Digital Tools For Insureds

Insured Portal: Designed for Your Success

Great American's <u>Insured Portal</u> makes it easier to get to your policy, billing, services and claim information. With the Insured Portal, you have 24/7 access to get the information you need at any time. With the click of a button you can:

- · Check coverage details and get auto ID cards
- Submit a claim
- Get claim adjuster contact information
- Pay premium online (if eligible)
- Learn more about valu e-added services to keep their organization safe

Register today using a valid policy number and associated zip code.

Risk Resources Portal

The Specialty Human Services <u>Risk Resources Portal</u> was created to connect your customers to a wide variety of targeted resources to help them further develop their risk management culture so they can fulfill their mission. The design includes a customized visual experience for each type of organization.

The Risk Portal's collection of tools includes:

- Technical Resources: Guides, Safety Announcements, Checklists, Sample Policies and Plans, Videos and Webinars
- Document Library: Full listing of risk management content and external resources including links to CDC and OSHA
- Value-Added Resources: Access to discounted background checks, driver monitoring and more
- Risk Assessment: Organizations can take a self-assessment on risks including special events, employment practices and facility safety
- Virtual Learning: Register for upcoming webinars, access Training Network Now video library, enroll in GreatAcademySM learning management system, view recorded webinars and safety shorts

Register today using a valid policy number.

We provide tailored coverage and specialized risk management solutions to satisfy your unique exposures



Great American Insurance Group

301 E. Fourth St. Cincinnati, OH 45202 800-722-3260 SpecialtyHumanServices.com



GreatAcademySM Learning Management System

This robust learning management system includes a curated collection of risk management courses specifically procured for our social service customers to help train their employees and volunteers.

System Highlights

- Your own unique URL Your organization is setup with a custom GreatAcademy domain
- Customizable User Experience Ability to incorporate your organization's branding elements into your custom domain
- User self-registration option
- Unlimited users Your staff and volunteers can access the system for the courses they need
- Unlimited groups Create groups with set courses such as a New Hire group
- Unlimited branches create branches for your different locations or departments
- Unlimited courses Add your own courses to your domain
- Create Instructor-led virtual or in-person trainings
- · Certificates of completion
- Robust technical support library and direct customer support through eFront Learning
- Scheduled reporting

Complete an enrollment form and send to your agent today!

For additional information on any of these tools, contact your Underwriter or Agency Executive. We provide tailored coverage and specialized risk management solutions to satisfy your unique exposures



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