

Digital Tools For Agents

Agent Portal: Designed for Your Success

Great American's [Agent Portal](#) makes it easier to provide the expedited service your clients expect. You are measured by the level of service you provide to your clients and your promptness of delivering on client requests is a key measure of success.

With the Agent Portal, you have 24/7 access to get the information you need at any time. With the click of a button you can*:

- Retrieve, save and email policy documents directly from the portal
- Print client loss runs
- Submit a claim
- Request an endorsement
- View billing and payment information
- Download questionnaires and common forms
- Access SHSQuickApp®

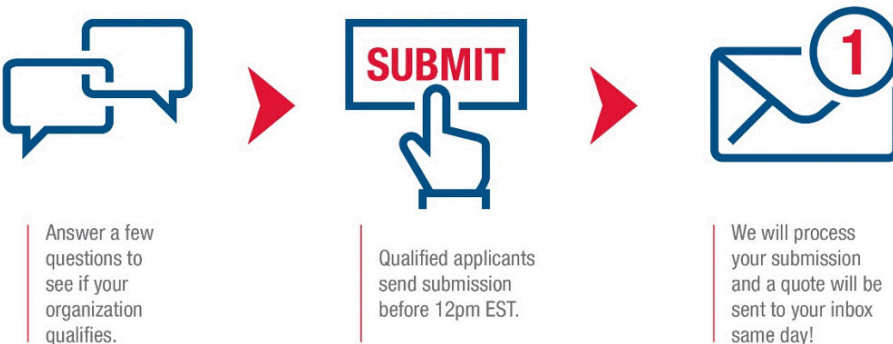
Not on the portal yet? Signing up for the Agent Portal is quick and easy. Visit the home page and Request Access to set up an account.

- Be sure to select Specialty Human Services as the Business Unit you are appointed with.
- The address field should be completed with the address that is associated with your appointed office.

SHSQuickApp®: Qualify. Submit. Expedite.

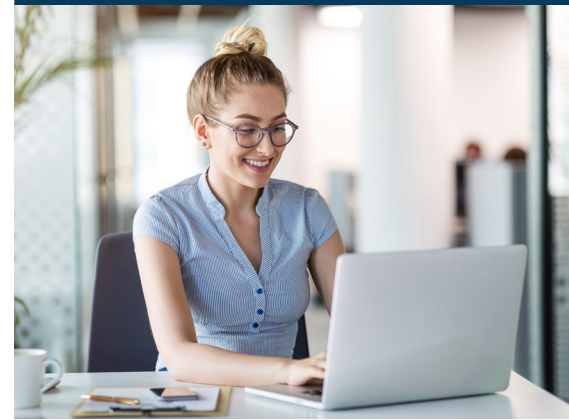
We know some carriers are increasing minimum premiums, but we love your small accounts and even provide expedited quotes to help you out!

When eligible organizations complete an application using SHSQuickApp before 12pm ET on normal business operating days, Great American Specialty Human Services will provide you with a quote the very **same day**.**



* All applications are subject to underwriting. Additional information may be needed. Applications are processed on standard company business days only.

We provide tailored coverage and specialized risk management solutions to satisfy your unique exposures



Great American Insurance Group

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Cincinnati, OH 45202

800-722-3260
SpecialtyHumanServices.com

for all the *great* you do®

The Specialty Human Services Risk Resources Portal

The Specialty Human Services Risk Resources Portal was created to connect your customers to a wide variety of targeted resources to help them further develop their risk management culture so they can fulfill their mission. The design includes a customized visual experience for each type of organization.

The Risk Portal's collection of tools includes:

- **Technical Resources:** Guides, Safety Announcements, Checklists, Sample Policies and Plans, Videos and Webinars.
- **Document Library:** Full listing of risk management content and external resources including links to CDC and OSHA.
- **Value-Added Resources:** Access to discounted background checks, driver monitoring and more.
- **Risk Assessment:** Organizations can take a self-assessment on risks including special events, employment practices and facility safety.
- **Virtual Learning:** Register for upcoming webinars, access Training Network Now video library, enroll in GreatAcademy® learning management system, view recorded webinars and safety shorts.

Agent Registration:

- To get started, go to SpecialtyHumanServices.com and click on the Risk Portal to register today!
- Complete all required fields. You will need to enter one of your policyholder's **policy numbers** and corresponding **organization type**. **Note:** Your selections will not affect what the policyholder sees when they register.

For additional information on any of these tools,
contact your **Underwriter or Agency Executive**.