Dave Lancaster, Caryn Nagel, Don Mueller

Dave Lancaster, Divisional Vice President 303-804-5116 / 866-930-5116 dlancaster@gaig.com

Direct Reports: Greg Patterson, Matt Beaver, Krista Best, Terry Eddington

Caryn Nagel, Divisional Assistant Vice President 513-345-6418 / 800-457-5722 cnagel@gaig.com

Direct Reports: Tim Beck, Jane Eaton

Claim Teams

Don Mueller, Claim Director	513-412-4114 / 800-218-4489	dmueller@gaig.com
Dan Moore, Executive General Adjuster	513-412-4176 / 877-679-4025	dtmoore@gaig.com
Russ Staab, General Adjuster	303-804-5119 / 877-247-7191	rstaab@gaig.com
Sam Talarico, General Adjuster	610-369-7739	stalarico@gaig.com
Greg Patterson, Senior Claims Manager	513-579-6653 / 855-872-4244	gpatterson@gaig.com
Gail Salafia, General Adjuster	860-683-7088 / 877-815-9518	gsalafia@gaig.com
Brad Thomas, Claim Representative	513-763-8376	bathomas@gaig.com
Evan Chapman, Claim Supervisor	513-579-6654 / 877-399-1437	eichapman@gaig.com
Michael Niemer, Claim Representative	513-333-6583	mniemer@gaig.com
Matt Beaver, Senior Claims Manager	303-804-5112 / 888-690-3936	mbeaver@gaig.com
Mark Erlandson, General Adjuster	303-804-5109	merlandson@gaig.com
Allyson Gentil, Claim Specialist	513-412-4078 / 877-406-4006	agentil@gaig.com
Ed Kozlove, Senior Claim Representative	513-345-6482 / 800-611-7957	ekozlove@gaig.com
Cassidy Curley, Senior Claim Representative	513-412-4066 / 877-400-6193	cvcurlley@gaig.com
Zach Lancaster, Senior Claim Representative	303-804-5106	zlancaster@gaig.com
Tim Beck, Claim Manager	513-412-4604 / 888-862-8228	tbeck@gaig.com
Peter Rolashevich, General Adjuster	866-696-7091	prolashevich@gaig.com
Ennis Pleasants, Claim Specialist	919-553-1099 / 888-806-5049	epleasants@gaig.com
Ben Brown, Senior Claim Representative	513-412-9077 / 888-781-7265	bcbrown@gaig.com
Zach Behrle, Claim Representative	513-345-6419	zbehrle@gaig.com
Jane Eaton, Claim Manager	513-287-8214 / 800-241-8217	jeaton@gaig.com
Laurie Karkos, Claim Specialist	860-683-7086 / 877-815-9497	ldkarkos@gaig.com
Jessica Bauerle, Senior Claim Representative	513-412-9558 / 877-245-4838	jbauerle@gaig.com
Jason Callahan, Claim Representative	513-345-6423	jecallahan@gaig.com
Denise Higgins, Senior Claim Tech	513-412-3710 / 800-295-2149	dhiggins@gaig.com
Krista Best, Claim Manager	513-345-6422	klbest@gaig.com
Dustin Craig, Claim Specialist	513-345-6430 / 888-691-7612	dpcraig@gaig.com
Samantha Lubbers, Claim Representative	513-412-9385	slubbers@gaig.com
Terry Eddington, Senior Subrogation Manager	972-437-7153 / 866-541-4762	teddington@gaig.com

