



Trucking

Physical Damage and Non-Trucking Liability Accident Information

Claim Filing and Important Contact Information



What to Do First

When involved in an accident, be sure to contact our Great American Claims team immediately for assistance to optimize your covered loss benefits!

- Call the police immediately.
- Leave your vehicle in place until the police arrive.
- Gather contact information:
 - Other driver
 - Witnesses
- Do not discuss fault or any details of the accident at the scene with anyone except the police or the Great American Claims team.
- After a police report is completed, take appropriate steps to protect your vehicle and valuables. If possible, move your vehicle to the nearest qualified repair shop.

Interpreters are available free of charge to our insureds.



For your convenience, detach the wallet card below to carry with you for important tips and phone numbers in emergency situations.

DETACH HERE

File your claim one of six ways:



800-297-1971



877-335-8910



Great American Insurance/Trucking Claims
301 E. Fourth St., Cincinnati OH 45202

Physical Damage Loss? Access the Services You Need

Our goal is to minimize downtime and get you back on the road as quickly as possible.

Recommended Repair Services - Rig Ready®

1. Call our toll-free claims line at 800-297-1971 or visit GreatAmericanTrucker.com to find a participating Rig Ready shop that is best suited for your truck.
2. Qualified personnel will inspect your truck and prepare a repair estimate. We'll approve the estimate and then, with your authorization, the shop can get started.
3. Once repairs are completed to your satisfaction, you're free to hit the road. All you pay is your deductible and applicable charges. Great American will take care of the rest!

Towing Companies

Towing and recovery services (following a covered loss) are included with a policy.

Chemical Spill Services

Notify Great American immediately if your accident involves a chemical spill.



ON DOTTED LINE



GreatAmericanTrucker.com



truckerclaims@gaig.com



Download on the
App Store



Trucking

Great American Insurance Group
301 E. Fourth St.
Cincinnati, OH 45202

The loss prevention information provided in this claims brochure is intended to suggest to an insured person the ways in which he or she may perform his or her duties to minimize or control actual or potential losses if an accident involving an insured vehicle occurs. The advice presented is based upon generally accepted safety practices, but is not intended to be an all inclusive or exhaustive statement covering all hazards or to suggest that all such losses may be successfully or adequately prevented or controlled. The liability of Great American and its affiliated insurers is limited to the terms, limits and conditions of the insurance policies underwritten by any of them.

Great American Insurance Group, 301 E. Fourth St., Cincinnati, OH 45202. Coverage description is summarized. Refer to the actual policy for a full description of applicable terms, conditions, limits and exclusions. Policies are underwritten by Great American Insurance Company, Great American Assurance Company, Great American Alliance Insurance Company, Great American Insurance Company of New York and Great American Security Insurance Company, authorized insurers in all 50 states and the DC.

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In an accident:

- Call the police immediately
- Leave the vehicle in place
- Gather contact information
- Contact the Great American Claims team
- Don't discuss fault or details except with the police or the Great American Claims team