



# Consulting Services



## COMPETENCE



## CONNECTIONS



## CONFIDENCE

The Nonprofit Risk Management Center is committed to supporting your nonprofit through periods of transition, expansion and transformation.

You're looking for specialized risk expertise because:

- Your team needs a best-in-class risk management program that positions your mission for growth and continued success
- The Board has requested that your organization adopt an Enterprise Risk Management program
- A near-miss, serious incident or lawsuit has led you to wonder what you don't know

### WE PROVIDE



**Resources and Expertise** that are custom, fresh, and never recycled



**25 Years of Experience** as a trusted advisor to mission-driven organizations



**Custom Support and Advice** when and how you need it



**Fixed-Fee Cost Structure** including incentives for timely payment and feedback

### WE DELIVER

- An independent assessment to provide a broader perspective on your critical risks and changing risk landscape
- A direct line to our team of nonprofit risk specialists to guide you through your toughest risk challenges
- Clear, practical advice and recommendations to achieve your risk management goals and objectives
- Clear, expert guidance to help you build a sustainable, integrated, mission-advancing risk function

**FIND THE ANSWER HERE | NONPROFITRISK.ORG**

204 South King Street, Leesburg, VA 20175 | Phone: 703.777.3504

# Case Studies

## 1

**WHO:** A regional transit agency employing more than 1,200 staff

**Strategy:** Interim Risk Leadership

**End Result:** The Center's work included managing contacts with the agency's external broker, third party administrator and defense counsel, and developing new reporting frameworks and collaborative models to support the risk function in the years to come. The Center also developed a job description and partnered with the HR team to recruit a new department head, and partnered with existing department members to re-shape and re-write other position descriptions in the department.

## 2

**WHO:** An international human and reproductive rights organization with operations in 50 countries

**Strategy:** To achieve visible progress with an **Enterprise Risk Management (ERM)** program

**End Result:** Working collaboratively, the Center designed and facilitated risk analysis workshops for three diverse risk teams. Some of the staff attending the training sessions were located at the organization's NYC headquarters, while others joined via video conference from field offices in eight different countries. The engagement with the Center included the development of resources and advice on building a custom ERM framework, assessing risks internally, risk reporting to the board, and compiling meaningful risk data.

## 3

**WHO:** A national anti-poverty organization with 1,000 affiliated agencies across the country

**Strategy:** Development of two interactive, risk-themed **Cloud Applications:** My Risk Assessment and My Risk Management Policies

**End Result:** To date, representatives of more than 300 member agencies have logged on to the site to complete a risk assessment or develop custom risk policies. To support the roll-out of the new resources, the Center's executive director has spoken at both national and state-wide conferences sponsored by the national organization and its affiliates.

## 4

**WHO:** A regional public health organization with more than 1,700 employees serving 200,000 consumers

**Strategy:** Broker Selection Process

**End Result:** The Center designed an RFP, conducted pre-qualification of bidders, reviewed incoming proposals based on the client's criteria, and coordinated interviews with finalists. At the end of the process, the client selected a new broker and entered into a multi-year broker services agreement.