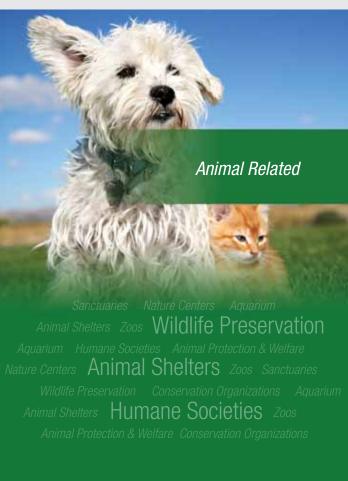
Specialty Human Services

Insuring those who improve our communities.





Specialty Human Services insures Animal
Organizations with the expertise and efficiency you
would expect from a specialist. Our knowledgeable
underwriting staff is dedicated to ensuring that your

organization has the proper coverages in place for your unique risk exposures.

From wildlife sanctuaries to animal shelters to humane societies, we offer specific coverages to organizations that help some of the most vulnerable segments of our society.

Our Classes Include:

- Animal Shelters
- Aguariums
- Aviaries
- Humane Societies
- Parks
- Societies for Prevention of Cruelty of Animals
- Wildlife Sanctuaries
- Zoos

Protect your Animal Related Organizations' Unique Operational Exposures:

- Animal Bites
- Fundraising Activities
- Liability Exposures
- Volunteers
- Special Events

Great American Specialty Human Services Can Provide Customized Coverages To Meet Your Needs:

- Property
- General Liability
- Inland Marine
- Business Income
- Data Compromise
- · Crime and Employee Dishonesty
- EDP/Computer Equipment
- Equipment Breakdown
- Abuse and Molestation
- Veterinarians' Professional Liability
- Automobile Coverages
- Property Broadening Endorsements
- General Liability Broadening Endorsements
- Umbrella/Excess
- Directors' and Officers' Liability*

Additional Insureds:

- Funding Sources
- Managers or Lessor of Premises
- Contractual Obligations

Property Valuation:

- Actual Cash Value
- Replacement Cost
- Functional Replacement Cost
- Agreed Value

^{*} available directly through our Executive Liability Division at www.GreatAmericanELD.com

We Offer Safety And Loss Prevention Service

Our nationwide network of experienced Great American Loss Prevention Specialists will assist you with your needs. We can:

- Provide Loss Prevention Brochures and Data Guides
- Establish Loss Prevention Safety Programs
- Evaluate Premises Conditions, Hazards and Controls
- Help Institute Abuse and Molestation Controls
- Provide Driver Training Programs
- Conduct Safety Training Sessions

Call for more information **1-800-720-1354** www.GreatAmericanInsurance.com/LossPrevention

Contact your agent or broker about the advantages of insuring with Great American's Specialty Human Services Division.

The Great American Advantage

Direct Bill – Billing Options:

Prepaid 100%

Monthly* 0% down payment, 11 equal installments

25% down payment, 9 equal installments

Quarterly* 25% down payment, 3 equal installments

Semi-Annual* 50% down payment, 1 installment

Please contact your Agent for other payment options

^{*} A flat \$3 service charge per invoice







Why Place Coverage With Us

We offer a consistent and proven insurance program. Our innovative products and services are designed to reduce risk, prevent loss, and provide creative coverage solutions.

Our Financial Rating:

The Great American Property and Casualty Insurance Group is rated "A" (Excellent) by A. M. Best as of March 27, 2009.

Managing Your Claim

Our Claims team works exclusively on claims for Social Services, both non-profit and for-profit organizations.

We Offer Around The Clock Claim Service!

Claims can be reported 24 hours a day, 7 days a week, 365 day a year. The following are the reporting options for all claims in all states:

Online

Go to our website SpecialtyHumanServices.com and click on "Report A Claim"

By Phone

9AM – 5PM Eastern Toll Free: 888.317.4828 Cincinnati Area: 513.287.8281

Fax: 888.307.3180

After Business Hours

Crawford & Company Hotline: 800.241.2541 Refer to client code: 15798

By Mail

Great American Insurance Group Specialty Human Services Division Claims Department P.O. Box 1997 Cincinnati, OH 45201

SpecialtyHumanServices.com

Great American Insurance Group, 580 Walnut Street, Cincinnati, OH 45202. The information and descriptions of products and services contained in this brochure are intended as general information and do not contain all of the terms, exclusions and conditions applicable to the products and services offered by Great American. The precise coverage afforded is subject to the terms and conditions of the policies as issued and may vary from the general descriptions in this brochure.

Policies may be underwritten by Great American Insurance Company, Great American Insurance Company of New York, Great American Alliance Insurance and Great American Assurance Company, which are all authorized insurers in all 50 states and D.C. Products are not available in all states.

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